1	UNITED STATES OF AMERICA
2	NUCLEAR REGULATORY COMMISSION
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4	BRIEFING ON OPERATING REACTORS AND FUEL FACILITIES
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6	PUBLIC MEETING
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9	Nuclear Regulatory Commission
10	Commission Hearing Room
11	11555 Rockville Pike
12	Rockville, Maryland
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14	Wednesday, January 21, 1998
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16	The Commission met in open session, pursuant to
17	notice, at 10:02 a.m., the Honorable SHIRLEY A. JACKSON,
18	Chairman of the Commission, presiding.
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20	COMMISSIONERS PRESENT:
21	SHIRLEY A. JACKSON. Chairman of the Commission
22	GRETA J. DICUS, Member of the Commission
23	NILS J. DIAZ, Member of the Commission
24	EDWARD McGAFFIGAN, JR., Member of the Commission
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1	STAFF AND PRESENTERS SEATED AT COMMISSION TABLE:
2	JOSEPH CALLAN, EDO
3	SAMUEL COLLINS, DIRECTOR, NRR
4	CARL PAPERIELLO, DIRECTOR, NMSS
5	HUBERT MILLER, REGION I ADMINISTRATOR
6	LUIS REYES, REGION II ADMINISTRATOR
7	BILL BEACH, REGION III ADMINISTRATOR
8	ELLIS MERSCHOFF, REGION IV ADMINISTRATOR
9	BEED MERCHOIT, REGION IV ADMINISTRATOR
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1	PROCEEDINGS
2	[10:02 a.m.]
3	CHAIRMAN JACKSON: Well, good morning, ladies and
4	gentlemen. I'm pleased to have the regional administrators
5	and the headquarters managers here this morning to brief the
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-	Commission on the results of the January 1998 Senior
7	Management Meeting.
8	The Senior Management Meetings have provided an
9	opportunity for the Agency's senior managers to review and
10	to assess the performance of operating nuclear power

11 reactors and materials facilities. The results of this process allow the NRC to focus its attention on those 12 facilities of highest concern. This meeting allows the 13 14 public presentation of their conclusions. I would remind the licensees in the audience and 15 the public as well that the Senior Management Meeting is 16 17 just one part of there NRC's overall process for evaluating licensee performance. The process allows the Agency to more 18 19 effectively focus its resources where significant problems exist. This focus provides added assurance that the NRC is 20 21 fulfilling its primary mission of ensuring adequate 22 protection of public health and safety. 23 The Senior Management Meeting process continues to 2.4 evolve. It is important that the NRC be timely, fair, 25 objective, and as accurate as possible in evaluating plant 4 1 performance. We will continue to refine our indications of 2 plant performance to improve the accuracy and reliability of the data we use to assess performance. 3 Currently the NRC Staff at the Commission's behest 4 5 is taking another look at the overall performance assessment process to determine if it needs to be realigned or if 6 improvements can be made to integrate the current methods 7 8 into a more efficient and more scrutable tool. As always, we encourage comments as to the effectiveness of the 9 existing Senior Management Meeting process so that further 10 11 refinements and improvements to our overall processes can be achieved 12 13 So unless my colleagues have any comments, Mr. 14 Callan, please proceed. 15 MR. CALLAN: Thank you, Chairman. 16 Good morning, Chairman, Commissioners. With me at 17 the table this morning are the directors of both NRR and 18 NMSS, Carl Paperiello to my right, Sam Collins to my left. As said at the outset, we're fortunate to have Hub Miller, 19 Regional Administrator from Region I, who's recovering from 20 21 surgery; Bill Beach, Region III Administrator; Luis Reyes, Region II Administrator; and Ellis Merschoff, regional 22 administrator for Region IV. 23 24 Of course, our primary purpose here as you said is 25 to brief the Commission on the results of the Senior Management Meeting that was held two weeks ago in Region II. 1 2 We use in that process the NRC Management Directive 8.14, which provides guidance in the preparation and conduct of 3 4 the Senior Management Meeting. Sam Collins, who will follow 5 me and my opening remarks, will provide a discussion of enhancements to that process as described in the management 6 directive. 7 8 But before Sam -- oh, I'm sorry. After Sam and 9 the regional administrators conduct their briefings, we're 10 going to turn the meeting over to Carl Paperiello, who will 11 bring us up to date on his efforts to provide a parallel process for assessing materials licensees, a process similar 12 to the one that we use for reactor plants. 13 14 And with that, Sam Collins. 15 MR. COLLINS: Good morning. Thank you, Joe. The Senior Management Meeting process as defined 16 17 by Management Directive 8.14 has two principal objectives as it relates to nuclear powerplant performance. The first is 18 to identify potential problem performance and adverse trends 19 before they become actual safety events. The second is to 20 21 effectively utilize agency resources in overseeing operating 22 reactor safety.

23 To accomplish these objectives, an integrated 24 review of plant safety performance is conducted using 25 objective information such as inspection results, operating experience, probabilistic risk insights, systematic 1 2 assessment of licensees' performance, performance 3 indicators, trend charts, and enforcement history. Special attention is given to the effectiveness of licensee 4 5 self-assessments and the effectiveness of corrective actions 6 taken for problems identified by licensees. Our objective 7 in the senior meeting process is to identify facilities 8 whose performance requires agencywide close monitoring and oversight. 9 As a part of the process we also discussed planned 10 11 inspection activities, NRC management oversight, and allocation of resources for those individual plants that are 12 13 discussed. Before presenting the results of the senior 14 15 management meeting as Joe Callan indicated, I would like to briefly review the changes to the senior management meeting 16 17 process that have been recently implemented to make it more effective. As with the 1997 June senior management meeting 18 19 the October and November screening meetings were conducted with wider participation by Agency senior managers including 20 your directors of Office of Investigation, Office of 21 2.2 Enforcement, analysis and evaluation of operational data. 23 In addition to myself the regional administrators of the 24 region are under discussion. 25 We also included in the senior management meeting 7 1 itself the chief financial officer, the chief information 2 officer and the deputy of oversight, and the deputy of 3 administration. 4 As the chair of this meeting I solicited inputs 5 from all participating managers regarding plant performance 6 to evaluate all pertinent insights that were considered. Our threshold for selecting discussion plans at the 7 screening meeting was that either the director or NRR, the 8 9 regional administrator, the director of the Office of Enforcement or AEOD themselves could individually designate 10 11 a plant to be moved on for senior management meeting 12 discussion. 13 Any plant taken to the senior management meeting 14 would be considered eligible to be given some Agency action 15 either a trending letter or watch list, and that was the 16 basis for discussion at the senior management meeting. Trend charts developed through the office of AEOD 17 were available at the screening meetings and were used along 18 19 with other objective data in selecting discussion plans. Economic data was also available as background information 20 at the screening meetings, but was not used as a 21 22 decisionmaking process during the discussion plan at the 23 senior management meeting. Excuse me. 24 We revised the senior management meeting executive 25 summary notebooks to provide additional objective 8 1 information. The revision included adding a summary writeup 2 for each of the management directive 814 senior management 3 meeting, nuclear power plant evaluation template areas providing trend plots and associated writeups for the 4 performance indicators that were most important regarding 5 the trends and providing allegation data. 6

7 In a SECI paper the staff committed to discuss the

results of the use of trend plots at this meeting. For the 8 senior management meeting, as I indicated, the trend plots 9 were used similarly to the screening meeting. Each plant 10 11 performance trend was discussed and for many of the plants the current trends and underlying data were explored in 12 great detail. The ended up being the greatest advantage to 13 the use of those trend plots. 14 15 AEOD explained the trend plots and identified the 16 patterns of events that were driving the trends. The value of the trend plots came from looking at the dominant events 17 18 that are driving the trends, understanding the significance of those events and whether the findings were licensee 19 20 identified, self-revealing, or NRC identifying. 21 In some cases the events that were driving the 22 trends were identified as actually positive indicators of 23 performance because they were licensee identified and 24 corrected in a timely effective way. 25 There were a number of plants that reached the 9 1 threshold for discussion on the screening meetings as a 2 result of the trend plots, but were not moved on for discussion at the senior management meeting. That was a 3 result of the analysis of the information resulting in those 4 5 hits at trend plots. In addition to the use of the trends plots, we 6 continued to enhance the pro/con charts by providing 7 8 additional guidance on how to prepare the charts for uniformity including guidance on what information should be 9 10 referenced to support the specific pro/con argument. 11 The pro/con charts were provided to meeting 12 participants prior to the senior management meeting with a 13 basis for discussion along with other information provided. For future senior management meetings we plan to 14 15 continue incorporating changes to the process as they become available for implementation. These changes will include 16 those that result from the efforts AEOD is leading in this 17 18 area. I will summarize the overall results of the recent 19 senior management meeting after which the regional 20 21 administrators will discuss the facilities that we have 22 categorized as needing agencywide attention or where we have taken action as a result of the senior management meeting. 23 24 May I have slide 2, please? 25 Category 1 facilities are for plants that are 10 1 removed from the NRC Watch List. 2 No plants were removed from the Watch List during the current Senior Management Meeting. 3 4 Management Directive 8.14 requires that plants 5 placed in Category 1 be reviewed at the next two Senior Management Meetings. That is to ensure that improving 6 7 trends that were the basis for the removal from the Watch 8 List continue. 9 Indian Point 2 was placed in a Category 1 status during the June, 1997 Senior Management Meeting and as such 10 11 was discussed at the Senior Management Meeting. 12 Slide 3, please. Category 2 facilities are those plants whose 13 14 operation is closely monitored by the NRC. Salem 1 and 2, Crystal River 3, Dresden Units 2 and 3, LaSalle 1 and 2, 15 Zion 1 and 2 remain Category 2 remain Category 2 plants as a 16 result of the Senior Management Meeting. 17 18 At the January 1997 Senior Management Meeting Clinton was issued a trending letter. In June 1997 it was 19

determined that a diagnostic evaluation was necessary. In 21 January 1998 the performance of Clinton was reviewed in 22 light of the information obtained during the special evaluation team. The NRC's portion of that evaluation was 23 led by Ken Perkins. 24 25 We concluded that Clinton's performance had 11 1 continued to decline to a point where Clinton was added to 2 the Watch List as a Category 2 plant during the January 1998 3 Senior Management Meeting. 4 In addition to those facilities previously 5 mentioned as Category 2 status, because Maine Yankee has indicated their intent to permanently shut down, the Maine 6 Yankee facility was administratively removed from the 7 Category 2 status during the January 1998 Senior Management 8 Meeting. Should the status of Maine Yankee change the plant 9 10 will be reconsidered and updated for Senior Management 11 Meeting status. 12 Slide 4, please. 13 Category 3 facilities are plants that are shut 14 down and require Commission authorization to operate and that the Staff continues to monitor closely. 15 16 Millstone Units 1, 2 and 3 remain Category 3 status. As the Commission is aware, the next quarterly 17 meeting on Millstone will be held on February 19th. Because 18 Millstone status will be reviewed at that meeting, we do not 19 20 plan to discuss the Millstone units in any detail today. 21 Slide 5. please. 22 Quad Cities 1 and 2 was identified at the Senior 23 Management Meeting as meeting the requirements for a 24 trending letter. Mr. Beach will discuss the basis for that. 25 At the January 1997 Senior Management Meeting Clinton and Point Beach were both issued trending letters. 1 The status of Clinton has already been discussed. Clinton 2 3 has been ungraded to a Category 2 status. At the January 1998 meeting just completed, the 4 Senior Managers determined that the performance information 5 for Point Beach indicated that the adverse performance trend 6 7 had been arrested and the basis for that will be discussed by the Regional Administrator. 8 9 In the ongoing discussions on the agenda here this morning, Hub Miller, the Region I Administrator, will 10 11 discuss Salem, Luis Reyes, the Region II Administrator, will 12 discuss Crystal River, and Bill Beach, the Region III Administrator will discuss Clinton, Dresden, LaSalle, Zion, 13 Quad Cities, and Point Beach. 14 15 Before I conclude and turn the meeting over to the 16 Regional Administrators, I would like to make one point regarding the Senior Management Meeting process in 17 18 Commonwealth Edison. 19 At this Senior Management Meeting we noted mixed 20 performance of the Commonwealth Edison facilities, as will be discussed by Mr. Beach. In reviewing information in 21 22 support of removing a plant from Category 2 status, the 23 Senior Management Meeting process includes consideration of 24 the effectiveness of corporate management oversight as 25 predominantly focused by the removal matrix which includes 13 1 corporate oversight effectiveness. Although the Dresden site demonstrated performance 2 at the site level that would warrant removal from the Watch 3

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4 List, the continued evidence of cyclical performance

throughout the Commonwealth Edison sites raised questions concerning the Commonwealth corporate ability to maintain 6 appropriate corporate oversight of Dresden's performance 7 while making needed improvement at its other sites. 8 9 It was this important factor that led to our 10 determination that Dresden remain as a Category 2 facility. 11 That completes my opening remarks. At this time I 12 will turn the discussion over to Hub Miller, for the 13 discussion of the Region I facilities. MR. MILLER: Good morning. Salem was first 14 15 discussed during the senior management meetings in 1990 and 16 1991. Significant equipment, operator performance and 17 corrective action problems resurfaced and the plan was 18 discussed again at the June 1994 meeting. It has been 19 discussed at each meeting since that time. Initial efforts of public service gas and electric 20 21 to address these problems with the plants on line were not 22 successful and in mid-1995 both plants were shut down for 23 extended repairs and corrective actions. 24 In the January 1997 senior management meeting 25 Salem was designated a Category 2 watch list facility. 14 1 While some progress was being made by licensee at that time, 2 the watch list designation was considered to be appropriate given the significant long-standing nature of problems that 3 were being addressed by the licensee and the fact that 4 5 increased Agency monitoring of the facility commensurate with watch list status was actually occurring. 6 Since the last senior management meeting public 7 service continued to make progress in addressing both 8 9 equipment and human performance issues that led to the 10 shutdown of both units. Public Service completed a comprehensive test 11 12 program and restated sale of Unit 2 without any significant 13 events. The Unit 1's team generator replacement project is 14 nearing completion. Fuel has been loaded and an integrated 15 test program is underway in support of Unit 1 plant restart. 16 Senior public service management provided 17 18 effective oversight of the Unit 2 restart and has 19 successfully fostered a conservative deliberate operating ethic among the Salem operation staff. While there was an 20 21 increasing trend in personnel errors during the initial 22 transition to an operating environment as Unit 2 restarted, 23 the low threshold, high-volume problem identification and 24 corrective action system which is now well established at 25 the station and continued strong management involvement 15 1 promptly arrested this trend. Operator performance since 2 the restart has been very good. The magnitude of engineering efforts to support 3 4 the dual unit outage and Unit 2 restart has been large. The 5 quality of these efforts has generally been good. The plant organization continues to be challenged 6 by a large maintenance backlog that has grown with the 7 recent focus on Unit 2 restart and completion of the Unit 1 8 9 steam generator replacement outage. 10 Current steps being taken by public service to 11 improve station maintenance planning and work control 12 processes are important to reducing these backlogs. 13 While public service has made some significant 14 improvements in plant equipment and station operating 15 philosophy senior managers concluded that making judgments about whether changes will be long lasting or require 16

17 another period of monitoring. During this period the 18 licensee can demonstrate sustained, successful plant 19 operation by successful completing the start up of Unit 1 while continuing safe operation of Unit 2. We will continue 20 21 to closely monitor activities during this period. 22 Salem remains on the watch list as a Category 2 23 plant. 2.4 CHAIRMAN JACKSON: Are there any differences in 25 the actions that you're taking relative to the restart of Unit 1 that are any different than those for Unit 2? Are 1 2 there any differences in the specific issues that you're having to have resolved? 3 MR. MILLER: Chairman, the issues are essentially 4 the same. I mean, there was a steam generator replacement 5 effort on Unit 1 of course and that's different. But by and 6 7 large the things that were non -- on Unit 2 are being done on Unit 1, replacement of the surface water piping, 8 9 refurbishment of pumps and valves, major change out of the control systems in the plant, just a very large 10 refurbishment of the plant. And then, of course, the 11 process-related issues and procedures and control room, the 12 13 conduct of operations in the control room and things of that sort are common to the two units. So the issues are 14 15 essentially the same. 16 CHAIRMAN JACKSON: Has the work force and 17 management at Salem stabilized? MR. MILLER: I think it has stabilized by and 18 19 large. There's been some turnover in the middle management 20 ranks, but very importantly at the top level the senior 21 management team has been very stable throughout this whole 22 period of recovery. 23 One of the points of emphasis has been training. And it's my assessment that after the initial turnover very 24 25 much predominantly in the operations area things have stabilized. 1 CHAIRMAN JACKSON: But they are about to have a 2 3 change? 4 MR. MILLER: Pardon me? 5 CHAIRMAN JACKSON: They are about to have a 6 change ? MR. MILLER: They're about to have a major change 7 8 at the very senior position. But with the exception of that 9 it has been quite stable. CHAIRMAN JACKSON: Okay. Thank you. 10 11 MR. CALLAN: Mr. Chairman, I just want to make one 12 comment about the Salem discussions in Atlanta two weeks 13 ago. The discussion or the decision to keep Salem on the watch list was not as easy as it might otherwise have been. 14 15 As you know, it's become somewhat standard practice for 16 two-unit facilities to -- for the senior managers to wait 17 for the second unit to restart before removing the facility from the watch list. 18 19 In the case of Salem, the success the licensee had 20 in restarting the first unit, which happened to be Unit 2, was such that we challenged that past practice and discussed 21 22 whether or not we had sufficient basis at this time, but for 23 the reasons that Hub Miller discussed, we decided to stay with our practice. But it turned out to be a much more 24 25 involved discussion than it otherwise would have been 18

1 because of the licensee's performance.

2 CHAIRMAN JACKSON: I also thought that it was part of your practice in terms of removal once the plant is on 3 the watch list that you look for the sustained performance 4 through some --5 MR CALLAN: Right 6 7 CHAIRMAN JACKSON: -- number of cycles or some 8 period of time before you would make that determination at 9 any rate; is that correct? 10 MR. CALLAN: That is correct. But we do have some 11 flexibility in how we define sustained performance. And it 12 is again the superior performance or the record that the licensee established with the restart of Unit 2 was such 13 14 that we challenged ourselves on that. CHAIRMAN JACKSON: Okay. You were going to make a 15 16 comment? 17 COMMISSIONER DIAZ: No. 18 CHAIRMAN JACKSON: Thank you. 19 MR. REYES: It's my turn? CHAIRMAN JACKSON: Please. 20 21 MR. REYES: Good morning, Chairman, Commissioners. 22 I'll be briefing you on our discussions on Crystal River. Crystal River is a single-unit, Babcock and Wilcox reactor, 23 24 operated by Florida Power Corporation. Declining 25 performance at Crystal River was first discussed in the June 19 1996 senior management meeting. Performance concerns at 1 2 Crystal River previously discussed involve Florida Power Corporation's handling of several design issues. 3 4 non-conservative interpretation of NRC regulations, 5 witnesses in operator performance corrective actions, and 6 management oversight. 7 Crystal River was classified as a Category 2 plant after the January 1997 senior management meeting. At the 8 9 June 1997 senior management meeting NRC management acknowledged that the plant was in an extensive shutdown, 10 that significant work was still needed before restart and 11 12 that the plant remained on the watch list in a Category 2 status. Since the June Senior Managers Meeting overall 13 performance at Crystal River has improved and Florida Power 14 15 Corporation has made substantive progress toward plant 16 restart. 17 The programmatic areas of design control, 10 CFR 18 5059 evaluations, and corrective actions have been inspected 19 by the NRC and are considered adequate to support the 20 restart of the unit. 21 In addition, the NRC has conducted team 22 inspections in the areas of emergency operating procedures, engineering and modifications, and operational readiness 23 24 with satisfactory results. 25 The necessary license amendments have been 2.0 1 submitted by Florida Power Corporation and are under review 2 by the NRC. 3 Also, Crystal River has made substantial progress in these areas -- the conduct of a successful startup and 4 successful plant operational performance remains to be 5 6 demonstrated. As a result the Senior Managers Meeting decided 7 that Crystal River should remain a Category 2 plant. 8 CHAIRMAN JACKSON: Now it's shut down under a CAL, 9 10 a Confirmatory Action Letter? MR. REYES: Right -- we issued a Confirmatory 11 12 Action Letter. CHAIRMAN JACKSON: And so these inspections are 13

14 aimed at accessing the resolution of the issues in those in 15 the Confirmation Action Letter. 16 MR. REYES: Prior to the unit shutting down, the NRC had done a recross analysis of the issues at Crystal so 17 we had very defined issues to pursue through the shutdown of 18 19 both the CAL and the licensee's corrective action program 20 were geared to resolve those issues, so we had an action plan from the NRC and an action plan from the licensee. 21 22 We established a startup panel, 0350 panel, so we 23 had a defined action plan on both sides that we have been 2.4 monitoring and we are getting here close to the end where we 25 are satisfied and there is a very small number of issues remaining for the plant to start heating up. 1 CHAIRMAN JACKSON: So all the issues are well 2 bounded and basically they are walking through them is what 3 4 vou said. MR. REYES: Yes. 5 CHAIRMAN JACKSON: That's good. Okay. Thank you. 6 MR. CALLAN: That concludes the Region II 7 8 discussions. 9 We'll proceed to Region III. 10 CHAIRMAN JACKSON: That's the --MR. BEACH: Good morning, Chairman, Commissioners. 11 CHAIRMAN JACKSON: -- discussions, right? 12 13 MR. BEACH: Yes. As a matter of fact. 14 CHAIRMAN JACKSON: Okay. MR. BEACH: Clinton Power Station was first 15 16 discussed at the January 1997 Senior Management Meeting 17 because of an overall decline in plant performance during 18 the latter part of 1996. 19 Weaknesses in procedural adherence and quality 20 were identified by NRC inspections as a result of a September 5th, 1996 recirculation seal failure event. 21 22 At the June 1997 Senior Management Meeting the NRC 23 Senior Managers determined that Illinois Power did not have a full understanding of the depth and scope of the 24 performance issues at Clinton and until that occurred it 25 22 would be difficult to consider the performance decline 1 2 arrested. Therefore, the NRC Senior Managers determined that 3 4 a diagnostic evaluation of Clinton Power Station was 5 necessary to identify the scope of the problems at Clinton. In response, Illinois Power performed an 6 7 independent integrated safety assessment of Clinton's performance in this period. The ISA was reviewed by an NRC 8 special evaluation team and the resultant report was issued 9 10 January 2nd, 1998. 11 The ISA identified weaknesses in operations, 12 engineering, maintenance and plant support. Examples of 13 these weaknesses were evident in the management and 14 supervision of plant operations, the performance of system engineers, the control and understanding of the plant's 15 16 design basis, maintenance work scheduling and work 17 processes, and radiation protection activities. 18 The ISA determined the root causes of these 19 weaknesses to be ineffective leadership, complacency, 20 weaknesses in safety culture, and poor teamwork. The SET confirmed that the findings of the ISA accurately 21 22 characterized the station's performance deficiencies and 23 their causes. 24 The SET also concluded that degradation to plant

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Clinton's design, its relatively young age, and the limited 1 2 period over which performance had declined. 3 Illinois Power recently reached agreement with PECO Energy Company to provide management services for the 4 Clinton station. This new management team will consist of 5 6 six to eight people in key positions including Chief Nuclear 7 Office and Plant Manager. 8 This team is being put in place in part to address 9 the leadership problems identified by the ISA and the SET. The Senior Managers did note some very recent 10 11 observations demonstrating improved work performance and 12 quality assurance audits. However, the Senior Managers 13 recognized that substantial management issues remain including continued procedural inadequacies, a cumbersome 14 15 work process system, and ineffective self-assessment 16 activities. 17 Considering the minimal progress of improvement 18 since shutdown in 1996 in the emerging ISA and SET findings, 19 the Senior Managers placed Clinton Power Station on the NRC Watch List as a Category 2 facility and we will continue to 20 21 monitor activities through our manual chapter 0350 panel. 22 CHAIRMAN JACKSON: You mentioned the agreement that was reached with PECO. Now has a team or a group come 23 24 at this point from PECO to Clinton? 25 MR. BEACH: Walt McFarland has been named as Chief 24 1 Nuclear Officer and I believe by the end of this week he 2 will be making additional selections to fill that team. CHAIRMAN JACKSON: Is there evidence that Illinois 3 4 Power has accepted the findings of the evaluation? 5 MR. BEACH: Yes. 6 CHAIRMAN JACKSON: And so at this point have they developed a plan for addressing the identified problems, or 7 is that going to wait until this new group of these people? 8 MR. BEACH: That plan is I think fairly well in 9 the development stages, but I think before it is issued it 10 will be up to the management team that gets in place and 11 12 they are satisfied that that is an accurate plan. 13 CHAIRMAN JACKSON: Okav. MR. BEACH: All right, Dresden. Dresden Nuclear 14 15 Power Station was placed on the NRC watchlist for the second 16 time in January 1992 and has remained a category 2 plant 17 since that time. 18 Since the last senior management meeting, 19 Dresden's overall performance improved. Dresden has continued to demonstrate a generally high level of 20 21 performance in the area of plant operations. Sustained 22 periods of successful operation were achieved for both 23 units. Communications in the control room have been good. 24 and operational evolutions have usually been performed in a 25 controlled manner, although there was one event in which a 25 feedwater pump shift evolution was not properly performed on 1 2 Unit 2, resulting in the initiation of a manual SCRAM. 3 Performance in maintenance and surveillance areas has generally been satisfactory, with noted improvement in 4 work control. Material condition has remained a primary 5 focus of station attention. The Unit 3 feedwater control 6 system was upgraded. The Unit 3 core shroud was repaired, 7 and most of the Unit 3 reactor water clean-up piping was 8 9 replaced.

10 However, some feedwater and high pressure coolant 11 injection system performance problems still occur. because 12 of long-standing material condition problems. 13 The quality of engineering activities also 14 improved, although the improved performance has yet to be demonstrated for a sustained period. The Design Engineering 15 16 Assurance Group was particularly effective and corrective 17 actions in this period were sufficient to satisfy the commitment of the November 21st, 1996 Confirmatory Action 18 19 Letter that resulted from our independent safety inspection. 20 Plant support improved with good performance 21 during the Unit 3 refueling outage and a substantial 22 reduction from the past years in station radiation dose. 23 In reviewing the considerations for removing Dresden from the watchlist and designating as a category 1 24 25 facility, the senior managers recognize the improved 1 sustained performance on both Units 2 and 3, including sustained duel unit operation. However, the senior managers 2 considered Dresden's improved performance in conjunction 3 4 with the Agency's concerns involving Commonwealth Edison corporate performance and the recent decline in Quad Cities' 5 performance, which I will discuss in a few minutes. 6 7 As Mr. Collins stated in the opening, senior managers concluded that this continued evidence of cyclic 8 9 performance by Commonwealth Edison plants indicates that 10 Dresden did not meet all of the watchlist removal matrix 11 items, specifically, the watchlist removal matrix item 12 pertaining to the adequacy of corporate oversight and 13 involvement in plant operations and problem resolution. 14 As a result, Dresden continued to be designated as 15 a category 2 facility. 16 CHAIRMAN JACKSON: I think Mr. McGaffigan has a 17 question for you. COMMISSIONER McGAFFIGAN: On this guestion of 18 19 demonstrating a generally high level of performance in the 20 area of plant operations, I have a question, because Dresden 2 has had three SCRAMs in six months now. Now, two of them 21 occurred after the screening meetings, and this may raise an 22 23 issue as to how you incorporate data that comes on after the 24 screening meetings. But there was a SCRAM in July 28th, 25 which you mentioned, December 23rd, and then January 13th. 27 1 And three SCRAMs in six months is not typical of this 2 industry. So the letter that went out from Mr. Callan to Mr. 3 4 Kingsley had the words you just spoke, has continued to demonstrate a generally high level of performance in the 5 plant operations. But if you take into account data 6 7 post-screening meetings, I am not sure that statement is 8 true anymore. So I ask you the question. MR. BEACH: Well, the SCRAM on December 23rd, I 9 10 think if you go back to the feedwater shift evolution I 11 talked about, that was a personnel error that -- and a fairly significant personnel error. The SCRAM in December, 12 13 as I recall, was a feedwater problem and the feedwater 14 system as well. 15 I think you have to look at overall performance 16 more than just how many times the plant SCRAMs. In my view, 17 in Region 3, the standards in the control room and the things that are monitored are among the highest standards in 18 19 the region. It is the only plant that right now is tracking 20 numbers of challenges to operators. There are a number of 21 things over and above just how many times the plant SCRAMS

that would, I think, give an impression, or a conclusion that operations has generally performed well. 23 CHAIRMAN JACKSON: Actually, I am sure he is going 24 25 to follow-up with you, but I -- it is an interesting issue 28 that he has raised in two ways. One is that if you look at, 1 2 you know, what industry performance is over comparable 3 periods of time, or even over a year's period of time, the 4 number of SCRAMs, you know, is an interesting issue. And, 5 moreover, you, if I heard you right, basically indicated 6 that two of the SCRAMs were in the same system and in one instance involved significant personnel error. And so I 7 think, you know, it is a balance issue, which is what I 8 9 think you are saying. 10 MR. BEACH: Yes. CHAIRMAN JACKSON: Nonetheless, you know, this is 11 12 an operational issue, one that is outside of industry norms, 13 and one were there were repeat issues in a significant system, and were there were personnel errors involved with 14 15 that. And so, I didn't mean to take it away from what the 16 Commissioner was saying. 17 MR. CALLAN: Let me make a comment. 18 CHAIRMAN JACKSON: But, you know, to -- what he 19 has brought is an important point. MR. CALLAN: Let me --20 21 CHAIRMAN JACKSON: Yes. 22 MR. CALLAN: I'm sorry, Chairman. If this were a SALP process, those SCRAMs, if they were factored into our 23 24 deliberations, might argue for a SALP 2 or low SALP 2 25 perhaps. But in terms, in the context of the senior 29 1 management meeting process, and the thresholds that we 2 establish, the senior management will stand by the notion 3 that they have improved operation substantially in terms of that threshold, which is a different threshold than we would 4 normally apply in our normal assessment process, namely 5 6 SALP. And the kinds of things that Bill Beach mentioned, 7 and others, and we have all visited, I think, Sam and I and 8 9 other senior managers from Headquarters here visited 10 Dresden, have all come away with that same sense, that they 11 have made vast improvements in operations. 12 CHAIRMAN JACKSON: Well, I think the point is not 13 here to, you know, to beat on Dresden. But remember, there 14 is always the issue of the derivative. 15 MR. CALLAN: Uh-huh. 16 CHAIRMAN JACKSON: And then there is the issue of the actual position. And I think the Commission has brought 17 18 up industry benchmarks. And so, you know, let's not get 19 confused in terms of derivative versus --COMMISSIONER McGAFFIGAN: My only concern, and the 20 21 reason I raise it is I am concerned about declaring victory 22 early, particular vis-a-vis ConEd. And two SCRAMS in a month which -- both of which were not in the data, I mean I 23 24 have got the book, and, you know, it wasn't in the data that 25 was there, although I am sure you updated. 30 1 MR. BEACH: Right. 2 COMMISSIONER McGAFFIGAN: The January one occurred after the meeting, but -- but that's, you know, to a layman 3 that is a very important indicator, and I am just putting 4 you on notice to not declare victory early in any of these 5 6 plants. MR. BEACH: I would just add, Commissioner, in 7

8 light of your concern, it is a valid point. We just had the SALP addressing on Friday. And much of that discussion was 9 10 based -- there is a continual dialogue on improvement, but the issue also is you look -- have to look at where it came 11 from, as we discussed in the November Commission meeting. 12 13 And your point is a very valid one and we understand that is 14 part of the challenge, particularly the 5054(f) letter and 15 the performance indicators. 16 CHAIRMAN JACKSON: Right. But I think he is even 17 saying in the specific instance, you know, you have to look carefully at operational events in terms of --18 19 MR. BEACH: Right. 20 CHAIRMAN JACKSON: -- how early you declare victory. It's an interesting statement. 21 MR. COLLINS: Chairman, if I may, I think there's 22 two parts to that question. One part was a process question 23 24 about updating the information. By way of background, the screening meeting provides for the basic set of information 25 31 that we use to provide for the screening for the threshold 1 2 reviews that was in October for this particular cycle. The books are then updated again in preparation for the senior 3 4 management meeting, and then the gap of time, that is always there between the point in time when the book is updated and 5 the meeting is handled individually by the Regional 6 7 Administrators, and they bring the most recent information 8 to be discussed at the meetings. Plant trips and the bases for plant trips and how 9 10 that fits into the aggregate issues, or the issues we are 11 tracking for each plant, are a topic of discussion at the 12 senior management meeting. 13 CHAIRMAN JACKSON: Well, it reminds me of 14 discussions I have had in the past with some licensees. And if you have repeat events, and people say, but, oh, we have 15 improved, but you are still having events -- but, oh, we 16 17 have improved, and you are having events in the same system, then that is something that, to me, says you have to pay 18 some attention to it. That's all. We've talked about that. 19 20 MR. BEACH: LaSalle. The LaSalle County station was first placed on the NRC watch list in January of 1997 21 22 and remains a Category 2 facility. Both units at LaSalle 23 have been shut down since September 1996 to address a 24 variety of human-performance and hardware problems. 25 In response to the number of performance issues 32 1 identified both by NRC and through self-assessments, licensee's LaSalle staff developed and continues to follow 2 the program encompassed in the comprehensive LaSalle Station 3 restart plan. The plan focuses on seven strategies 4 5 involving safe plant operation, human performance, plant material condition, effective engineering support, 6 7 corrective action, self-assessment, training, and process 8 improvement. Overall performance at LaSalle Station has shown 9 10 signs of improvement. A number of design changes and/or 11 modifications are being implemented to improve the plant's 12 material condition. Recent programmatic changes and 13 increased management oversight of the corrective action 14 process and other programs is being used to reinforce appropriate performance expectations and achieve a gradual 15 16 increase in demonstrated performance standards. 17 Examples of performance improvement include an increased ability to self-identify personnel and hardware 18

19 problems, higher operator standards emphasized through the high-intensity training program, and first-line supervisory 20 21 training, enhanced material condition as a result of the 22 system functional performance reviews, which identified and properly prioritized a large number of equipment and 23 24 procedure problems in the use of a corrective-action review 25 board to ensure the identification of appropriate root 33 1 causes and corrective actions. While the efforts have 2 resulted in improvements in several program areas and work 3 has been completed to resolve some of the identified 4 hardware problems, a considerable amount of work remains to 5 be accomplished prior to restart of the units. 6 In reviewing the considerations for removing 7 LaSalle from the watch list and designated as a Category 1 facility, the senior managers acknowledged that LaSalle 8 9 management has effected measurable improvement in a number 10 of areas and appears to have established an adequate scope 11 of work to be accomplished before consideration can be given 12 to restarting the facility. However, the senior managers 13 noted that the plant is still in an extensive shutdown with a substantial amount of work to be accomplished. It was 14 15 also recognized that a large portion of the watch list 16 removal matrix items have yet to be completed or assessed. Therefore, LaSalle continued to be designated as a Category 17 2 facility. 18 19 CHAIRMAN JACKSON: Let me ask you two questions. Will we specifically assess licensee corrective action 20 21 performance prior to restart of the facility? 22 MR. BEACH: Yes, ma'am. 23 CHAIRMAN JACKSON: And second, is the licensee 24 taking action to halt all personnel -- you know, to halt personnel errors in all aspects of the operation, and if so, 25 34 are we seeing specific and credible results in that regard? 1 MR. BEACH: There's been a lot of training. They 2 are holding people accountable. The errors have not yet 3 been reduced -- or to an acceptable level, but they are 4 decreasing. They're on the right trend. But they still 5 6 occur, and it's hard to put into -- to compare it right now 7 because there aren't as many activities in some of the areas as there will be when the plant gets closer to restart. But 8 they measure things by an event-free clock, and I believe q 10 earlier in the period the average was three to five days 11 where there would be a personnel error. It's now up to 14 12 to 15 davs. 13 CHAIRMAN JACKSON: But we actually are going to also specifically look at that? 14 15 MR. BEACH: Yes. 16 CHAIRMAN JACKSON: And we have some sense of what 17 is reasonable in that regard? 18 MR. BEACH: Right. We're looking at it very 19 closely through the inspection program. CHAIRMAN JACKSON: Okay. 20 21 MR. CALLAN: Would you go on? 22 MR. BEACH: The next station is Zion. The Zion 23 nuclear generation station, which was on the NRC watch list from January 1991 to January 1993, was placed on the watch 24 list for the second time in January 1997 and remains a 25 35 Category 2 facility. The recent announcement of the 1 cessation of power operations at Zion occurred subsequent to 2 3 the Senior Management Meeting and was not factored into the discussions.

in resolving the issues at Zion was somewhat difficult. 6 Some indications of performance improvement have become 7 8 evident, particularly in control room decorum, engineering review of design issues, and problem identification. 9 10 Improvement was also evident in the engineering 11 identification of longstanding design deficiencies and 12 radiation protection efforts to decontaminate plant areas to 13 improve operator access to equipment. 14 Although some progress was made in improving 15 performance at Zion, it was offset by the lack of a clear plan and schedule for the site to work toward unit -- to 16 17 restart. Zion Station implemented actions to address performance problems in accordance with the Zion Station 18 recovery plan. The plan focused attention on those issues 19 deemed essential for plant restart. 20 21 The failure to effectively resolve some of those issues was due in part to management making adjustments to 22 23 the improvement strategies without the benefit of a clearly 24 defined path for successful plant startup and a coordinated 25 and comprehensive implementation process for existing and 36 1 emerging restart issues. The specific directions and efforts to develop an effective implementation plan and 2 process were initiated late in the period. Issues that had 3 to be resolved before the plant restarted included the 4 5 demonstration of consistently improved operations performance, effective implementation of the corrective 6 7 action program, and the resolution of concerns with the 8 safety-conscious work environment. Previous attempts to demonstrate consistent operations performance were 9 10 ineffective. Specifically lessons learned from a first 11 attempt to demonstrate consistent operations performance, which was halted shortly after initiation were not 12 13 incorporated into the restart process. 14 As a result, the second attempt to demonstrate consistent operations performance was only partially 15 successful though conducting and using less challenging 16 17 performance requirements. 18 Problems have existed in the corrective action 19 program for some time. The ability to perform critical 20 self-assessments was a notable weakness at the station. 21 However, in the last few months the quality and safety 22 assessment organization was more effective in identifying 23 problems with the implementation of the Zion Station 2.4 recovery plan and associated restart activities including the performance of routine activities. 25 37 1 Finally, a significant increase in allegations from Zion Station occurred coincident with the more 2 aggressive actions taken by station management to address 3 4 operator performance deficiencies. Many of the allegations 5 involved an alleged chilling environment. NRC Staff had a public meeting to discuss the 6 7 issue in this period and the matter is still under review. 8 In reviewing the considerations for removing Zion 9 from the Watch List and designating it as a Category 1 10 facility, Senior Managers noted that there have been some 11 recent positive indications that Zion was attempting to improve its performance and its material condition. 12 13 However, there was a substantial amount of work 14 that remained to be accomplished, the lack of a clear plan 15 for moving toward readiness for startup, and the continued

Since the June Senior Management Meeting, progress

concerns about the work environment at the station. 16 The great majority of the items on the Watch List 17 removal matrix were answered in the negative. Therefore, 18 19 Zion continued to be designated as a Category 2 facility. CHAIRMAN JACKSON: Why don't you go on? 20 MR. BEACH: Quad Cities -- in this period 21 22 operational performance at Quad Cities was generally good, 23 with good dual unit operations and operators handling 24 complex evolutions well. 25 Both units operated well for some period of time. 38 However, personnel errors did increase slightly. 1 2 Maintenance and surveillance activities were generally 3 adequate with some improvement in material condition and a 4 reduction of the maintenance backlog. 5 However, this was offset by some equipment 6 problems and some surveillance errors. 7 Weaknesses surfaced in engineering involving understanding the application of the design basis. 8 operability in 10 CFR 5059 safety evaluations, and 9 10 resolution of identified problems. Overall performance in plant support areas except 11 12 fire protection was good. 13 In this period, however, there were a number of problems that were identified in specific technical areas 14 15 including procedures for 10 CFR Part 50, Appendix R, Fire 16 Protection, implementation of the maintenance rule, and 17 operating the reactor prior to hydrostatic testing of the 18 primary system as required by 10 CFR Part 50, Appendix G. 19 Specifically, self-assessment activities in June 20 1997 identified some aspects of inadequate implementation of 21 the maintenance rule. However, lack of support for the corrective actions from these findings and lack of adequate 22 23 corporate oversight resulted in Quad Cities' staff failing to identify the broad scope of the existing problems such 24 that the September 1997 NRC maintenance inspection concluded 25 39 that overall implementation of the maintenance rule at Quad 1 Cities was not adequate. 2 3 Also in June of 1997 Quad Cities' staff decided to 4 start up Unit 2 without conducting the hydrostatic test of the primary system in violation of 10 CFR Part 50, Appendix 5 G and the ASME code. 6 7 Corporate support of the site for hydrostatic test 8 requirements was also insufficient to prevent this error. 9 The problem was compounded when the test was later 10 performed at power and the examination of the test inspection points was not properly performed. 11 12 In the area of fire protection, the Quad Cities 13 staff identified the procedures for pathways to achieve save shutdown in the event if a design basis fire were 14 15 inadequate. Both units eventually shut down due to a lack of a 16 17 complete approved safe shutdown analysis with associated and completed approved implementing procedures. 18 19 Both units are expected to remain shut down until 20 the issuance of an approved safe shutdown analysis, complete 21 with approved implementing procedures. 22 In reviewing the considerations for maintaining 23 agency attention at Quad Cities, Senior Managers noted that there has been good operational performance including a 24 period of dual unit operation and improved material 25 40

1 condition with a decreasing maintenance and engineering

2 backlog. 3 In reviewing the considerations for increasing 4 agency attention at Quad Cities, Senior Managers were most concerned with the level which NRC had to become involved 5 before the Quad Cities staff began to adequately address the 6 Appendix R issues. The apparent violation of Appendix G and 7 8 the maintenance rule implementation problems. q Given the corporate issues that are the subject of 10 the 10 CFR 5054(f) letter, senior managers agreed that there 11 are indications that the overall performance has declined, 12 and that a trending letter met the criteria to convey the 13 Agency's concerns with Quad Cities recent performance, in 14 particular, and Commonwealth Edison's overall corporate performance, in general. 15 CHAIRMAN JACKSON: Now, if I read out of what you 16 17 said, it seemed that you -- you indicated -- well, I noted 18 anyway that our inspectors themselves had noted instances of failure to follow procedures and poor self-checking. But 19 20 how extensive is issue of NRC identifying problems or recognizing the extent or significance of them, compared to 21 22 the licensee? 23 MR. BEACH: Well, in the Appendix R issue there 24 was extensive NRC intervention needed to get resolution to the problem and, essentially, the focus that led to the 25 41 shutdown of the units. Inspectors, I would say, find a 1 2 higher number of occasions of surveillance violations in 3 surveillance testing. I think --4 CHAIRMAN JACKSON: Okay. How are we monitoring 5 the re-start preparations for Unit 2? MR. BEACH: We are going to do a special fire 6 7 inspection -- fire protection inspection. We also have 8 planned, not related to that, Chairman, an AE inspection that is scheduled for Ouad Cities, which will probably occur 9 10 prior to start-up. The Confirmatory Action Letter, however, 11 specifically focused on the Appendix R issues only. CHAIRMAN JACKSON: Okav. 12 13 MR. COLLINS: Chairman, at this time that concludes, although Bill has one more presentation for Point 14 15 Beach, that concludes the presentation of the Commonwealth 16 Edison sites in the aggregate. 17 As you know, we are monitoring the organizational 18 performance of Commonwealth Edison using the processes 19 defined by the 5054(f) letter. We have some recent 20 correspondence from Commonwealth Edison with regards to that 21 program and some proposed changes to that coming up in the future, and we will continue to monitor the corporate 22 23 performance. 2.4 But clearly, at this point, what the senior managers -- the direction that was taken at the senior 25 42 1 management meeting by the senior managers was to take a step 2 back and look at the trend of performance at Ouad Cities in the aggregate, look at the overall performance at the sites. 3 At this point in the deliberation process is when the 4 conclusion was reached by the senior managers that Dresden, 5 6 more or less, warranted continued monitoring, given the 7 performance at Quad Cities and the uncertainty that exists 8 in the corporate performance, due partly to the trends in performance at the sites, but also due partly to the recent 9 10 changes that have yet to manifest themselves in that 11 direction.

12 CHAIRMAN JACKSON: Commissioner?

13 COMMISSIONER DIAZ: Yes. Since, obviously, significant importance has been placed in the licensee 14 corporate management and how it impacts on the sites and, 15 due to the fact that there have been significant changes in 16 17 that corporate management, have you any steps, specific 18 steps or actions that you plan to take in the next six 19 months to be able to assess with a better degree of 20 certainty how these changes have impacted the performance of 21 the plants? 22 MR. COLLINS: Bill, do you want to speak to the C 23 part process in the oversight? MR. BEACH: Yes. We are continuing the 24 25 Commonwealth Performance Oversight Panel meetings. In fact, 43 1 we just had one last Wednesday, which I would characterize as much more successful than the previous meetings in that 2 3 not only did we focus on the performance indicators, but 4 also into the specific areas of site performance and how corporate is impacting that individual performance. 5 I think what is disturbing about Quad Cities are 6 7 that the three issues that I discussed all reach to corporate support. Whether it was there or not, it is an 8 9 area where it should have been. 10 And going back to your question, Chairman, I think it also shows the weaknesses in the oversight, the safety 11 12 quality verification organization which we also focused our 13 discussions on, and are looking at. And I think after the organizational changes are completed and there is a more 14 15 stabilized organization, we are going to look at some kind of inspection to see how those corporate elements are or are 16 17 not supporting the station in the next six months. 18 COMMISSIONER DIAZ: And that will be within the next six months and will include, you know, looking at 19 20 considering the 5054(f) letter? 21 MR. BEACH: Right. COMMISSIONER DIAZ: And you will report back to 22 23 the Commission with that, is that --MR. COLLINS: I'm sorry. Was -- was your question 24 if we will come back to the Commission? 25 44 COMMISSIONER DIAZ: Yes. On the specific issue of 1 2 the 5054(f). MR. COLLINS: When is the next briefing, Bill? Do 3 4 you know? MR. BEACH: We will -- it will probably be 5 6 sometime in May, end of April or May. 7 COMMISSIONER DIAZ: Okay. CHAIRMAN JACKSON: Well, I think that, you know, 8 to get to the Commissioner's question, I mean, I think that 9 10 there is the 5054(f) letter. Mr. Kingsley has come in fairly recently. I think that he is in correspondence with 11 12 the staff in updating the corporate response to that 5054(f) 13 letter, and then the staff is developing, you know, mechanisms to confirm that understanding, and that will be 14 the basis of the specific follow-up and will include all of 15 the issues in the various outstanding Confirmatory Action 16 17 Letters and any other remaining issues. And then that, in fact, will be in the progress relative to that, confirmation 18 19 will be reported to the Commission. 20 COMMISSIONER DIAZ: Right. 21 MR. COLLINS: And it is certainly appropriate to 22 have another evaluation, if you will, prior to the next 23 senior management meeting. COMMISSIONER DIAZ: That is what I was --24

- MR. COLLINS: I believe that is the thrust of your 45 comment. 1 COMMISSIONER DIAZ: Right. 2 MR. COLLINS: At this time, Bill, Point Beach. 3 4 CHAIRMAN JACKSON: Let me ask you a question that 5 maybe is more relevant within the context of Quad Cities, but how frequently -- and this is a more general question --6 7 how frequently are we seeing engineering deficiencies in 8 general and weaknesses in understanding an application of design basis information in particular at facilities that 9 10 are selected for full discussion. 11 The follow-on is do we find that plant managers or plant engineers in particular lack an understanding of what 12 13 constitutes the design basis when making design basis reviews for 5059 purposes or changes to the facilities? 14 15 MR. CALLAN: Let me respond first, Chairman, then I'll turn to my colleagues here. 16 17 Clearly the NRC is becoming more sophisticated in 18 its own understanding of design basis issues and we have 19 learned a lot in the last two years in particular along 20 those lines and we are applying that understanding, that 21 knowledge to our assessment process. As a consequence, I think we are more perceptive 22 23 in identifying earlier weaknesses in that area and having 2.4 said that, we continue to identify plants and put plants on 25 the Watch List who do not have significant design basis 46 1 issues. A case in point would be the Clinton station. 2 Let me ask Sam if you have any other perceptions 3 you would like to add. MR. COLLINS: I think the elevated level of 4 5 attention and awareness and perhaps even the documentation 6 of issues in engineering is a product of the agency's 7 emphasis. 8 I think it is also a fact that we are seeing more licensee self-identification as a result of their responses 9 to the 5054(f) letters. 10 11 Running down through the list of plants, I think there were some clear indications of plants that had design 12 13 basis issues much like Crystal River, if Luis would agree 14 with that. 15 Dresden, on the other hand, was much more of a 16 chronic hardware, material condition issue in its early 17 stages, although as a result of the independent safety 18 review that was done at the plant we identified engineering issues that resulted in a confirmatory action letter for the 19 20 Commonwealth-wide engineering department, so I think it is a 21 mix-and-match, but between the operational issues and the engineering issues I think engineering issues are on the 22 23 rise. 24 CHAIRMAN JACKSON: I guess I am really asking an abstracted question, which is really are we finding, at 25 1 least for the plants -- the full discussion plants -- any 2 particular issues with respect to weakness in understanding of, knowledge of, understanding of and application of design 3 4 basis information. 5 MR. CALLAN: I think in general the answer is yes. I think in general the plants that are put on the 6 Watch List have problems that are generally pervasive and 7 extend to almost all areas of endeavor, but that is a 8
- generality. There are exceptions. 9

10 Just one clarification about the subject of design basis issues I think is warranted, and that is the NRC's 11 12 enforcement policy and our general assessment practices 13 continue to encourage and actually reward licensees in various ways for identifying all design issues, and we will 14 15 continue to do that. 16 We want licensees to go out and identify design 17 issues. We exercise enforcement discretion frequently when 18 they do. 19 What we are calling design basis issues oftentimes 20 are really corrective action issues. They are situations where licensees aren't correcting problems that are either 21 22 identified or not looking for problems that are there, so we 23 try to make that important distinction when we do our plant 24 assessments. 25 MR. CALLAN: Chairman. I would add that I believe 48 1 the age of the plant is a factor having to do with the documentation of the design basis, and in some cases the 2 history and the understanding is there is perhaps turnover 3 at the plant and modifications to the plant, the capturing 4 and the understanding of that design and we have some 5 examples of those on the Watch List. 6 7 CHAIRMAN JACKSON: Okay, and the last question at this point, how does allegation activity correlate with 8 problems at the facility? Do we track that? And how are 9 10 they assessed within the Senior Management Meeting context? MR. CALLAN: The Allegation Coordinator, the 11 12 Agency Allegation Coordinator, is a member of the Senior 13 Management Meeting discussions, and I believe this was the second time that that individual, Ed Baker, participated in 14 15 the discussions in a couple cases, not so much this time but certainly in the June Senior Management Meeting played a 16 17 pivotal role in some of the discussions, so we look and 18 assess the allegation activity. 19 We don't just look at the numbers. We don't just 20 look at the aggregate count but we try to make an assessment of what the allegation activity is telling us, but as the 21 Staff has informed the Commission in the past, we continued 22 23 to note that there doesn't seem to be a close correlation. 24 It is a complex issue that has many, many factors 25 that determine allegation activity, at least the kind of 49 1 allegations that reach the NRC, and I would not want to make 2 a generality about that because we see too many exceptions 3 to the rule to apply a general observation. 4 MR. COLLINS: Right. I think the numbers can be deceiving depending on the quality of a program and the 5 6 ability of individuals to raise concerns and their 7 willingness to do that. An indicator that we look at below, the allegation 8 9 indicator, is the examples of harassment and intimidation 10 and that derivative of overall allegations is probably a more meaningful indicator and Mr. Ed Baker provides that 11 data and we, rather than focus on the amount of allegations, 12 13 we really focus on that aspect at the screening meetings and 14 the Senior Management Meetings. CHAIRMAN JACKSON: And even though I said it was 15 16 my last question, I really do have another last question. 17 Are we seeing an increased use of temporary or contracted managers at full discussion facilities, and is 18 the increased use of or the use of contracted management 19 20 personnel factored into the plant specific discussions? 21 MR. CALLAN: That's an interesting question. As a

matter of fact, we are trying to separate the assessment 23 discussions from direct discussion of managers. I think 24 that was a valid criticism of our past practice, so we are making a valiant effort to keep the assessment discussion 25 50 1 during the senior management meeting process on performance. 2 And to the extent that the managers involved enter into that discussion, so be it. 3 4 As to whether or not we specifically consider 5 whether or not they are permanent employees or contract, or 6 loanees, for example, from INPO or whatever, I think a 7 candid answer is no, we don't really consider that. We don't. It is not a factor, no. 8 MR. COLLINS: Right. 9 CHAIRMAN JACKSON: Okay. Why don't we let Mr. 10 11 Beach go on then. MR. BEACH: Point Beach. Point Beach was first 12 13 discussed at the January 19, 1997 senior management meeting. 14 Wisconsin Electric was subsequently issued a trending letter because of weaknesses in Point Beach's ability to identify 15 16 and promptly, and comprehensively address its own 17 performance problems. 18 In this period, both units have successfully started up and operated for a period of time. Improvements 19 20 in operations resulted from changes in operations 21 management, the implementation of an improved, more explicit 22 conduct of operations standard, and the formation of an 23 on-shift mentoring program staffed by previously and --24 licensed, inexperienced senior reactor operator contractors. 25 Our inspector program has noted a marked 1 improvement in the performance of day-to-day operations in 2 the approach taken by management and staff when dealing with the more difficult operational issues. 3 Engineering performance improved following the 4 5 implementation of a fully staffed engineering organization. This action increased number of on-site engineers and 6 improved engineering ownership of plant systems. 7 8 In addition, Wisconsin Electric established a 9 System Engineering Review Board, an added review committee 10 to thoroughly review each plant system and identify issues 11 requiring resolution prior to re-start of the units. 12 Efforts to address surveillance and 13 post-maintenance and modification testing improved in the -in the maintenance area. In addition, the material 14 15 condition at Point Beach has improved as a result of Wisconsin Electric's successful efforts to lower the 16 17 threshold for reporting and addressing plant deficiencies, 18 and to identify and address long-standing design deficiencies. 19 20 A number of hardware improvements were 21 accomplished through the replacement of the Unit 2 steam 22 generators, the Unit 1 low pressure turbines and the 23 emergency diesel generator governors. 24 Wisconsin Electric's timely and comprehensive actions to address Point Beach's declining performance trend 25 52 1 was primarily due to management's strong commitment and 2 dedication to improving performance. In addition to the initiatives described above, a number of initiatives -- of 3 efforts are -- improvement efforts are planned. These 4 include improving the work control system, upgrading 5 6 operations and maintenance procedures, implementing improved

7 standard technical specifications, and upgrading the Final Safety Analysis Report. 8 9 The engineering staff is receiving additional 10 resources and the corporate engineering staff is being relocated to a new facility which is being constructed at 11 12 the site. 13 The fact that these efforts have resulted in 14 substantial improvements convinced the senior managers that, 15 on balance, Point Beach Station had arrested its declining 16 trend. 17 CHAIRMAN JACKSON: So, I mean what you just cited are improvements planned. Was the primary weight on what 18 they had, in fact, done, or --19 20 MR. BEACH: Yes. 21 CHAIRMAN JACKSON: -- did it have to do with what 22 they had planned? 23 MR. BEACH: The earlier things that I discussed, 24 Chairman. CHAIRMAN JACKSON: How active was our inspection 25 53 1 of the facility after the trending letter was issued? MR. BEACH: From the period of September, I 2 believe, around '96 to October of '97, we expended a little 3 4 over 7,000 hours at Point Beach. CHAIRMAN JACKSON: And has the -- do you have 5 documentation of improvements in licensee 6 7 self-identification --MR BEACH: Yes 8 9 CHAIRMAN JACKSON: -- and correction of problems? 10 MR. BEACH: Yes. The numbers of problem 11 identification forms have increased substantially. The 12 quality assurance staff, a new manager was brought in with 13 both plant manager and QA experience. The staff was tripled 14 and the numbers in that part of that organization have also 15 increased. CHAIRMAN JACKSON: Okay. 16 MR. BEACH: So still a lot of problems, but have 17 done a lot to control their destiny. 18 CHAIRMAN JACKSON: Okay. 19 20 MR. COLLINS: Commissioner, is that --CHAIRMAN JACKSON: Sorry. Commissioner. 21 MR. COLLINS: Yes. Excuse me. 22 23 COMMISSIONER DICUS: A general question, perhaps 24 to Mr. Collins or Mr. Callan. You had indicated, I think, Mr. Collins, in your opening comments, that financial 25 54 1 information was provided as background, but was not used in the decision making process. Could you tell me how then you 2 3 did use it, at least in your discussions, if not in your 4 decisions? 5 MR. COLLINS: Right. We view the economic data 6 plots as still in the development phase. They were 7 presented at the screening meetings, and also presented at the senior management meetings. Discussions of the data 8 were presented by AEOD. Tim Martin, a Director provided for 9 10 the focus on those discussions, and he provided for 11 calibration on consistency in the information. And those discussions included insights regarding 12 13 economic performance that may help to explain current performance. Also, performance observations that may 14 15 relate, for example, to budgets and budget trends and provide perhaps as a leading indicator of future trends in 16 17 plant performance. They were provided as information only and were 18

19 not used in the decision making process. So, generally, they were used as a calibrator in concert with other 20 21 information, and we looked for differences and tried to explain the differences. My view is they are helpful, in 22 23 some cases they are insightful, but at this point given 24 where the information is and perhaps even a lack of training on our part of how to use that information we have to be 25 55 1 very careful about using that as a significant indicator of 2 performance at this time. COMMISSIONER DICUS: Yeah, I think economic 3 information is troublesome. It could be quite useful, and 4 as you've said, it may not be worth anything. And I think I 5 would caution -- continue to caution financial information 6 in any -- certainly in any decisionmaking process, but even 7 being careful to use as a background that it doesn't somehow 8 9 work its way into the decisionmaking process --MR. COLLINS: Yes. 10 11 COMMISSIONER DICUS: -- inappropriately. MR. COLLINS: In our continuing efforts to provide 12 13 for more and better information and consistency in which to evaluate performance and perhaps even leading indicators of 14 15 performance this is one tool that's under evaluation. And there could very well be others as AEOD continues to develop 16 17 those indicators which we will also use on a trial basis. 18 But clearly it is under a trial basis. 19 CHAIRMAN JACKSON: It's probably like any other 20 information, it's really a question of if there is specific 21 evidence that certain safety investments or correction of 22 problems are not being made by virtue of withholding of 23 support then that is an issue. 24 COMMISSIONER DICUS: Right. CHAIRMAN JACKSON: Financial information just raw 25 56 1 of some kind doesn't necessarily have a role. But if there 2 is evidence of inadequate support for addressing problems, then that in principal is the only relevance. 3 MR. CALLAN: Right. And there was such a 4 5 discussion in Atlanta. One of the plants that we discussed 6 that was not screened that did not make it any watch list status or anything, that kind of information was, if not 7 pivotal, it was certainly influential in some of 8 9 decisionmaking. 10 COMMISSIONER DICUS: Okay. Thank you. 11 MR. COLLINS: If there are no more questions that 12 concludes --CHAIRMAN JACKSON: There are few more. 13 MR. COLLINS: Okay. Very good. 14 15 CHAIRMAN JACKSON: I have a few more. 16 I know that Indian Point 2 was selected as a full discussion plant, it was at this meeting and the last. You 17 18 know, what performance trends have we observed and are they 19 indication that the performance declined in engineering in particular. That was the subject of the SALP at last has 20 21 been arrested. Can you make a few comments to that end? 22 MR. COLLINS: Hub? MR. MILLER: We have continued to watch -- since 23 24 the SALP -- the engineering area quite closely. More 25 broadly the area of material condition engineering is of 57 1 course very important to assuring good equipment condition. 2 The plant was shut down in October to address some failures 3 of breakers and it has been shut down since that time. I

had an outage, the outage has now been extended. So it's 4 difficult to tell honestly. Chairman, exactly what the 5 direction is. We're looking at it carefully. 6 7 We're also monitoring performance in the operational area and at this point it's still left at a --8 at the regional level, but it is getting, I assure you, 9 attention from the region. 10 CHAIRMAN JACKSON: In those areas? 11 12 MR. MILLER: Yes. We have an architect 13 engineering inspection going on right now in fact, and so 14 we're giving it a great deal of attention. CHAIRMAN JACKSON: Are we continuing to see 15 16 improved performance at Indian Point 3? MR. MILLER: The progress is continuing, but it' 17 18 at a slow pace. There has been some management change recently. You're also continuing to watch that closely. 19 20 closely in a sense of watching a plant that comes off the 21 list to assure that there is not any backsliding. There 22 were a number of operational events that occurred coming out 23 of the last outage. The number of plant trips and 24 transients which have gotten some attention and we're addressing that issue with the company. 25 5.8 1 MR. COLLINS: I think, Chairman, if I may just add. Indian Point 3 the criteria is to be monitored for 2 continued improvement. Hub brought a lot of information to 3 4 the table on Indian Point 3 and I believe the senior managers' view would be that although we see slow and 5 incremental improvement and in some cases perhaps not as 6 7 much as we would like to see given that the plant has come 8 off the list 9 We need to provide for an enhanced monitoring of those indicators to ensure that that performance does 10 11 continue to improve at a more rapid rate. I wouldn't want to give the impression that we are, by all means, satisfied 12 with their performance. It's going to take continued 13 14 monitoring and some performance improvements by that site to reach the levels of performance that we would expect. 15 CHAIRMAN JACKSON: And is this going to then occur 16 17 primarily at the regional level? MR. COLLINS: Yes. Indian Point 2, however, as 18 Hub mentioned, was a topic of much discussion both at the 19 20 screening meeting -- and in fact, we had two screening 21 meetings for Indian Point 2 and for the senior management 22 meeting. 23 Hub and his staff have engaged the program office 24 in providing support for Indian for reviews that are under the regional auspices but are being supported by -- in some 25 59 1 cases by headquarters to provide for more insights into the plant. So at Indian Point 2 agreeing with everything that 2 Hub has said, I still think there is still more information 3 to be gathered and to be assessed to really accurately be 4 able to classify the plant. 5 CHAIRMAN JACKSON: How is sustained operational 6 7 performance defined within the context of the evaluation 8 factors for removal from the watch list? MR. CALLAN: Chairman, the way we have applied 9 10 that historically, and there have been some exceptions to this rule, is for multiunit facilities that have been 11 shut -- where all the units have been shut down, the Staff 12 waits, senior managers wait to see simultaneous operation, 13 14 safe operation, of all the units of the facility.

15 There's one notable exception, the Browns Ferry

16 exception, where we separated the units. For single-unit facilities -- and that period of time, by the way, is 17 generally about one cycle. One senior management cycle is 18 19 about six months. In the case of Indian Point 3, we just discussed 20 21 it, but in the case of Indian Point 3 my recollection is we 22 waited a couple cycles because of -- until we were certain. We wanted to be -- because of the extended shutdown because 23 24 of the nature of problems going into the shutdown. CHAIRMAN JACKSON: Did you have specific things 25 60 1 you look at? 2 MR. CALLAN: We look at -- and as Commissioner McGaffigan mentioned earlier in the context of Dresden Unit 3 where he mentioned three trips, well, is that sustaining 4 your performance or not? So if we have any hesitation, we 5 typically will extend that period of observation if we don't 6 have a strong consensus on the part of the senior managers 7 that they've seen it. So --8 MR. MILLER: I think in the Indian Point 3 case 9 too we had several very specific things that were giving us 10 concern, and we focused heavily on those, and we didn't take 11 12 our eye off the overall operation, but we had some very specific things that we were looking for. 13 CHAIRMAN JACKSON: Do you document that for the 14 15 licensee in terms of what you're going to be looking at in 16 terms of sustained? 17 MR. MILLER: Right. Because in the case of Salem, 18 in this case we're very clear in the letter to the company 19 what it is they didn't --20 MR. CALLAN: In fact, this subject made the 21 discussion on Dresden doubly difficult, because if you 22 recall, in June we informed you that -- or actually January of '97 and then again in June --23 24 CHAIRMAN JACKSON: Right. 25 MR. CALLAN: That we wanted to extend that period 61 of observation to absolutely assure ourselves that there was 1 2 sustained good performance, and notwithstanding these trips 3 that we talked about earlier, we saw it, and it took us 4 roughly three cycles to make the case, and so we had more 5 evidence on Dresden than we would normally have. 6 CHAIRMAN JACKSON: Okav. 7 MR. CALLAN: For a facility. 8 CHAIRMAN JACKSON: Why don't we hear from Carl Paperiello. 9 DR. PAPERIELLO: Can I have slide No. 7? 10 11 NMSS facilities were discussed at the Senior 12 Management Meeting. While no facilities were placed on a priority list, the senior managers did discuss the 13 Commission SRM dated June 30, 1997. That SRM directed the 14 15 Staff to determine the appropriate threshold evaluation 16 methods and criteria and categorization schemes for discussing fuel-cycle facilities and higher-risk material 17 18 licensees at the senior management meeting. The Staff identified performance indicators, 19 tested screening algorithms, conducted screening meetings 20 21 with the regions, and screened all eight major fuel 22 facilities and ten byproduct material licensees for the Senior Management Meeting. 23 24 We had little success in developing an Arthur 25 Andersen-type screening algorithm due to the wide diversity

1 in regulatory requirements and activities of the by-product material licensees. Even the fuel facilities differ. Of 2 the eight facilities, only four perform the same general 3 4 activities, and each of the other four are one of a kind. For these facilities industry averages appeared to have 5 6 little meaning. 7 Future evaluations will attempt to compare facilities for own past performance. A paper describing 8 9 staff activities in response to the SRM direction will be sent to the Commission by the end of January. 10 11 This concludes my remarks. CHAIRMAN JACKSON: How was risk factored into the 12 13 discussions? 14 DR. PAPERIELLO: Risk was factored in by looking 15 at facilities that met the threshold for having emergency plans. All the fuel facilities required emergency plans. 16 17 Of the material licensees, actually only one required an 18 emergency plan. We just don't have that many people that 19 possess -- so that we then looked at big licensees. 20 We looked at all our master material licensees. 21 We looked at large Federal facilities that had a -- large Federal licensees, and we looked at -- when we created a 22 23 matrix of what you could have as performance indicators, 24 events, reactive inspections, escalated enforcement, violations, we used 2,206 petitions, allegations, and 25 63 1 financial assurance difficulties or bankruptcy. What we did is we started looking for licensees 2 that had more than one -- if you had several civil 3 penalties, several reactive inspections, or several events. 4 There weren't that many. That's how we even got a basic set 5 6 of even ten licensees at all to look at. But none of them 7 would meet the threshold that we would have on the reactor 8 side that -- we picked a couple to discuss because of the group, they seemed to be the weakest, and not so much due to 9 any kind of a standard that would meet that for a reactor. 10 CHAIRMAN JACKSON: Thank you. We'll run 11 through -- Commissioner Dicus, any comments or questions? 12 COMMISSIONER DICUS: Let me just make a comment. 13 14 It's either a comment or question. I'm not sure. It 15 follows on the Chairman's question about risk and how you might have used it. And you tied it to whether or not the 16 17 licensee has to have an emergency plan, and I know what the 18 criteria are that put a licensee into that sort of thing, 19 but have we or are you aware if we have -- I guess this 20 might be in AEOD space -- ever looked at the correlation 21 between whether or not we require a licensee or a licensee is required to have an emergency plan as to whether or not 22 23 that licensee has been responsible for or to have some 24 incident traced to them like a lost source or losing 25 accountability of a source or something along those lines 64 1 that might cause that material to show up in the public domain? 2 Have we done that sort of correlation to see if 3 our -- we're requiring emergency plans of the right people, 4 5 or I guess the other side of the guestion is using them, whether or not the licensee must have an emergency plan, the 6 only thing you should look at as to whether or not you 7 8 evaluate the risk. I think that's really my question. 9 DR. PAPERIELLO: Well, we used the emergency plan 10 11 as a first cut. When we only had very few collisions, we reached -- threw the dragnet out further as a practical 12

matter. The answer is no, we haven't looked at numbers of lost sources, that aspect of the thing. And a requirement 14 15 to have an emergency plan means you can have an upset 16 condition. In other words, something bad could happen at the facility that we give you a large release that would 17 18 then have an offsite impact. And very few material 19 licensees in that sense could do it. But obviously if you aim -- I'll call it aimed 20 21 radiation. Obviously if you even a hospital, you know, a 22 brachytherapy source that would wind up in the public domain 23 would give some, you know, dose. Or we all know that with 24 radiographic sources, which are higher. But the way we 25 searched, we would have found it. If we had a radiographic 65 licensee that had problems, then we would have had some 1 either reactive inspection or civil penalties or any 2 3 reported event. CHAIRMAN JACKSON: Well, how is the data that you 4 5 get in terms of, you know, tracking events and data that AEOD is involved in in collecting? How is that factored 6 7 into the actual discussion and determination of risk or fulfillments of the discussion? 8 9 DR. PAPERIELLO: We created a matrix of the numbers of these kind of events for the particular licensee. 10 11 The fact of the matter is, most NMSS licensees had no 12 reported events. 13 CHAIRMAN JACKSON: Okay. I guess the real question becomes, and not a rehearsal, you know, or a rehash 14 15 of what the specific, you know, discussion was, but to get 16 to the Commissioner's question, do you have -- you know, we 17 have this very elaborate process with, you know, the pro-con 18 charts and the, you know, the template and the plant removal 19 matrix and so on that's, you know, being refined, and some various performance indicators. 20 21 What are you doing in the materials areas that --22 in terms of what criteria you use to do the screening to make the decision and what then is brought into the 23 discussion in the Senior Management Meeting in terms of 24 25 arriving at, you know, the viewgraph, whether it's none or 66 1 some or whatever? I think that's really what -- at least 2 I'm not trying to put words into her mouth. COMMISSIONER DICUS: No, it's part of the 3 4 problem -- really when we got into the discussion of risk. 5 CHAIRMAN JACKSON: Right. COMMISSIONER DICUS: And you'll probably hear more 6 about this. I'll almost guarantee it. 7 CHAIRMAN JACKSON: She's setting you up. 8 DR. PAPERIELLO: Actually, we have I think a good 9 amount of data and we look for -- as a practical matter, we 10 would not -- if somebody lost a small source, not a 11 12 radiographic source but a small source, that would not have 13 met a threshold for making them a discussion facilities. CHAIRMAN JACKSON: But you are answering it in the 14 15 negative. 16 I think what we were looking for is what criteria 17 do you use and if the facilities that you look at don't leak 18 to threshold, fine, but I think it is important that you 19 present to the Commission what the factors in fact are that you use for your decision-making and how is therefore risk 20 21 factored into that -- and I think that's all we are asking, 22 and it is not something that we expect you to answer today, 23 but I think that in any, you know, future presentation on

24 the performance of materials facilities and any actions we are taking that that is important to present, because I 25 67 1 think there is a point specifically related to generally licenced sources and so on and we will get to those issues 2 this afternoon, and that in fact will provide some 3 amplification and clarification in terms of at least some of 4 5 the concerns 6 I think that's the whole point --7 DR. PAPERIELLO: Yes. 8 CHAIRMAN JACKSON: -- what is the disciplined process, what are the criteria, et cetera, et cetera. 9 MR. CALLAN: Chairman, I don't think we're 10 11 letting -- doing justice with Carl --12 CHAIRMAN JACKSON: Probably not. I am also giving 13 him his big chance though --14 [Laughter.] 15 MR. CALLAN: This is the subject for an hour and a 16 half discussion but I specifically asked him to keep his 17 remarks brief --18 CHAIRMAN JACKSON: Ah --MR. CALLAN: -- and somewhat cryptic but --19 20 [Laughter.] 21 CHAIRMAN JACKSON: So he will do it this afternoon -- is that what you are telling me? 22 23 MR. CALLAN: Those of you who know Carl know that 24 he could speak for a couple hours on the subject of risk and 25 in fact he almost did at the Senior Management Meeting 1 [Laughter.] 2 MR. CALLAN: He discussed this subject at great 3 length and we got into it quite deeply and so --CHAIRMAN JACKSON: Right --4 5 MR. CALLAN: -- I think as he indicated in his opening comment though, there was a sense of frustration 6 here because the tabulated approach, the matrix approach, 7 didn't pop out any licensees of note, so he is regrouping 8 and I guess you are going to look at them, compare them 9 against themselves. 10 11 DR. PAPERIELLO: I'm going to -- but even there 12 the standard deviation of one is one and when the average 13 facility has one or nothing a year --14 CHAIRMAN JACKSON: Okay. It doesn't -- you know, 15 you are telling me -- you are not addressing the issue. 16 The issue has to do with we want to know what your 17 criteria are, what your process is for making the decision. 18 Whether anything pops out or doesn't pop out and whether we agree with that or don't agree with that, we will 19 20 tell you. 21 DR. PAPERIELLO: Yes. 22 CHAIRMAN JACKSON: But the point is we want to 23 know what that process is and we would like you to present 24 it in the public forum and for balance in any future discussions we would like to have that because we are not 25 69 1 just the "Nuclear Reactor Regulatory Commission" -- okay? 2 Commissioner Diaz. COMMISSIONER DIAZ: I want to just thank the Staff 3 for presenting what I think is a more specific and clear 4 discussion of the Senior Management Meeting. 5 It certainly shows specificity on the important 6 issues has been raised. I also believe that objectivity is 7 8 becoming better or if I use NRC language I will say "it appears that" -q

10 [Laughter.] COMMISSIONER DIAZ: -- but generally speaking --11 12 [Laughter.] COMMISSIONER DIAZ: -- I do believe that the 13 decision-making is more comprehensive and certainly appears 14 15 to be improved. 16 I have a comment. I think the Commission continues to be concerned with the clarity of the NRC 17 18 communications, especially when those communications are 19 going to be visibly analyzed by the public, and the clarity and consistency, transparency of those communications is 20 21 important. 22 I continue to be concerned with the way that we address some of the issues with words that might not be as 23 clear as possible. The word "weakness" or "weaknesses" is 24 used more frequently than "significant" these days, and I 25 70 think that is an issue that we need to address. 1 2 It doesn't carry a clear connotation of what the 3 real problem is. 4 The second word I am going to take a little bit of objection or at least, you know, I'll talk about is "events" 5 6 and I think we have to be concerned when we use the word 7 "events." 8 It sometimes carries the connotation that 9 something bad has happened, and I don't want the American 10 public to have the idea that there is always something bad happening. I think there are issues at this plant including 11 12 plant trips that are not really bad events but are normal 13 events in the life of a plant that we take very seriously 14 and we analyze and we do root analyses and we make sure that 15 there is some significant reason for it and it not just an 16 operational error, but I do believe that "events" need to be clearly specified -- what their reach were -- and when they 17 18 are presented in a public meeting they obtain a different 19 connotation, so I would encourage that the Staff, when they come back again, have more specificity on what the 20 21 weaknesses were and real clarity on what events and their 22 potential safety significance were, and I thank you. CHAIRMAN JACKSON: Thank you, Commissioner. 23 24 I would like to thank the Staff for an informative 25 briefing. 71 1 The safety of nuclear power reactors and other 2 licensed nuclear facilities is the responsibility of NRC licensees, but the regulatory oversight of licensee safety 3 is our responsibility. 4

- 5 Thus, the NRC uses the Senior Management Meeting 6 process to identify early-on those facilities with declining 7 performance.
- 8 We then increase our regulatory attention on those9 facilities with marginal or declining performance to
- 10 identify safety issues and to ensure effective corrective
- 11 actions, and when the performance falls below a certain
- 12 level that ensures public safety, we can take additional 13 action, as appropriate.
- 14 While I remain concerned about the performance of 15 each of the facilities discussed today, I will just comment 16 specifically on two -- two licensees.
- 17 The three units at the Millstone station are shut 18 down. They remain the only Category 3 plants and they will 19 remain shut down until an adequate assurance of resolution 20 of the problems affecting public health and safety is

- 21 demonstrated. When the time comes, the Commission will publicly review the Staff's assessment of restart readiness 22 23 for Millstone as well as the input from the independent 24 contractors and will base its decision then on the results, therefore not on promises but on demonstrated improvements 25 72 1 in the safety culture and performance. The Commission currently is awaiting from 2 Commonwealth Edison the completed updated response to the 10 3 CFR 50.54(f) letter issued almost one year ago, one that I 4 5 know the new management there specifically is working on, and specifically in our letter the NRC stated its concern 6 about the cyclical safety performance at the Commonwealth 7 8 Edison facilities, as we have discussed today, and now Quad 9 Cities has shown some performance declines, and it is clear 10 that Commonwealth Edison senior management and the 11 management of the individual facilities must act to improve 12 performance such that the improvement is both measurable and 13 sustained, and so there is time for the underlying 14 weaknesses at these facilities to be corrected and for 15 management to set clear goals and to undertake actions that effectuate positive and lasting changes at each of the 16 17 Commonwealth Edison facilities, that milestones are set and that we hold them to those milestones and the achievements 18 associated with it. 19 20 Unless my colleagues have any further comments, we 21 are adjourned. [Whereupon, at 11:43 a.m., the briefing was 22 23 concluded.]
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