

October 29, 2014

MEMORANDUM TO: Stephen D. Dingbaum  
Assistant Inspector General for Audits  
Office of the Inspector General

FROM: Eliot Brenner **/RA/**  
Director  
Office of Public Affairs

SUBJECT: STATUS OF RECOMMENDATIONS: INDEPENDENT  
EVALUATION OF NRC'S USE AND SECURITY OF SOCIAL  
MEDIA (OIG-13-A-08)

In response to your July 21, 2014 memorandum to the Executive Director for Operations, the information shown below provides an updated status of the two resolved recommendations.

**Recommendation 20:**

Periodically host a blogger's roundtable where NRC invites prominent nuclear bloggers to opine on key issues. This can be done either in person or virtually through forums such as Google Communities.

**Response:**

The OPA coordinated with American Nuclear Society to conduct a blogger's roundtable with the Chairman.

**Target Completion Date:** Completed September 2014. Request to close recommendation 20.

**Point of Contact:** Holly Harrington and Stephanie West, OPA

CONTACT: Stephanie West, OPA  
301-415-8211

**Recommendation 25:**

Update the agency's information management and security policies to include social media

- B. Revise MD 3.53, *Records and Document Management Program* and include social media in accordance with the guidance provided in NARA Bulletin 2011-02, *Guidance on Managing Records in Web2.0/Social Media Platforms*.
  
- C. (1.) Revise the existing PII Breach Notification Policy to include the following statement: *All of the information contained in this policy applies to the use of social media.* (2.) Update the Computer Security Incident Response Policy to include the following statement: *All of the information contained in this policy applies to the use of social media.*

**Response:**

- B. OIS is currently updating MD 3.53. The revision will include the social media guidance included in the NARA bulletin.
  
- C. (1.) OIS has updated the PII Breach Notification Policy to include social media statement. (2.) CSO will update agency incident response plans to communicate to all staff that social media as well as all suspected electronic media communication is handled by the CSIRT.

**Target Completion Date:**

- B. March 2015
- C(1.) Revision to existing PII Breach Notification was completed June 24, 2014.
- C(2.) December 31, 2014

**Point of Contact:**

- B. Deborah Armentrout, OIS
- C(1.) Sally Hardy, OIS
- C(2.) Thorne Graham, CSO

Enclosure: Updated PII Breach Notification Policy (i).

- cc: Stephen D. Dingbaum, OIG
- Steven Zane, OIG
- Sally Hardy, OIS
- Deborah Armentrout, OIS
- Thorne Graham, CSO

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NAME	S. West	D. Armentrout	S. Hardy	T. Graham	H. Harrington	E. Brenner
DATE	10/27/2014	10/28/2014	10/28/2014	10/28/2014	10/28/2014	10/29/2014