

Regional Update -Programs, Performance, and Future Plans

April 8, 2010

Agenda

- Opening Remarks Bill Borchardt, Executive Director for Operations
- Stakeholder Communications and Outreach Sam Collins, Regional Administrator, Region I
- Update on Regional Human Capital Issues Luis Reyes, Regional Administrator, Region II
- Master Materials Licenses Mark Satorius, Regional Administrator, Region III
- Achieving Reliable Outcomes in the ROP and Implementation of Inspection Programs – Elmo Collins, Regional Administrator, Region IV

Stakeholder Communications and Outreach

- Significant Resource Investment / Level of Effort
 - High Congressional interest in Vermont Yankee, Indian Point & Oyster Creek
 - Active State and local interest and involvement in NJ, NY & Vermont
- Challenges/Level of Effort
 - NRC license renewal hearings requested and granted in Region I (VY, Pilgrim, OC and Indian Point)
 - ~70 significant outreach activities in FY09

- Region / Program Office Experience
 - Interest level is site-specific (e.g., Diablo Canyon) or event-driven (post-Davis-Besse head corrosion, post-9/11 security and EP)
 - Outreach activities undertaken are both proactive and reactive
 - Communications/Outreach success requires a team effort involving OCA, OPA, Regional State Liaison Officers, and other HQ offices
 - Leveraging technology
 - Reactive events are now more demanding and time sensitive due to cell phones and social media (e.g., 11/09 TMI outage release)

- Best Practices
 - Establish trusted communication avenues by being proactive and reaching out to stakeholders in person
 - Convey information early and often
 - Audience-focused activities, such as poster board sessions
 - Government-to-Government meetings
 - Coordinate with other NRC offices (and outside agencies) on critical subjects
 - Pursue "learnings" for continued improvement

- Challenges / Opportunities
 - Resource investments
 - Establishing stakeholder trust in the NRC
 - Stakeholder trust in some licensees
 - Plain language/risk communications
 - Changing dynamics in external environment due to elections, turnover, license transfers
 - Current State and local budget limitations

- Going Forward
 - Integrating recent studies of effective stakeholder communications
 - Increased partnering with other offices and agencies
 - Work to enhance stakeholder trust
 - Assess outreach effectiveness & use of new communications techniques
 - Government-to-Government meetings
 - Invest for success

- Succession Planning
 - Regions implement a succession plan
 - Skills gap closure hiring strategies
 - Limited flexibility in Corporate
 Support (DRMA) succession planning
 - Operator Licensing staffing strategy and new construction implications

- Resident Inspector Development
 Program (RI Pool)
 - RIDP is a successful means to prepare candidates for RI position
 - Regions appreciate the Commission's support of RIDP FTE increase in FY11 budget
 - Effective use of double encumbering for SRI and RI positions

- Attraction and Retention
 Incentives
 - Regions are exercising increased flexibilities
 - Current real estate market has an impact on staff moves

- Staff Experience and Skills
 Improvement
 - Successful use of Regional training and qualification programs including:
 - Developmental Plans
 - Mentoring
 - Knowledge Management
 - Rotational Assignments
 - OHR plays key role in supporting the Regions' training and qualification effort

Master Material Licenses

- Master Material License (MML) a multisite material license issued to Federal Organizations
- FSME is responsible for managing the MML Program
- MML Regulatory Oversight delegated to the Regional Offices

Master Material Licenses Overview

- U.S. Air Force Issued June 1985
 - 400 Permits (Region IV)
- U.S. Navy Issued March 1987
 - 100 Permits (Region I)
- Department of Veterans Affairs (DVA) Issued March 2003
 - 117 Permits (Region III)

Master Material Licenses Challenges

- Decommissioning Activities
- Diverse Scope of Activities
- Operating Experience

Master Material Licenses NRC Oversight

- Independent Inspections
- Inspector Accompaniments;
 Routine and Event Response
- Enforcement Oversight

Master Material Licenses *Program Effectiveness*

 MML program maintains adequate safety and protection of the environment

Self Assessment of the Process

- Routine Assessments
 - Annual Self Assessment
 - Internal and External Stakeholder
 Feedback
 - Independent Evaluations

- NRC Regional Activities
 - Substantive Cross Cutting Issue Audit (2007)
 - Substantive Cross Cutting Issue Task Group (2008)

- Current Regional Activities
 - Periodic Regional Discussions
 - Inspection Report Quality
 - Branch Chief Benchmarking
 - Inspection Resource Sharing

- ROP Demonstrated a High Degree of Reliability
- Resolved to Continue to Assess and Improve ROP Implementation

Concluding Statements

- Stakeholder, inter-regional and agency-wide communication, collaboration and coordination continues to expand
- Staff development and retention efforts continue to expand
- Safety and security of the operating fleet and material licenses are our priority

Abbreviations

- DRMA Division of Resource Management and Administration
- **DVA Department of Veterans Affairs**
- EP Emergency Preparedness
- FSME Office of Federal and State Materials and Environmental Management Programs
- FTE Full-Time Equivalent
- FY Fiscal Year
- MML Master Material License
- NJ New Jersey
- NRR Office of Nuclear Reactor Regulation
- NSIR Office of Nuclear Security and Incident Response

Abbreviations Continued

- NY New York
- OC Oyster Creek
- OCA Office of Congressional Affairs
- OHR Office of Human Resources
- OPA Office of Public Affairs
- RI Resident Inspector
- RIDP Resident Inspector Development Program
- ROP Reactor Oversight Process
- SRI Senior Resident inspector
- TMI Three Mile Island
- VY Vermont Yankee