

# Commission Briefing on Equal Employment Opportunity, Affirmative Employment, and Small Business

December 14, 2022

Commission Briefing on Equal Employment Opportunity, Affirmative Employment, and Small Business

Daniel H. Dorman Executive Director for Operations

### **Presenters**

- Vonna Ordaz, Office of Small Business & Civil Rights
- Anthony D. Briggs, Office of Small Business & Civil Rights
- Jack Giessner, Region III
- MJ Ross-Lee, Office of Nuclear Reactor Regulation
- Amanda Black, Federal Women's Program Advisory Committee
- Mary Lamary, Office of the Chief Human Capital Officer

Resilience Through Challenging Times

Vonna L. Ordaz
(she/her)
Director
Office of Small Business and Civil Rights

### **Defining the Theme**



### Facing the Challenges

- Diversity, Equity, Inclusion
   & Accessibility
- Organizational Health & Culture
- Work Environment & Engagement
- Retention & Recruitment
- Trust



### Looking at the Broader DEIA Picture through FEVS and Other Data

Agency & Subagency Name	Employee Engagement: Overall	Global Satisfaction	Performance Confidence	Diversity, Equity, Inclusion, and Accessibility (DEIA): Overall	DEIA: Diversity	DEIA: Equity	DEIA: Inclusion	DEIA: Accessibility
Governmentwide	71%	62%	84%	69%	70%	65%	75%	67%
Medium-sized Agencies								
(1,000-9,999 employees)	76%	69%	89%	75%	76%	70%	80%	73%
Nuclear Regulatory Commission	76%	67%	89%	76%	80%	72%	79%	72%



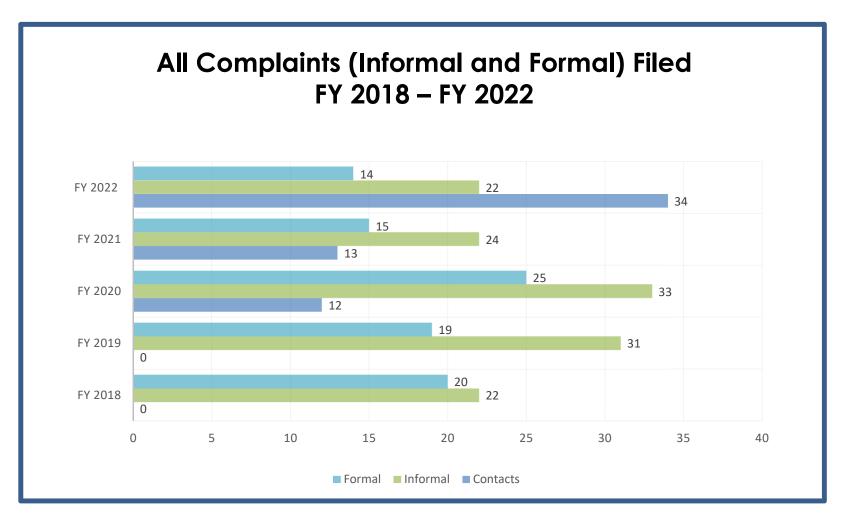


The MD-715

individuals with

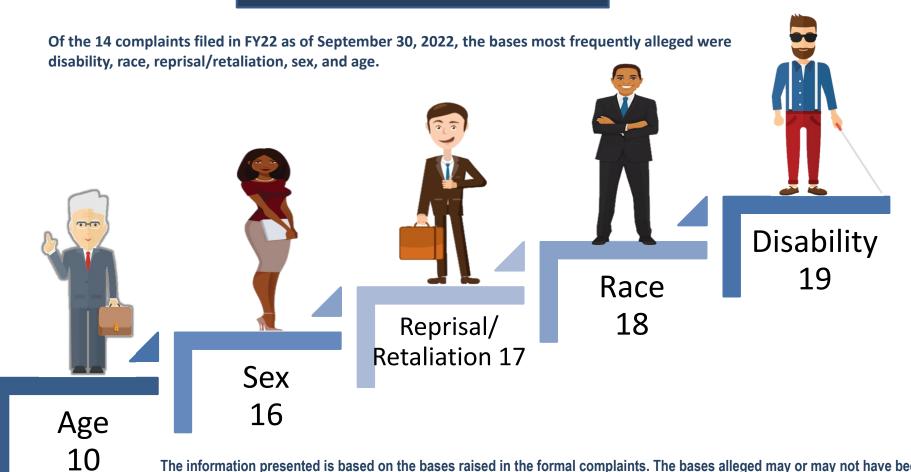
disabilities.





\*Contact tracking did not begin until FY2020

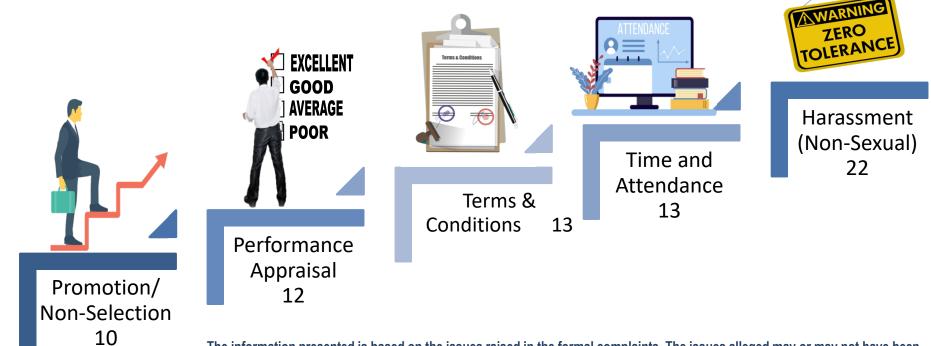
### **TOP 5 BASES**



The information presented is based on the bases raised in the formal complaints. The bases alleged may or may not have been accepted or dismissed. That is a legal determination made based on a review of relevant regulations and EEOC decisions.

### **TOP 5 ISSUES**

Of the 14 complaints filed in FY22 as of September 30, 2022, the issues most frequently alleged were harassment (non-sexual), time and attendance, terms & conditions, performance appraisal, and promotion/non-selection.



The information presented is based on the issues raised in the formal complaints. The issues alleged may or may not have been accepted or dismissed. That is a legal determination made based on a review of relevant regulations and EEOC decisions.

### **Exercising Resilience**

### **Resilience Factors**



### Lifting As We Climb



"Lifting as we climb, onward and upward we go, struggling and striving, and hoping that the buds and blossoms of our desires will burst into glorious fruition 'ere long. With courage, born of success achieved in the past, with a keen sense of the responsibility which we shall continue to assume, we look forward to a future large with promise and hope. Seeking no favors because of our color, nor patronage because of our needs, we knock at the bar of justice, asking an equal chance."

Mary Church Terrell 1863-1954 Black, Woman, Educator, Speaker, Suffragist















Resilience Through Challenging Times

Anthony D. Briggs
Program Manager
Small Business Program
Office of Small Business and Civil Rights

### The State of Small Business

- Why They Are Important
- How They Support Us
- What We Are Doing To Help













### **Envisioning Challenges As Opportunities**



Increasing Small Business Goals

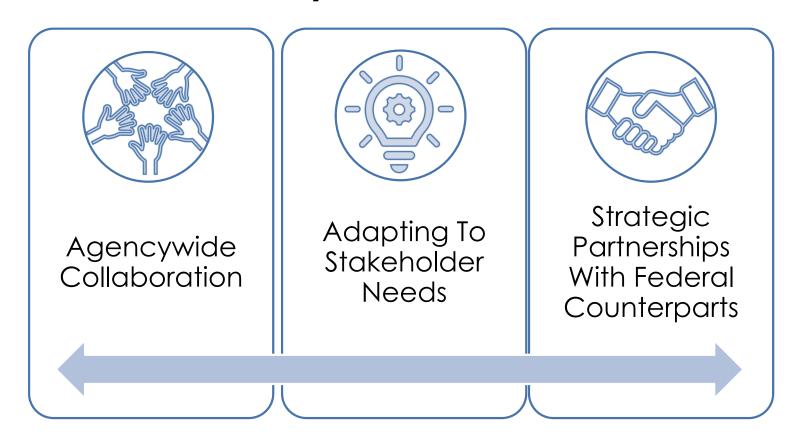


Evolving Stakeholder Needs



Removing Barriers

### Resilience Through Innovation and Partnerships



### Results and Recent Accomplishments



SBA Scorecard Grade of A+



Recognized As Top Performer



FY 2022 Performance



The United States Small Business Administration

#### CERTIFICATE OF RECOGNITION Fiscal Year 2021 SCORECARD

A+

Presented to the

Nuclear Regulatory Commission

In Appreciation of Your Commitment, Innovation, and Drive in Achieving Your Agency's Small Business Goals

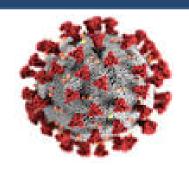




### Resilience Through Challenging Times

Jack Giessner (he/him/his) Regional Administrator, RIII

## Our Engagement Journey Takes Unexpected Turns





### COVID-19 Challenges – The Mission Was Accomplished...But

- All regional in-person activities ceased
- Resident Inspector onsite presence reduced
- Operator Licensing activities remained a priority
- Reduced onsite inspections

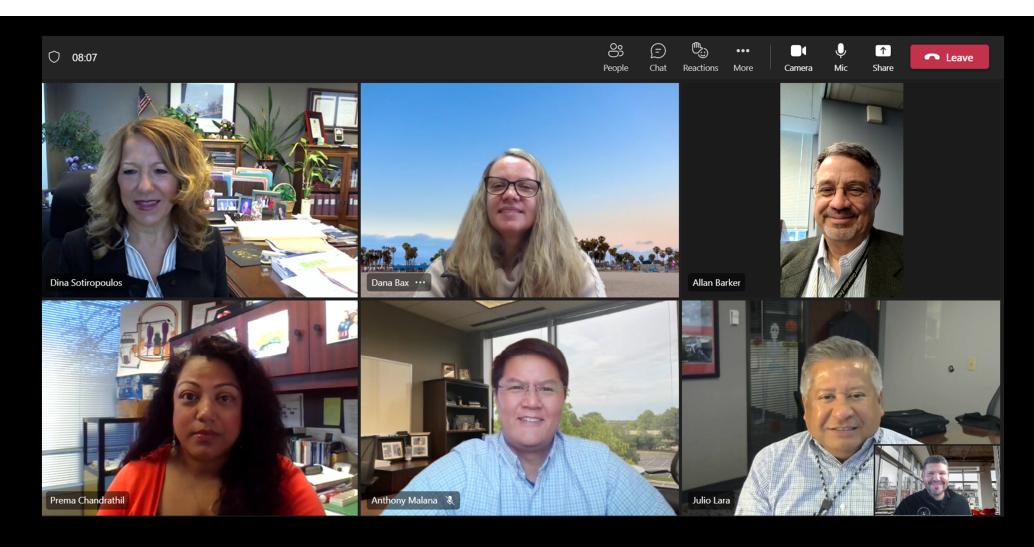
# Accomplishing Our Work During the Pandemic



# Accomplishing Our Work During the Pandemic







Our Engagement Has Changed



# Outside Influences Present Additional Challenges

#### **Social Unrest**

- Racial Inequality Experienced by Black People
- Violence Against Asian Americans
- Antisemitic Violence
- January 6<sup>th</sup> US Capitol Attack

### Making Connections

- Unconscious Bias
   Sessions
- Open Forums
- Region III Diversity and Inclusion Statement
- Region III Norms

### Region III Diversity and Inclusion Statement

"We support a culture of diversity and inclusion where we seek to understand and appreciate our differences, accept all individuals, and celebrate the unique perspectives of each member of the Region III team. We model behaviors that produce welcoming and safe environments. Diversity and inclusion not only maximize the effectiveness of our organization by openly sharing different ideas, but also create a respectful work environment that allows each member of our staff to bring their whole selves to work and builds meaningful relationships."









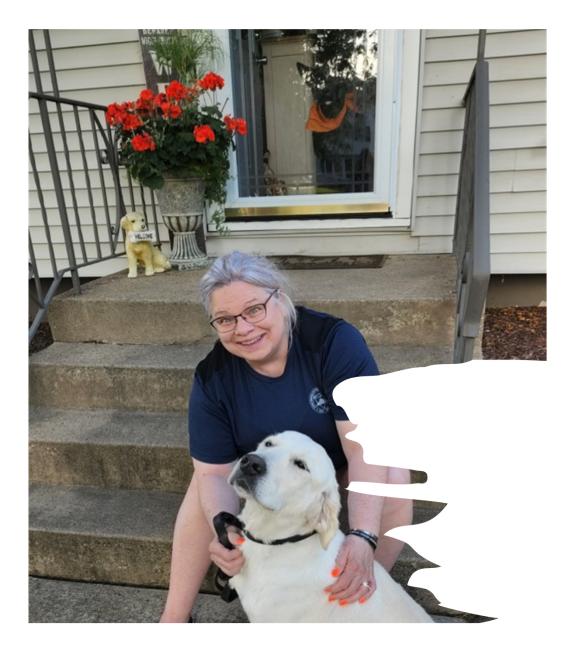


**EXTEND TRUST** 

## Our Engagement Journey: A New Path

### Reentry

- Continuing to accomplish our mission
- -A new "normal"
- -Region III Reorganization
- -New Office





### Supporting Our Veterans



## Celebrating Our Diversity

### Celebrating Our Diversity

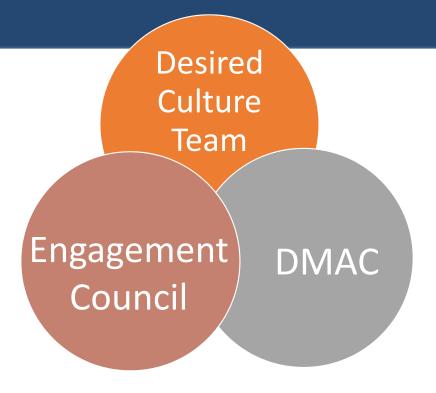






Formulating Our "Desired Culture"

# Next Steps on Journey: Desired Culture and Inclusive Environment



### The Region III Future Journey

### Draft Vision and Strategic Objectives/Goals

**Vision**: An energized team focused on new ways of working in a high-trust environment, with shared norms, where diversity and inclusion are essential to mission accomplishment.

#### **Strategic Objectives/Goals:**

- Supporting professional development and personal growth
- Building a high trust, connected-work environment
- Advancing risk-informed thinking and decision-making









### NRR - #differenttogether

NRR - #differenttogether

MJ Ross-Lee
(she/her/hers)
Deputy Director, Division of Safety Systems
Office of Nuclear Reactor Regulation



### **Demonstrating Our Strong Commitment to Diversity and Inclusion**





**Established Diversity** and Inclusion Goals



Developed a Plan

**DI-VER-SI-TY** 

All the ways in which eople differ.



Created a glossary, including identifying and methods for dialogue...



IN-CLU-SION

have power, a voice.



### Putting the Plan into Action



### **Building on Our Successes**





### EEO Advisory Committees Joint Statement

Amanda Black, Chair Federal Women's Program Advisory Committee



Advisory Committee for African Americans

**Diversity Advisory Committee** 

on Ageism



NRC Blacks in Government



NRC Pride Alliance Advisory Committee



Native American Advisory Committee



NRC Veterans Employee Resource Group



Advisory Committee for Employees with Disabilities



Asian Pacific American Advisory Committee



NRC Technical Women's Network



Federal Women's Program Advisory Committee



Hispanic Employment Program Advisory Committee

### Committee & Community Resilience

- Feeling represented by being a 'whole agency'
- Committee collaboration
- Utilization of virtual tools to maintain active and engaging conversations/connections



Pictured: NPAAC & HEPAC at PRIDE Day Event



## Agency Support of EEO Committees

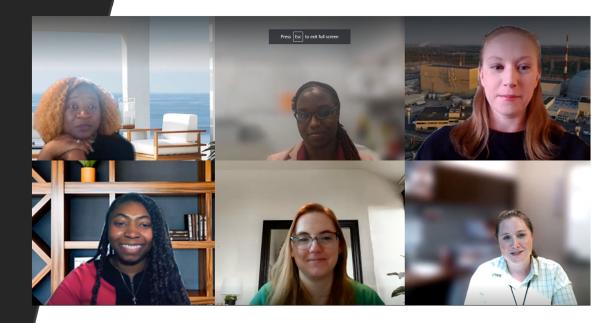
- Celebrating accomplishments of Committees and communities
- NRC's support of Committee engagement with the agency and community

#### Pictured:

VERG K9 Vets Donation Dropoff
ACAA and BIG Juneteenth Flag Event
DACA's Older Americans Month

### **Paying It Forward**

- Continue to focus on providing developmental and professional opportunities for staff skill development
- Engage with management to promote women, persons with disabilities, people of color, and all individuals, regardless of their age, sexual orientation, or gender identity receive developmental opportunities to become future leaders



Pictured: NRC Technical Women's Network panel discussion on employee developmental opportunities

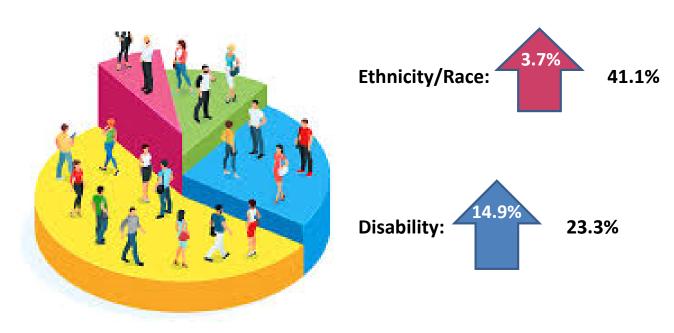
### UPDATE ON HUMAN CAPITAL

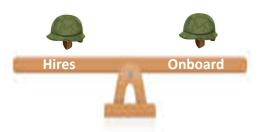
Mary Lamary,
Chief Human Capital
Officer



### FY 22 Hiring Data

205 Entered on Duty (EOD) + 66 awaiting EOD dates=271





**Veterans: Hires 21.9% vs. Onboard 20.5%** 

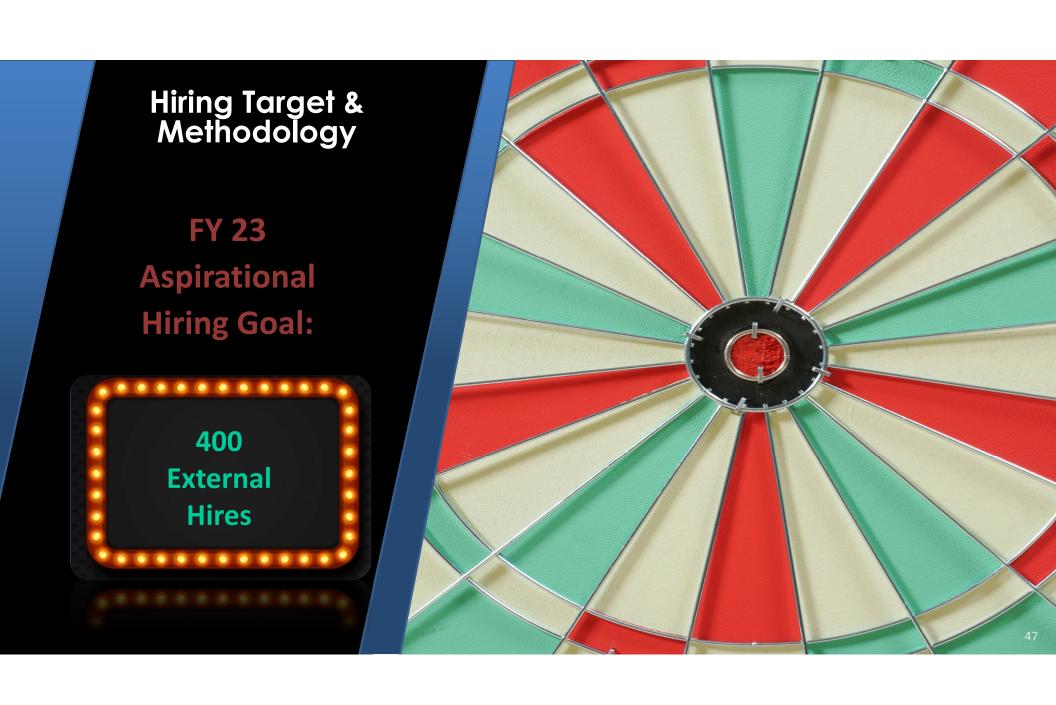


Females hired: 38.5%

Average age: 36



### FY 22 Hiring Data (Cont'd)







### Closing Remarks

Resilience Through Challenging Times

# Daniel H. Dorman Executive Director for Operations

#### **Acronyms**

- ACAA Advisory Committee for African Americans
- ACED Advisory Committee for Employees with Disabilities
- ADR Alternative Dispute Resolution
- APAAC Asian Pacific American Advisory Committee
- DACA Diversity Advisory Committee on Ageism
- DIALOGUE Diversity Inclusion Awareness Leading Organizational Growth, Understanding, and Engagement
- DEIA- Diversity Equity Inclusion Accessibility
- DMAC Diversity Management Advisory Committee
- DMIC Diversity Management & Inclusion Council
- IDSP Inclusive Diversity Strategic Plan
- EO Equal Opportunity
- EEO Equal Employment Opportunity
- EEOC Equal Employment Opportunity Commission
- FEVS Federal Employee Viewpoint Survey

#### **Acronyms**

- FWPAC Federal Women's Program Advisory Comm
- FY Fiscal Year
- iCARE Initiative on Civility, Awareness, Respect and Engagement
- HBCU Historically Black Colleges and Universities
- HEPAC Hispanic Employment Program Advisory Cor
- NAAC Native American Advisory Committee
- NPAAC NRC Pride Alliance Advisory Committee
- NRC Nuclear Regulatory Commission
- NRR Office of Nuclear Reactor Regulation
- NTWN NRC Technical Women's Network
- PHE Public Health Emergency
- RIII Region III
- SBA Small Business Administration
- VERG Veterans Employee Resource Group