



NRC Commissioner Briefing Pilgrim

June 19, 2018



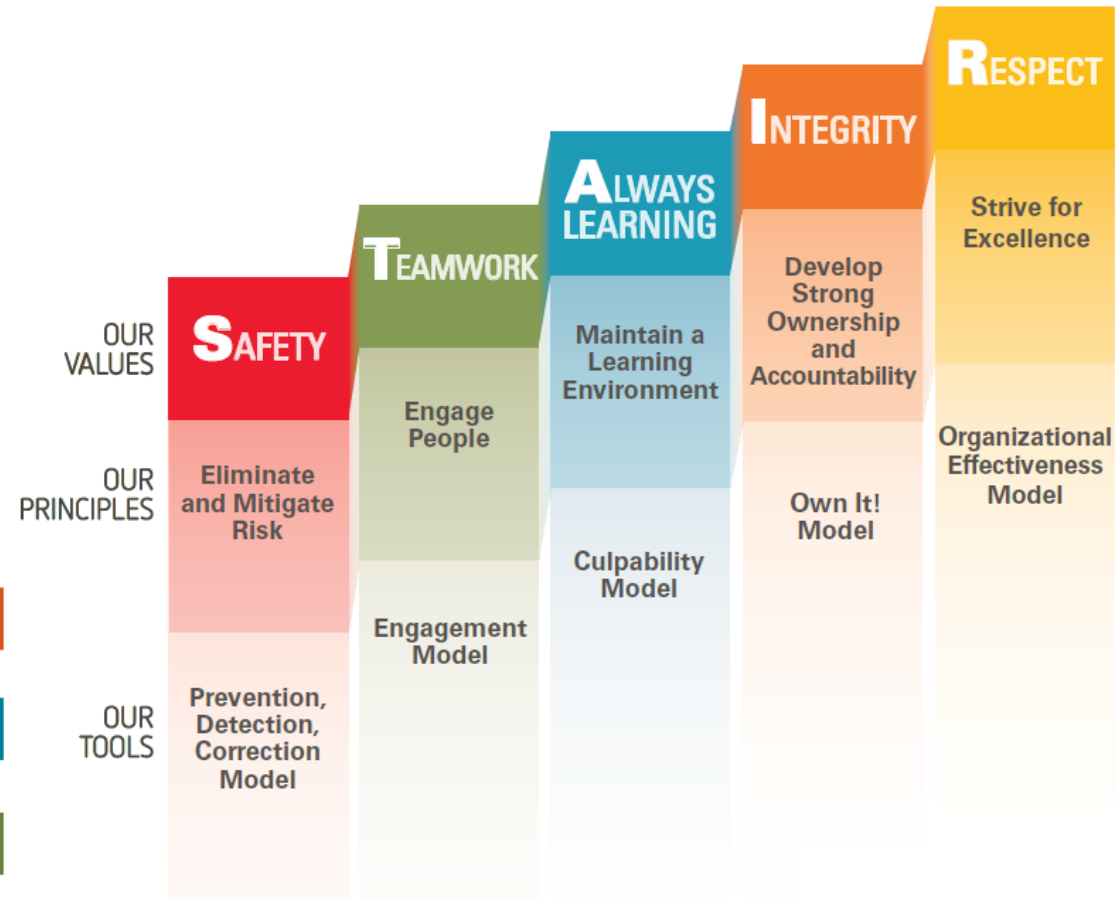
Entergy Nuclear Excellence Model

2017-2021

NUCLEAR EXCELLENCE MODEL *Committed to Excellence*

- OUR VISION
We Power Life
- OUR MISSION
We exist to operate a world-class energy business that creates sustainable value for our four stakeholders: owners, customers, employees and communities.
In support of the company's mission, we will safely and efficiently provide clean, reliable and sustainable nuclear power.
- FLEET FOCUS AREAS

-  **PEOPLE:
BE PROFESSIONAL**
-  **PLANT:
FIX THE PLANT**
-  **PROCESS:
OPERATE AS A FLEET**



Entergy Nuclear Strategic Plan

FLEET FOCUS AREAS



PEOPLE: **BE PROFESSIONAL**

- Structure the Organization to Sustain Operational Excellence
- Cultivate Excellence in Nuclear Professional Behaviors and Safety Culture
- Train and Develop People
- Support the Company



PLANT: **FIX THE PLANT**

- Identify and Eliminate Equipment Vulnerabilities
- Strengthen Fleet Technical Conscience
- Fortify Integrated Risk Management



PROCESS: **OPERATE AS A FLEET**

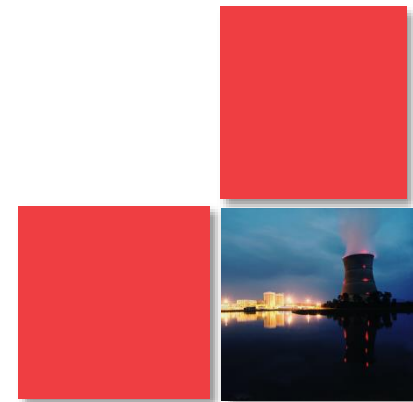
- Further Align Organization to a Shared Mission
- Strengthen Corporate Structure and Capacity
- Drive Consistency Through Peer Group Improvements and Ownership
- Improve Strategic Planning

Entergy Representatives for Pilgrim

Chris Bakken Executive Vice President and Chief Nuclear Officer

Chris Costanzo Chief Operating Officer – North

Brian Sullivan Site Vice President, Pilgrim



Pilgrim Recovery; Status

Sustainability

- Progress being made
- Continue to assess effectiveness
- Focus on primary drivers of performance improvement



Pilgrim Recovery; Closing Remarks

Committed to:

- Safe and reliable operations
- Finding and fixing our problems
- Keeping stakeholders updated on station improvements and transition to decommissioning
- Leaving a Legacy of Excellence for the fleet

