Documents (19)

Group FH

(Records Withheld In Part)

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 11, 2011

Work Order No.: NRC-4222 Pages 1-2

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/1

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 FRIDAY,

8 MARCH 11, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (No audio was recorded on the above-referenced phone
2 line on the above-referenced date.)
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 12, 2011

Work Order No.: NRC-4222 Pages 1-2

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/2

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 SATURDAY,

8 MARCH 12, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (No audio was recorded on the above-referenced phone
2 line on the above-referenced date.)
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 13, 2011

Work Order No.: NRC-4222 Pages 1-12

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/3

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 SUNDAY,

8 MARCH 13, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 (CONFERENCE CALL INITIATED)

2 0%A5W8I609565094

3 RECORDING: Thank you for contacting the
4 NRC Customer Service Center. For quality assurance,
5 this call may be monitored. Please listen to the
6 following menu in its entirety, as some options have
7 changed. You may make your selection at any time. For
8 Adams support, press one. For the CSC Customer Service
9 Center, press two. For HR Mess Support --

10 RECORDING: One moment, please.

11 TY REESE (phonetic): Thank you for
12 contacting NRC Customer Support. My name is Ty Reese.
13 Can I have your line ID, please?

14 MALE PARTICIPANT: R-E-F.

15 TY REESE: Like Romeo, Echo, Foxtrot?

16 MALE PARTICIPANT: Correct.

17 TY REESE: How can I help you, sir?

18 MALE PARTICIPANT: We're having some
19 slowness issues in the Operations Center with Outlook,
20 getting mail back and forth.

21 TY REESE: Okay. In the Operations
22 Center?

23 MALE PARTICIPANT: Yes.

24 TY REESE: Where is that at?

25 MALE PARTICIPANT: Fourth floor, Building

2.

TY REESE: Okay. And you're down there now?

MALE PARTICIPANT: Yes.

TY REESE: What's your extension?

MALE PARTICIPANT: I'm responding to an incident. I don't have -- I'm not at my regular desk. You can call 5802, that's the number.

TY REESE: Okay.

MALE PARTICIPANT: And it's -- I'm sorry, it's 301-816-5802. That's the Operations Center number.

TY REESE: Okay. All right. I'll forward this to the NOC, and have somebody give you a call.

MALE PARTICIPANT: Okay. Thank you.

TY REESE: All right, thanks. Bye.

(CONFERENCE CALL ENDED)

1 (CONFERENCE CALL INITIATED)

2 0%A48UE_09565094

3 ROBERTO: NRC Operations Center.

4 SAPNA HURD: Hi, this is Sapna. Who's

5 this?

6 ROBERTO: This is Roberto.

7 SAPNA HURD: Hi, Roberto. Is Tony there

8 by any chance?

9 ROBERTO: Tony. I'm not sure --

10 SAPNA HURD: Tony Bowers?

11 ROBERTO: Okay. What position -- I don't

12 know a Tony.

13 SAPNA HURD: Anthony Bowers?

14 ROBERTO: Is he on the other side? I think

15 a tall guy?

16 SAPNA HURD: Yes, he's been doing the

17 staffing, sitting right next to the --

18 ROBERTO: Yes, I see him.

19 SAPNA HURD: -- EST admin.

20 ROBERTO: Yes, I see him.

21 SAPNA HURD: Okay.

22 ROBERTO: You'd like to talk to him?

23 SAPNA HURD: Yes, please.

24 ROBERTO: Let me see. I don't know how to

25 work this phone.

1 SAPNA HURD: Okay. I know it's really
2 tricky. But if you -- there's a button that says, like
3 transfer. Once you transfer you -- I don't know if
4 you do like --
5 ROBERTO: There it is. Transfer, and then
6 his number.
7 SAPNA HURD: But once you transfer I think
8 there's a release button too.
9 ROBERTO: Wow.
10 SAPNA HURD: But I think -- I know, it's
11 really high tech.
12 ROBERTO: I haven't used this phone. Let
13 me just grab him.
14 SAPNA HURD: Okay, cool. Thank you.
15 ROBERTO: Sure.
16 TONY BOWERS: NRC, this is Tony.
17 SAPNA HURD: Tony, this is Sapna Hurd.
18 Listen, you need to not give me the night shift, okay.
19 TONY BOWERS: I just need to let you know
20 --
21 SAPNA HURD: I need you --
22 TONY BOWERS: -- it's a recorded line.
23 SAPNA HURD: Yes, wonderful.
24 TONY BOWERS: Please refrain from any of
25 the obscenities.

1 SAPNA HURD: I know it's a recorded line.
2 Can you please grab the staffing plan for the week?
3 TONY BOWERS: Oh, you heard?
4 SAPNA HURD: Yes, I did. Because I called
5 Annette to tell her about something. And then she told
6 me you guys are staffing until Friday.
7 TONY BOWERS: Yes, so --
8 SAPNA HURD: Are you still doing eight hour
9 shifts?
10 TONY BOWERS: I got you back staffed 16
11 hours. All right. So look, right now it looks like
12 we have Tia until 7:00 a..m.
13 SAPNA HURD: But I thought we had, we were
14 okay until Tuesday night, evening, right, for the EBT?
15 What do you mean, Tia until 7:00 a.m.? Because
16 Christina's coming.
17 TONY BOWERS: Oh, yes. I'm sorry. I'm on
18 the wrong page.
19 SAPNA HURD: How could I have it memorized,
20 and you have it right in front of you?
21 TONY BOWERS: Yes, Christina has it until
22 11:00 p.m. I was looking at the wrong dates.
23 SAPNA HURD: Oh.
24 TONY BOWERS: They all blend in. So
25 Christina has it until 11:00 p.m., 11:00 a.m. to 11:00

1 p.m.

2 SAPNA HURD: Oh, Lord.

3 TONY BOWERS: And then --

4 SAPNA HURD: Is she going to make it?

5 TONY BOWERS: Listen, the 14th we have

6 Kelly from 11:00 a.m. to 11:00 p.m.

7 SAPNA HURD: I thought we were trying to

8 change it from 12 hours to the eight hours. Especially

9 --

10 TONY BOWERS: We --

11 SAPNA HURD: -- for the new ones, it's going

12 to be tough for them.

13 TONY BOWERS: Listen to me. Christina has

14 it from 11:00 a.m. to 11:00 p.m. the 14th. Kelly has

15 it from 11:00 p.m. to 11:00 a.m.

16 SAPNA HURD: Okay.

17 TONY BOWERS: And then Tia has it from 11:00

18 p.m to 7:00 a.m. on the 14th to the 15th. So the mids

19 from -- What is the 14th?

20 SAPNA HURD: Fourteenth is tomorrow.

21 TONY BOWERS: Tomorrow.

22 SAPNA HURD: It's Monday.

23 TONY BOWERS: So Monday into Tuesday it's

24 from 11:00 p.m. to 7:00 a.m. And then we start eight

25 hour shifts.

1 SAPNA HURD: Okay.

2 TONY BOWERS: So --

3 SAPNA HURD: Good. Do you want to put me

4 down --

5 TONY BOWERS: Yes. All the way through.

6 Pick one that you can do every day.

7 SAPNA HURD: Okay. I can do -- It's going

8 to be tough.

9 TONY BOWERS: What did Annette want?

10 SAPNA HURD: No, I was telling here.

11 Because there's a CD in the executive room --

12 TONY BOWERS: Yes.

13 SAPNA HURD: -- that they had wanted. And

14 I had forgotten to tell her she needs to like make a

15 new one. Because it's been since 6:00 a.m. So of the

16 Chairman wants an updated CD I didn't want her to have

17 to like create one on the spot. Because it's really

18 easy.

19 TONY BOWERS: Okay.

20 SAPNA HURD: But she, you know -- So

21 anyway, she told me that we're staffing through Friday.

22 TONY BOWERS: Yes.

23 SAPNA HURD: So I figured I'd just call.

24 But okay. I guess I'll just pick -- I mean, I'm the

25 only one at my job. So I can't really be gone for like

1 that many days. But I guess -- You have a person in
2 Tuesday day shift, right?
3 TONY BOWERS: Tuesday is --
4 SAPNA HURD: Is the 15th.
5 TONY BOWERS: I do not.
6 SAPNA HURD: You don't have anyone during
7 the day time?
8 TONY BOWERS: No.
9 SAPNA HURD: Okay. So can you put me down
10 for Tuesday and Thursday? So that would be 15th and
11 17th.
12 TONY BOWERS: And 17th, day.
13 SAPNA HURD: Yes, 7:00 a.m. to 3:00 p.m.
14 TONY BOWERS: Okay, 7:00 a.m. to 3:00 p.m.
15 I got it.
16 SAPNA HURD: Okay. And if I can do any more
17 then, you know, I'll call in. Or you guys --
18 TONY BOWERS: Okay.
19 SAPNA HURD: I mean, I'm assuming that --
20 TONY BOWERS: Or you'll just --
21 SAPNA HURD: -- if Christina gets training
22 then --
23 TONY BOWERS: -- find out --
24 SAPNA HURD: -- hopefully she'll be okay.
25 TONY BOWERS: She'll just find out.

1 SAPNA HURD: Okay. Are you leaving soon?

2 TONY BOWERS: Seven.

3 SAPNA HURD: Okay.

4 TONY BOWERS: Thank you, Sapna.

5 SAPNA HURD: Okay. Thanks, Tony

6 TONY BOWERS: Okay. Bye.

7 SAPNA HURD: Okay. Bye.

8 (CONFERENCE CALL ENDED)

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (CONFERENCE CALL INITIATED)

2 0%APJ%@609565094

3 DOUG: NOC, this is Doug.

4 OMARI DOANS (phonetic): Hey, Doug, this

5 is Omari Doans here. Well we were working on one

6 machine. We got about 20 machines that were having the

7 problem. But all of a sudden email is starting to flow

8 again. So looks like something worked. So we're still

9 I guess working on the BlackBerry stuff. But --

10 DOUG: Yes, he's --

11 OMARI DOANS: -- whether we can --

12 DOUG: Yes, Babbin (phonetic) has the, for

13 the Blackberry, Babbin has, he's got a BlackBerry rim

14 on the phone, he's trying to work up with them.

15 OMARI DOANS: Okay. Because I guess the

16 Chairman and Dare Nash (phonetic) are over waiting for

17 the stuff.

18 DOUG: Yes.

19 OMARI DOANS: He said, yes. Well okay.

20 But it looks like the email seems to be flowing better

21 now.

22 DOUG: Oh, great.

23 OMARI DOANS: Okay?

24 DOUG: All right. I appreciate it.

25 OMARI DOANS: I'll let you know if there's

1 anything else.

2 DOUG: Okay, thanks.

3 OMARI DOANS: Thanks, bye.

4 DOUG: Bye.

5 (CONFERENCE CALL ENDED)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 14, 2011

Work Order No.: NRC-4222 Pages 1-6

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/4

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 MONDAY,

8 MARCH 14, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 (CONFERENCE CALL INITIATED)

2 0%B0PJ)_09565094

3 HARRY CEPURA: Facilities, Harry Cepura.

4 KAREN JACKSON: Harry, this is Karen

5 Jackson from the Ops Center.

6 HARRY CEPURA: Hi, Karen, how are you?

7 KAREN JACKSON: I'm fine. How are you?

8 HARRY CEPURA: Good.

9 KAREN JACKSON: Good. I've got a few

10 little admin issues that have cropped up over the weekend

11 --

12 HARRY CEPURA: Sure.

13 KAREN JACKSON: -- while we were responding

14 to this event.

15 HARRY CEPURA: Sure, exactly.

16 KAREN JACKSON: Is there somebody -- Can

17 you, can I have somebody come over, and I could talk

18 to you about them? Or you want me to tell you on the

19 phone?

20 HARRY CEPURA: It doesn't matter.

21 Whatever's easier for you.

22 KAREN JACKSON: It doesn't -- Well, let's

23 see. Like the cleaning people came through, but they

24 really didn't go through the whole center. I don't know

25 if they were nervous because people were here.

1 HARRY CEPURA: Well I got that call over
2 the weekend. And I had someone come by just to take
3 the trash. I wasn't made aware that they needed
4 anything more than that during the weekend.
5 KAREN JACKSON: Right. I did, I think I
6 called the other day.
7 HARRY CEPURA: Okay.
8 KAREN JACKSON: And so we did get the trash.
9 The thing is, like when they normally come in the early
10 in the mornings, and vacuum --
11 HARRY CEPURA: Right.
12 KAREN JACKSON: -- and take the trash and
13 stuff out. And I gather they were here this morning.
14 I did not see them. I guess they left before I got
15 in. But they didn't empty all the trash --
16 HARRY CEPURA: Okay.
17 KAREN JACKSON: -- cans in the whole
18 center. So I need --
19 HARRY CEPURA: I can send them through and
20 have them do a regular cleaning, if that will be
21 convenient for you.
22 KAREN JACKSON: Okay, that's fine. What
23 we need to do though, is we're going to be here 24/7
24 for at least another week.
25 HARRY CEPURA: Okay.

1 KAREN JACKSON: So we need either
2 additional clean up, or help --
3 HARRY CEPURA: That's no problem. That's
4 no problem.
5 KAREN JACKSON: -- scheduled.
6 HARRY CEPURA: I'll just put it on the
7 schedule, and have someone there around the clock.
8 KAREN JACKSON: Yes. Somebody to at least
9 come through twice a day, or something. Hold on one
10 sec.
11 HARRY CEPURA: Sure.
12 KAREN JACKSON: Okay. So that's the one.
13 I don't know if you can help. We also have, there is
14 two work stations, system furniture work stations, that
15 all of a sudden have no power.
16 HARRY CEPURA: Okay.
17 KAREN JACKSON: So I have that.
18 HARRY CEPURA: I can get that.
19 KAREN JACKSON: Okay. And then the other
20 thing was, when the -- I don't know, but they asked
21 for extra garbage bags. I don't know that we really
22 need that if the cleaning people are coming through.
23 HARRY CEPURA: We can do that. That's not
24 a problem.
25 KAREN JACKSON: Okay.

1 HARRY CEPURA: Just so they're available
2 for you.
3 KAREN JACKSON: Right. So if end up with
4 a bunch of stuff, or something. I don't know. And then
5 the other thing. I don't know if you deal with -- How
6 do we get more copy paper. We went through our normal
7 stash of copy paper --
8 HARRY CEPURA: I can get that.
9 KAREN JACKSON: -- much faster than --
10 HARRY CEPURA: I'll get a hold of the --
11 KAREN JACKSON: So we need more copy paper
12 delivered.
13 HARRY CEPURA: Eight by 11 copy paper?
14 KAREN JACKSON: Yes, eight and a half by
15 11.
16 HARRY CEPURA: Right.
17 KAREN JACKSON: Yes. So I don't -- I
18 don't know, four or five boxes, I guess. Or refill what
19 we normally get. I don't know what our normal weekly
20 --
21 HARRY CEPURA: Okay.
22 KAREN JACKSON: -- stash is.
23 HARRY CEPURA: Not a problem.
24 KAREN JACKSON: Okay, so that's it for the
25 moment.

1 HARRY CEPURA: Okay. Well just give me a
2 buzz.
3 KAREN JACKSON: Okay.
4 HARRY CEPURA: I'll get on this --
5 KAREN JACKSON: All right.
6 HARRY CEPURA: -- and get this going.
7 KAREN JACKSON: All right, thank you.
8 HARRY CEPURA: All right, no problem.
9 KAREN JACKSON: Bye, bye
10 (CONFERENCE CALL ENDED)
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 15, 2011

Work Order No.: NRC-4222 Pages 1-2

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/5

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 TUESDAY,

8 MARCH 15, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 (CONFERENCE CALL INITIATED)

2 0%CS0M8L09565094

3 RICK BRANCH: Hi, this is Rick Branch. I'm

4 away from my office right now. Please leave me a --

5 (CONFERENCE CALL ENDED)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 16, 2011

Work Order No.: NRC-4222 Pages 1-2

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH | 6

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 WEDNESDAY,

8 MARCH 16, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 (CONFERENCE CALL INITIATED)

2 0%D^BD6_09565094

3 GREG CHICCA: Hi, you've reached Greg

4 Chicca at the Nuclear Regulatory Facility --

5 (CONFERENCE CALL ENDED)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 17, 2011

Work Order No.: NRC-4222 Pages 1-18

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/7

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 THURSDAY,

8 MARCH 17, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 0-F0!FB-09565094 (NO WORDS TO TRANSCRIBE)

2 (CONFERENCE CALL INITIATED)

3 0-F0-B1609565094

4 JOE: This is Joe.

5 MS. JACKSON: Hey, Joe. This is Karen

6 Jackson from the Ops Center, how are you?

7 JOE: Okay.

8 MS. JACKSON: I got a question for you.

9 JOE: All right.

10 MS. JACKSON: Or not really a question.

11 Jim Wiggins would like somebody to come down and help

12 us figure out how the executives all carrying around

13 two inch binders full of paper?

14 JOE: Yes.

15 MS. JACKSON: And they have a go kit, or

16 I mean a book that they want to have available to be

17 able to give to somebody if they have to go do a briefing

18 or whatever.

19 JOE: Okay.

20 MS. JACKSON: But they say that it's

21 electronic age. They think there would be an easier

22 way to try to keep these binders updated with paper.

23 JOE: Yes.

24 MS. JACKSON: And things like they're

25 sending these updates to the people and they're getting

1 them on their Blackberries. Well, that doesn't help
2 them make copies, print them off and put them in this
3 binder they have.
4 So if they had electronic type of tablets,
5 notebook or something that they can carry around with
6 them, they would be able to get the updates when they
7 need them.
8 So Mr. Wiggins, our office director wanted
9 some -- and he said Tom Boyes (phonetic). And I said
10 we've been working with you guys.
11 JOE: Right, right.
12 MS. JACKSON: You all have been helping
13 with it. I don't want to start at that level.
14 JOE: Okay.
15 MS. JACKSON: So if you all could come
16 down and talk to our briefing team people so they could
17 explain to you what they're trying to provide to them
18 --
19 JOE: Okay.
20 MS. JACKSON: -- and see if we can help in
21 any way to give, at least, I don't know what the solution
22 is.
23 JOE: Yes, no, that's fine. I'm sure we
24 can try to brainstorm some ideas.
25 MS. JACKSON: Yes, so if you can give me

1 a time, we can set up a time, or if you want a couple
2 people to come in or whatever.
3 JOE: Yes, I'll probably have a couple
4 people come in.
5 MS. JACKSON: I mean, I don't know what
6 starting time everybody works and stuff like that.
7 JOE: Right, right, right. Okay.
8 MS. JACKSON: I mean, if you just want to
9 call me back and then we can schedule it or you can just
10 come down. The guys around here, I can get you in, and
11 we're the briefing team people.
12 JOE: Yes, no, why don't we schedule
13 something?
14 MS. JACKSON: Okay.
15 JOE: I'm trying to think. Can we do it
16 at 9:00?
17 MS. JACKSON: Sure.
18 JOE: Okay.
19 MS. JACKSON: Yes, I'll just tell Mr.
20 Wiggins that we're getting somebody down here at 9:00.
21 JOE: Yes, I'll probably bring, like, two
22 others with me.
23 MS. JACKSON: That's fine, that's fine.
24 JOE: So okay, 9 o'clock we'll come down.
25 MS. JACKSON: Yes, I don't think there's

1 anything -- hold on one second, let me verify there's
2 no meetings scheduled.
3 JOE: Okay.
4 MS. JACKSON: No, I think the chairman's
5 already been on the phone, and off. So I don't think
6 that will be going on at 9:00 again.
7 JOE: Okay.
8 MS. JACKSON: Okay?
9 JOE: Yes, that's a popular time.
10 MS. JACKSON: Yes.
11 JOE: If it doesn't work out, we'll come
12 back at another time.
13 MS. JACKSON: That's fine, that's fine.
14 So I will --
15 JOE: Okay.
16 MS. JACKSON: Well, if I'm not at the door,
17 then if you come in the center, come into toward the
18 ET room, that's where I'll be sitting.
19 JOE: Okay.
20 MS. JACKSON: Okay?
21 JOE: Question for you since I have you on
22 the phone.
23 MS. JACKSON: Okay.
24 JOE: We talked to Kirk last night.
25 MS. JACKSON: Foggie?

1 JOE: Yes. A couple times.

2 MS. JACKSON: Is he having trouble?

3 JOE: There was a couple of things that we

4 knew about. And it was a follow up from yesterday

5 afternoon.

6 MS. JACKSON: Yes.

7 JOE: So we got in touch with him and they

8 worked with him. And I think they worked out most of

9 the issues. He had a question about Web EOC, access

10 to that.

11 MS. JACKSON: Yes? You can't get it unless

12 you're on internal NRC or part of the NRC.

13 JOE: Okay.

14 MS. JACKSON: I mean, is he using Citrix?

15 JOE: I don't know. I didn't know enough

16 about it at the time. So he needs to come into the Citrix

17 in order to get to it?

18 MS. JACKSON: Right. It's not out on the

19 web.

20 JOE: Right. But see, he does have access.

21 Does he need a password or anything like that?

22 MS. JACKSON: I think, actually, he's in

23 the system.

24 JOE: Okay.

25 MS. JACKSON: So, I mean, I'll be glad to

1 send him an email or something, whatever he needs. But
2 I think, or I thought he was a user from being on our
3 IT team.
4 JOE: Right, it sounded like he was. He
5 said it would be --
6 MS. JACKSON: Yes, yes. He's in there.
7 And he should, if he remembers, if he's changed his
8 password. Anyway, I can give him his information if
9 he wants.
10 JOE: No, that's fine.
11 MS. JACKSON: And I can give him the URL.
12 We don't have, what is it, a domain, however you name
13 the URL, I can give you the (b)(6) number.
14 JOE: Oh, right, right.
15 MS. JACKSON: We don't have a name on it
16 that you can type in.
17 JOE: Oh, okay.
18 MS. JACKSON: Whatever that's called.
19 JOE: I see.
20 MS. JACKSON: We haven't asked to say have
21 you all named it? NRC --
22 JOE: URL or something.
23 MS. JACKSON: Yes, right, right.
24 JOE: I see, so it just goes by IP?
25 MS. JACKSON: Yes.

1 JOE: Okay.

2 MS. JACKSON: But I can do that, that's

3 fine. Or I can give it to you. When you come down,

4 I can show you and you can tell me what you think we

5 should do.

6 JOE: Yes, well what I want to do is he's

7 got Rob, one of our techs in the helpdesk's cell phone,

8 Robin.

9 MS. JACKSON: Okay.

10 JOE: So we're expecting him to call her

11 potentially again --

12 MS. JACKSON: Okay.

13 JOE: -- at some point in time. I just want

14 to try and have an answer for her. So yes, basically

15 he can get through through Citrix.

16 MS. JACKSON: Yes, yes. He can get into

17 Web EOC as long as he knows how to get into it.

18 JOE: Yes, I think as long as -- he sounded

19 like he knows what to do. He just didn't know how to

20 get to it.

21 MS. JACKSON: Right, so he just needs the

22 (b)(6)

23 JOE: (b)(6)

24 MS. JACKSON: Yes.

25 JOE: Okay.

1 MS. JACKSON: With dots, of course, in
2 between.
3 JOE: Right, yes.
4 MS. JACKSON: Yes.
5 JOE: Got it.
6 MS. JACKSON: So that's how we do it.
7 JOE: Yes, I'll pass that along to Robin
8 so she knows that I had a chance to talk to him.
9 MS. JACKSON: Okay. I can also send her
10 an email, if you want.
11 JOE: That's fine. Yes, if you --
12 MS. JACKSON: I can send it to him.
13 JOE: That's fine.
14 MS. JACKSON: And I can CC you all, or who
15 should I send it --
16 JOE: Yes, it would be myself and I'll give
17 it to the rest of the team.
18 MS. JACKSON: I'm sorry. And who?
19 JOE: I'll give it to the rest of the team.
20 MS. JACKSON: Okay.
21 JOE: Okay?
22 MS. JACKSON: All right.
23 JOE: All right, great. Thank you.
24 MS. JACKSON: All right. So we'll see you
25 at 9:00.

1 JOE: Okay.

2 MS. JACKSON: All right. Bye.

3 JOE: Bye.

4 (END CONFERENCE CALL)

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

1 0-FA3-7L09565094 (NO WORDS TO TRANSCRIBE)

2 (CONFERENCE CALL INITIATED)

3 0-FAKQ--09565094

4 MS. TRIPHEAVEN: Hello, this is Jean

5 Tripheaven (phonetic).

6 MS. JACKSON: Hey, Jean, this is Karen.

7 MS. TRIPHEAVEN: Hey Karen, how are you?

8 MS. JACKSON: I'm okay, how are you?

9 MS. TRIPHEAVEN: I'm doing great.

10 MS. JACKSON: Has anybody called you?

11 MS. TRIPHEAVEN: Nobody's called.

12 MS. JACKSON: Okay, well I'm calling you

13 now. I'm was wondering if you -- I know you volunteered.

14 MS. TRIPHEAVEN: Yes.

15 MS. JACKSON: So the position that I do is

16 kind of like, we kind of run the monitors, but we also

17 are troubleshooting the IT stuff and working with the

18 contractors and working with OIS, stuff like that. Do

19 you think, I mean, I don't see why you couldn't do that

20 stuff --

21 MS. TRIPHEAVEN: Okay.

22 MS. JACKSON: -- if you're interested.

23 MS. TRIPHEAVEN: Sure. When do you want

24 me to do that?

25 MS. JACKSON: Well, what I was trying to

1 do is we're trying to schedule for the next week or so.

2 MS. TRIPHEAVEN: Oh, yes.

3 MS. JACKSON: And what I would like to do

4 is have you and the other ones that are sharing my job

5 talk at 3:00 and try to work out who wants to do what

6 when.

7 MS. TRIPHEAVEN: Okay.

8 MS. JACKSON: My thing is next weekend, not

9 two days from now, not tomorrow weekend but the next

10 weekend I'm supposed to go to (b)(6)

11 MS. TRIPHEAVEN: Yes.

12 MS. JACKSON: In (b)(6)

13 MS. TRIPHEAVEN: Okay.

14 MS. JACKSON: So I would like to be able

15 to go. (b)(6)

16 (b)(6)

17

18 MS. TRIPHEAVEN: Oh no.

19 MS. JACKSON: So I'm not sure how that's

20 going to impact anything.

21 MS. TRIPHEAVEN: Is this the (b)(6)

22 (b)(6)

23 MS. JACKSON: No, no.

24 MS. TRIPHEAVEN: No.

25 MS. JACKSON: (b)(6)

1 (b)(6)

2 MS. TRIPHEAVEN: (b)(6)

3 MS. JACKSON: (b)(6)

4 (b)(6)

5 MS. TRIPHEAVEN: Oh my word.

6 MS. JACKSON: So I'm not sure how that's

7 going to impact anything. So I don't know where I stand.

8 I haven't quite decided what I need to do yet.

9 MS. TRIPHEAVEN: Sure, right.

10 MS. JACKSON: So, but if you and Bob and

11 Omar, Roberto, myself and I think possibly Chris Brown,

12 six of us try to do the next week or so, that we could

13 do shifts and not have everybody be doing the same one

14 and not everybody having to be away from the office and

15 whatever.

16 MS. TRIPHEAVEN: Right, okay.

17 MS. JACKSON: So --

18 MS. TRIPHEAVEN: So then, at some point

19 then, too, you can provide us some other further

20 training?

21 MS. JACKSON: Right, right. You can come

22 in and, you know, shadow.

23 MS. TRIPHEAVEN: Okay.

24 MS. JACKSON: Hold on one sec.

25 MS. TRIPHEAVEN: Okay.

1 MS. JACKSON: So if you're available, we'll
2 try to, well I don't know what I'm going to do.
3 Hopefully, I can get the HOO's to give me a bridge we
4 can go on and that we can talk at 3:00? Would you be
5 available at 3:00?
6 MS. TRIPHEAVEN: Yes, I can be available
7 at 3:00.
8 MS. JACKSON: What was your number again?
9 MS. TRIPHEAVEN: 415-5137.
10 MS. JACKSON: Okay.
11 MS. TRIPHEAVEN: And if need be, I can come
12 downstairs.
13 MS. JACKSON: Okay, okay. Well, if you
14 don't hear from me, just sit and then wait, and we'll
15 call you.
16 MS. TRIPHEAVEN: Okay.
17 MS. JACKSON: And then try to figure out
18 who wants to do what.
19 MS. TRIPHEAVEN: Okay, sounds good. I
20 have a couple conflicts next week. But okay.
21 MS. JACKSON: Okay, well like I said --
22 MS. TRIPHEAVEN: We'll talk about this.
23 MS. JACKSON: -- that's what we have to work
24 on.
25 MS. TRIPHEAVEN: Okay, okay. Sounds

1 great. Thanks.

2 MS. JACKSON: Thanks, Jean. Bye, bye.

3 MS. TRIPHEAVEN: Bye, bye.

4 (END CONFERENCE CALL)

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

1 (CONFERENCE CALL INITIATED)

2 0-FG1XP609565094

3 ROBERTO: NRC Operations Center.

4 OPERATOR: I've got Brian McDermott on the

5 phone, please hold.

6 ROBERTO: Hi, Brian.

7 MR. MCDERMOTT: Yes, hi. Who's this?

8 ROBERTO: This is Roberto.

9 MR. MCDERMOTT: Roberto, okay. I was

10 trying to pass the message to Miss MJ to let her know

11 that I don't know what it's about, but it looks like

12 there's a TV news satellite truck in the NRC driveway.

13 ROBERTO: Okay. Who is this person that

14 you want me to tell that to again?

15 MR. MCDERMOTT: MJ Ross-Lee, she's the

16 response advisor of the executive team table.

17 ROBERTO: Okay, I don't see it. I don't

18 know who that person is. Let --

19 MR. MCDERMOTT: There's a lady with short

20 hair sitting to the -- possibly where the chairman

21 normally sits.

22 ROBERTO: Okay. She's not in the room.

23 So let me let her know that.

24 MR. MCDERMOTT: Either that or who's acting

25 as status officer?

1 ROBERTO: Bill Gatt (phonetic), okay.
2 Well, let me let him know. Any marking on who it may
3 be again?
4 MR. MCDERMOTT: No, and it's a satellite
5 dish folded down. It's over by the loading dock.
6 ROBERTO: Okay.
7 MR. MCDERMOTT: I just hadn't heard that,
8 you know, there were going to be any live broadcasts.
9 I don't know what it's about, just that it's up.
10 ROBERTO: Okay. Here's Bill Gatt. Let me
11 let him know. This is Brian McDermott. There's a news
12 crew, a truck, right at the guard's desk.
13 MR. GATT: Brian?
14 MR. MCDERMOTT: Hey, Bill.
15 MR. GATT: Did you just want us to let the
16 public affairs know that there's a --
17 MR. MCDERMOTT: It looks like a news truck.
18 Maybe they know all about it. But I was in the center
19 all day and I never heard anything about it.
20 MR. GATT: And you say it's outside at the
21 guard shack?
22 MR. MCDERMOTT: No, it's actually within
23 the gate.
24 MR. GATT: Inside the --
25 MR. MCDERMOTT: Yes.

1 MR. GATT: Oh. Well, I'll go back there
2 and tell them, then.
3 MR. MCDERMOTT: Yes, just to see if, I mean,
4 you know, if there's going to be a live broadcast or
5 something like that, the ET ought to know that.
6 MR. GATT: Yes, yes. I'll go talk to them.
7 MR. MCDERMOTT: Okay.
8 MR. GATT: Okay, bye.
9 MR. MCDERMOTT: Thanks, bye.
10 (END CONFERENCE CALL)
11
12
13
14
15
16
17
18
19
20
21

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 18, 2011

Work Order No.: NRC-4222 Pages 1-29

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/8

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 FRIDAY,

8 MARCH 18, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 0-GK-$H-09565094 (NO WORDS TO TRANSCRIBE)

3 (CONFERENCE CALL INITIATED)

4 0-GKJ9AL09565094

5 FEMALE PARTICIPANT: Office of Information

6 Services.

7 MS. JACKSON: Hi, this is Karen Jackson.

8 I'm in the Operations Center. I was trying to call Tom

9 Rich.

10 FEMALE PARTICIPANT: He's not in today.

11 MS. JACKSON: He's not in today?

12 FEMALE PARTICIPANT: No. Did you want to

13 speak with Karen Paradiso?

14 MS. JACKSON: Sure.

15 FEMALE PARTICIPANT: May I ask what this

16 is regarding?

17 MS. JACKSON: I'm trying to coordinate some

18 OIS issues, or some issues from the ops center, getting

19 people overseas for this event.

20 FEMALE PARTICIPANT: Okay. And what was

21 your name?

22 MS. JACKSON: Karen Jackson.

23 FEMALE PARTICIPANT: Hold on one moment.

24 MS. JACKSON: Thank you.

25 MS. PARADISO: Karen Paradiso.

1 MS. JACKSON: Karen, this is Karen.

2 MS. PARADISO: Hi, how are you?

3 MS. JACKSON: I'm fine, how are you?

4 MS. PARADISO: I'm okay.

5 MS. JACKSON: Good. I'm not sure exactly

6 how I should do this. You know, Tom Rich has been, I

7 mean, you all have been very supportive in trying to

8 get us stuff for the responders. Have you got a request

9 from OIT to get Blackberries?

10 MS. PARADISO: Well, that's Stephen

11 Dembeck.

12 MS. JACKSON: Yes. Does he say how many?

13 MS. PARADISO: He doesn't. Let me --

14 MS. JACKSON: Let me recount a little bit

15 what's going on.

16 MS. PARADISO: Okay.

17 MS. JACKSON: I know they now want to send

18 a second wave of people.

19 MS. PARADISO: Right.

20 MS. JACKSON: Okay. Steve Dembek was told

21 to do that in the same, and that's where the request

22 came from the CSC. To the CSC.

23 MS. PARADISO: Okay.

24 MS. JACKSON: And I informed him today that

25 I said, you know, they could have asked us and we could

1 go because we were trying to coordinate here from the
2 center, not from the office level.
3 MS. PARADISO: Right.
4 MS. JACKSON: And that we could get the
5 Blackberries if that was needed. And I said do you know
6 who's going. Nobody seems to know who's going and how
7 many and when.
8 MS. PARADISO: Right.
9 MS. JACKSON: And I'm trying to give you
10 all a heads up.
11 MS. PARADISO: Okay.
12 MS. JACKSON: But it sounds like it's
13 pretty evident that they're going to send a different
14 group of people, up to 12. And I don't think they're
15 going to coordinate with the people coming back because
16 I'm not sure if they're even going to see each other.
17 MS. PARADISO: Yes, that makes sense.
18 MS. JACKSON: You know, because they're
19 different experts. So I would recommend, I think we
20 need to get the Blackberries on hand.
21 MS. PARADISO: Right. And we've got some.
22 But I don't think we have up to 12. So we need to do
23 that.
24 MS. JACKSON: Okay. And as soon as I know
25 names, I'm trying to go from this side to say hey, we

1 really need to settle down and figure out who's doing
2 what and who's doing travel and all of those stuff
3 because I've not been involved in that, either.
4 MS. PARADISO: Right.
5 MS. JACKSON: We can do travel orders,
6 although the other group didn't do travel orders because
7 they went USAID paid for.
8 MS. PARADISO: Oh, okay.
9 MS. JACKSON: So, but anyway, so and
10 nobody's asked anything about laptops.
11 MS. PARADISO: Well, I guess, and that was
12 a question, you know, I'm trying to coordinate this.
13 MS. JACKSON: Okay.
14 MS. PARADISO: But will they want to leave
15 the laptops, like, at the embassy and just have this
16 group, you know, it's up to you all.
17 MS. JACKSON: Yes. The other thing is I'm
18 not sure all of them are at the embassy. I'm not sure
19 that they're all, I don't really know for sure.
20 MS. PARADISO: All right.
21 MS. JACKSON: Hold on. Okay, I don't know.
22 MS. PARADISO: Okay.
23 MS. JACKSON: So that's the thing. I'm not
24 sure that we could do that. But, again, I'm not sure.
25 MS. PARADISO: And we have some laptops on,

1 you know, too.

2 MS. JACKSON: Okay.

3 MS. PARADISO: But we can bring it up to

4 12 and if everybody wants a laptop, they can have a

5 laptop, too.

6 MS. JACKSON: Okay. All right, well so

7 should I call to Joe when I get more information? I

8 just wasn't sure, I knew Tom wanted to know what was

9 going on, so I was just trying to call him first to say

10 I really don't know what I need yet. But to give you

11 all a heads up.

12 MS. PARADISO: Yes, I talked to Joe. And

13 yes, Joe is, if he has the names, yes.

14 MS. JACKSON: Yes, as soon as I know

15 anything for sure, I will get in contact with him.

16 MS. PARADISO: Okay. So is Steve Dembeck

17 going to work through you then?

18 MS. JACKSON: Yes.

19 MS. PARADISO: Okay, great.

20 MS. JACKSON: Yes. So I've been trying to

21 keep it in one place --

22 MS. PARADISO: I appreciate that.

23 MS. JACKSON: -- so we don't all try to do

24 the same thing because it just got messed up the other

25 day, too.

1 MS. PARADISO: Well, you know, it's a
2 dynamic situation.
3 MS. JACKSON: Yes it is. It's hard at this
4 point.
5 MS. PARADISO: Yes, I'm sure. All right,
6 Karen.
7 MS. JACKSON: Okay, very good.
8 MS. PARADISO: Thank you.
9 MS. JACKSON: Thanks, Karen.
10 MS. PARADISO: Bye, bye.
11 MS. JACKSON: Bye.
12 (END CONFERENCE CALL)
13
14
15
16
17
18
19
20
21
22
23

1 (CONFERENCE CALL INITIATED)

2 0-GM4I--09565094

3 FEMALE PARTICIPANT: We're in the center,
4 so you have to dial the whole nine digits, ten digits
5 for the agency phone.

6 MS. JACKSON: Oh, okay. Gosh, I can't
7 remember.

8 FEMALE PARTICIPANT: So you do nine, and
9 then 301.

10 MS. JACKSON: So I'm calling Joe Turner.
11 He's the chief of one of those branches in the OIS.

12 MR. TURNER: Joe Turner.

13 MS. JACKSON: Hey Joe, this is Karen
14 Jackson from the ops center. I'm just calling to let
15 you know that we heard from the OIT that they're going
16 to try to send one person early tomorrow morning, meaning
17 we need to get a Blackberry for him today.

18 I don't have a name yet, but I guess they're
19 working on it. They're also going to send two on Monday
20 to replace the first two that went to the event, and
21 an additional eight on Wednesday.

22 So we will need eleven Blackberries between
23 now and Wednesday. They're asking about laptops, we
24 have not heard back yet on that status. So I'll keep
25 you informed.

1 If you have any questions, you can give me
2 a call at 816-5100 and ask for extension 5803. Okay,
3 I think it's 5803. The green button?
4 FEMALE PARTICIPANT: The green button? Oh
5 yes, 5804.
6 MS. JACKSON: 5804, sorry. Okay, thank
7 you.
8 (END CONFERENCE CALL)
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

1 (CONFERENCE CALL INITIATED)

2 0-GNDJO-09565094

3 MR. TURNER: This is Joe.

4 MS. JACKSON: Hey Joe, this is Karen.

5 MR. TURNER: Hi Karen.

6 MS. JACKSON: Hi. We got the name for

7 today. It's Dan Dorman, and he does already have an

8 agency Blackberry.

9 MR. TURNER: Okay.

10 MS. JACKSON: Okay? And he does want a

11 laptop.

12 MR. TURNER: He does want a laptop.

13 MS. JACKSON: And they're trying to get him

14 out sometime early tomorrow.

15 MR. TURNER: Okay.

16 MS. JACKSON: So we need to -- I mean, he's

17 home sleeping right now because he was on shift --

18 MR. TURNER: All right.

19 MS. JACKSON: -- last night. So I don't

20 know, do you have to have his Blackberry to reprogram

21 it?

22 MR. TURNER: No, I don't think so.

23 MS. JACKSON: Okay.

24 MR. TURNER: All I need to do is make sure

25 international is turned on, which it probably is.

1 MS. JACKSON: Yes, it might be.

2 MR. TURNER: I'll validate that

3 international is turned on.

4 MS. JACKSON: Okay.

5 MR. TURNER: And then we would give to you

6 a laptop.

7 MS. JACKSON: Right.

8 MR. TURNER: And I think the way we're doing

9 it right now is for all the Japan ones we have set up,

10 it's pretty much generic. They can get in through a

11 generic --

12 MS. JACKSON: Guest account or something?

13 MR. TURNER: -- guest account. We have a

14 generic certificate on there.

15 MS. JACKSON: Okay.

16 MR. TURNER: And then once they hit Citrix,

17 they can go ahead and log in.

18 MS. JACKSON: Okay. All right. I think

19 they just had that little information, not stapled,

20 scotch taped to the laptops.

21 MR. TURNER: Right, yes.

22 MS. JACKSON: Inside. So that's perfect.

23 MR. TURNER: Okay.

24 MS. JACKSON: So yes, I mean, they can come

25 down here. I'll be here until after, you know, until

1 4:00 or 4:30. Or 5:00 or whatever.

2 MR. TURNER: We should have them ready, I

3 would say no later than, like, 2:30 or 3:00 I should

4 be able to get the laptop to you.

5 MS. JACKSON: Okay, that sounds good.

6 MR. TURNER: We'll validate on the

7 Blackberry.

8 MS. JACKSON: Okay.

9 MR. TURNER: Okay?

10 MS. JACKSON: All right, thank you.

11 MR. TURNER: All right, bye.

12 MS. JACKSON: Bye, bye.

13 (END CONFERENCE CALL)

14

15

16

17

18

19

20

21

22

23

24

1 (CONFERENCE CALL INITIATED)

2 0-GQK--609565094

3 MR. TURNER: Hello?

4 MS. JACKSON: Hey, Joe. This is Karen

5 Jackson.

6 MR. TURNER: Yes, Karen?

7 MS. JACKSON: I tried your desk.

8 MR. TURNER: Yes.

9 MS. JACKSON: Okay, they want to have a

10 special mailbox set up for (indiscernible, possibly

11 "FOYU"). Requests are coming in just for this response.

12 MR. TURNER: Right, okay.

13 MS. JACKSON: And have people be owners or

14 users of it. Can you tell the helpdesk to call me and

15 I'll talk to them, or do you want me to send them an

16 email, or what's the best way to do this?

17 MR. TURNER: Do you mind sending them an

18 email?

19 MS. JACKSON: No. I don't mind.

20 MR. TURNER: If you do that, I'll take care,

21 I'll get right on it.

22 MS. JACKSON: Okay.

23 MR. TURNER: And we should have your laptop

24 shortly, and I'm making sure his international's turned

25 on.

1 MS. JACKSON: Yes. Well, they were saying
2 Robert Kerr came in and said that his Blackberry doesn't
3 go international.
4 MR. TURNER: Oh, it doesn't?
5 MS. JACKSON: No, that's what he came down
6 to find out.
7 MR. TURNER: Okay. Let me follow up on
8 that.
9 MS. JACKSON: So that's what he came -- wait
10 a minute.
11 MR. TURNER: Yes.
12 MS. JACKSON: He's here right now. Hold
13 on.
14 MR. TURNER: Okay.
15 MS. JACKSON: Okay. They're going to turn
16 off his existing and turn on their new one. But I've
17 got to find out when he can do that.
18 MR. TURNER: Right. All right. Let me
19 follow up on that as well. Okay.
20 MS. JACKSON: Do you want to talk to him?
21 I got him here and I can go find out.
22 MR. TURNER: No. Actually, I'm coming
23 upstairs in a minute. I know me and Rob are in the same
24 group, so I'll talk to him.
25 MS. JACKSON: Okay, all right. Thanks.

1 MR. TURNER: And if you could send them an
2 email, I'll work on that.
3 MS. JACKSON: Okay. Thank you.
4 MR. TURNER: Great. Bye.
5 MS. JACKSON: Bye.
6 (END CONFERENCE CALL)
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

1 (CONFERENCE CALL INITIATED)

2 0-GR(2J-09565094

3 CALVIN: Yo.

4 MS. JACKSON: Calvin?

5 CALVIN: Yes.

6 MS. JACKSON: Hey, this is Karen Jackson.

7 CALVIN: Yes, Karen?

8 MS. JACKSON: Okay. I got two things to

9 ask you about.

10 CALVIN: Okay.

11 MS. JACKSON: One is Dan Dorman is leaving

12 tomorrow, but they're gathering up a bunch of stuff to

13 give to him. But they don't want to have him come in

14 here to pick it up because he's been on nights and needs

15 to sleep.

16 So they want a bunch of his stuff taken to

17 him, his passport, dissymmetry, which is the other

18 question. Didn't you work with Sally to get the

19 dissymmetry for the people that's at the site?

20 CALVIN: Well, they can get a dissymmetry

21 badge for him.

22 MS. JACKSON: Right.

23 CALVIN: But you know, they want something

24 to be taken, too. They can't take it to his house.

25 I don't think that, you know, deception (inaudible) on

1 the commissioners, they can't really --

2 MS. JACKSON: They can't really do that?

3 CALVIN: They can't go to someone's house.

4 MS. JACKSON: Okay.

5 CALVIN: You know, there's some type of

6 law, something. But I can double check that with Reggie

7 if you want me to.

8 MS. JACKSON: Yes, well I'm sure Nader

9 Mamish will ask to talk to someone if I go back to him

10 and tell him that.

11 CALVIN: Well --

12 MS. JACKSON: I know it might be a law, I

13 mean, a rule or whatever. And we just --

14 CALVIN: Let me check with Reggie.

15 MS. JACKSON: Okay.

16 CALVIN: Because, you know, to my

17 understanding, there is some type of a law, I mean,

18 something prohibits a government vehicle from, you know,

19 showing up in government vehicles is only political

20 appointees. Now we can take someone from here to the

21 airport, something like that.

22 MS. JACKSON: Right.

23 CALVIN: But they cannot go to their house,

24 the way I understand it.

25 MS. JACKSON: Okay.

1 CALVIN: But what number can I reach you
2 on?
3 MS. JACKSON: Just call the HOO and, well,
4 yes call the HOO and ask for 5804, extension 5804.
5 CALVIN: 5804.
6 MS. JACKSON: Yes, the HOO. And as
7 regarding the dissymmetry. Remember I told you there
8 would be 11 people going?
9 CALVIN: Right.
10 MS. JACKSON: Eight on Wednesday, two on
11 Monday. So they were saying let's get dissymmetry for
12 all of them.
13 CALVIN: Okay.
14 MS. JACKSON: So I need 11 more packets of
15 whatever you got.
16 CALVIN: Okay.
17 MS. JACKSON: But I need one today. And
18 they're trying to gather all this stuff up and get to,
19 I don't know why we're so urgent, we have to get to him
20 now.
21 CALVIN: Okay.
22 MS. JACKSON: But I don't think his plane's
23 until tomorrow. But anyway.
24 CALVIN: Yes, but I mean, they want someone
25 to go to his house and take what? What are they taking

1 to his house?

2 MS. JACKSON: Well, they're taking

3 references, a laptop, a Blackberry, the dissymmetry,

4 KI, stuff like that. He lives in Springfield, Virginia.

5 So if we could find somebody that lives

6 there, I'm sure they could take it. And we have to bring

7 a Blackberry back. So, I mean, you just find out if

8 we could even do that and just call me back.

9 CALVIN: Okay, I'll call you back.

10 MS. JACKSON: And then, right as soon as

11 you can on that one so I can --

12 CALVIN: Okay, I'll call you.

13 MS. JACKSON: -- tell people around here

14 what's going on.

15 CALVIN: Okay.

16 MS. JACKSON: All right?

17 CALVIN: I'll give you a call back.

18 MS. JACKSON: All right. And like I said,

19 dissymmetry for one as soon as possible. The other ones

20 can wait until tomorrow or Monday. I'm not sure what

21 time they're going Monday.

22 CALVIN: Okay.

23 MS. JACKSON: So anyway, there's two more

24 on Monday and eight on Wednesday.

25 CALVIN: Okay.

1 MS. JACKSON: Okay?

2 CALVIN: All right.

3 MS. JACKSON: Thank you.

4 CALVIN: I'll get back to you. All right,

5 bye.

6 MS. JACKSON: Bye, bye.

7 (END CONFERENCE CALL)

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (CONFERENCE CALL INITIATED)

2 0-GT6G3-09565094

3 MR. POLAN: Tim Polan (phonetic), may I

4 help you?

5 MS. JACKSON: Hey Tim, this is Karen

6 Jackson.

7 MR. POLAN: Oh, hey Karen.

8 MS. JACKSON: How you doing?

9 MR. POLAN: Not too bad.

10 MS. JACKSON: Good. I sent you

11 information on Dan Dorman.

12 MR. POLAN: Yes, I was just calling the

13 courier now.

14 MS. JACKSON: Okay. That's fine. I need

15 to change the phone number.

16 MR. POLAN: Oh, good. Okay.

17 MS. JACKSON: Because I realized I'm giving

18 you his Blackberry and we're switching the Blackberry

19 out. So I need to give you his home phone number.

20 MR. POLAN: Okay.

21 MS. JACKSON: So do you want me to email

22 it to you?

23 MR. POLAN: No, you can tell me because I'm

24 on the phone with him.

25 MS. JACKSON: Okay. It's area code (b)(6)

1 MR. POLAN: All right.

2 MS. JACKSON: -(b)(6)

3 MR. POLAN: Yes.

4 MS. JACKSON: --(b)(6)

5 MR. POLAN: And that's his home phone?

6 MS. JACKSON: That's his home phone. And

7 if, for some reason, it's busy, they can call that 816

8 number, which is the HOOs, and the HOOs can try other

9 phone numbers.

10 MR. POLAN: The back up phone number, okay.

11 MS. JACKSON: Right. Okay?

12 MR. POLAN: All right. Thanks.

13 MS. JACKSON: The Blackberry won't work

14 because we're going to have that one turned off.

15 MR. POLAN: Right, right. Okay.

16 MS. JACKSON: All right, thank you.

17 MR. POLAN: All right, I'll see you at 4:00.

18 MS. JACKSON: Okay. Thank you.

19 MR. POLAN: All right, bye.

20 MS. JACKSON: Bye, bye.

21 (END CONFERENCE CALL)

22

1 0-GTA0$L09535094 (NO WORDS TO TRANSCRIBE)

2 (CONFERENCE CALL INITIATED)

3 0-GXAVC-09565094

4 MR. POLAN: Tim Polan (phonetic), may I

5 help you.

6 MS. JACKSON: Tim?

7 MR. POLAN: Yes.

8 MS. JACKSON: This is Karen.

9 MR. POLAN: Oh, hey Karen.

10 MS. JACKSON: Hey, how are you?

11 MR. POLAN: I don't know.

12 MS. JACKSON: I got bad news.

13 MR. POLAN: What.

14 MS. JACKSON: They got more documents they

15 want him to have.

16 MR. POLAN: Well, you better hurry up and

17 get them to me.

18 MS. JACKSON: I've got them here now. Can

19 I bring them over to you?

20 MR. POLAN: Yes, yes.

21 MS. JACKSON: Do I need to give you other

22 information, or it's the same information as I had

23 before.

24 MR. POLAN: Well, if it's the same

25 information, I'm going to call it in again.

1 MS. JACKSON: Okay. I'll bring it over.
2 MR. POLAN: Okay.
3 MS. JACKSON: To the mail room?
4 MR. POLAN: Yes. They don't have to bring
5 anything back, do they?
6 MS. JACKSON: No. This is just regular old
7 documents.
8 MR. POLAN: Drop off.
9 MS. JACKSON: They couldn't take OUO,
10 right?
11 MR. POLAN: I don't' know. It's kind of
12 touchy.
13 MS. JACKSON: We took it out. There was
14 some document that was OUO and we decided not to send
15 it. But that's why I just thought I would ask.
16 MR. POLAN: Yes. I'm not real sure, but
17 I think they are bonded.
18 MS. JACKSON: Okay. There's only a few.
19 Do I need to put them in, all I got is the Xerox boxes.
20 Do you want me to put it into there, also?
21 MR. POLAN: I may have a bag that we can
22 put them in over here.
23 MS. JACKSON: Okay.
24 MR. POLAN: Just bring them over.
25 MS. JACKSON: All right, thank you.

1 MR. POLAN: All right, thanks. Thanks,
2 Karen.
3 MS. JACKSON: Bye, bye.
4 MR. POLAN: Bye.
5 (END CONFERENCE CALL)
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

1 (CONFERENCE CALL INITIATED)

2 0-GX-ENL09565094

3 FEMALE PARTICIPANT: Good afternoon,

4 Chairman Jaczko's office.

5 MS. JACKSON: Hi, this is Karen Jackson

6 from the operations center.

7 FEMALE PARTICIPANT: Yes.

8 MS. JACKSON: And Calvin Burn (phonetic)

9 was asking me regarding keeping a driver on staff here

10 for over the weekend.

11 FEMALE PARTICIPANT: Okay.

12 MS. JACKSON: Do you have any idea whether

13 I should recommend yes or no?

14 FEMALE PARTICIPANT: I'll get the right

15 party.

16 MS. JACKSON: Okay.

17 FEMALE PARTICIPANT: Hold on just a second.

18 MS. JACKSON: Sure, sure.

19 FEMALE PARTICIPANT: I know you said Calvin

20 Burn was asking, but give me your name again.

21 MS. JACKSON: Karen Jackson.

22 FEMALE PARTICIPANT: Oh yes, sure.

23 MS. JACKSON: Okay.

24 FEMALE PARTICIPANT: Hold on, please.

25 MS. JACKSON: Thank you.

1 FEMALE PARTICIPANT: Karen?

2 MS. JACKSON: Yes?

3 FEMALE PARTICIPANT: I'm sorry to have kept

4 you holding.

5 MS. JACKSON: No, it's okay.

6 FEMALE PARTICIPANT: I don't have an answer

7 for you right now. I guess I need to ask you a couple

8 more questions. Who would the driver be for?

9 MS. JACKSON: Well, Calvin asked me whether

10 we knew if the chairman was going to need a driver for

11 the weekend. And I said I don't know of anything from

12 the response team --

13 FEMALE PARTICIPANT: Yes, okay.

14 MS. JACKSON: -- right now that he --

15 FEMALE PARTICIPANT: But you guys normally

16 aren't involved (inaudible).

17 MS. JACKSON: No, we're not. I don't know

18 why he wouldn't call you directly.

19 FEMALE PARTICIPANT: Oh, okay. And I

20 don't recognize the name Calvin Burn. Usually we go

21 through Reggie Stansbury (phonetic).

22 MS. JACKSON: Well, I think Calvin is my

23 point of contact with any admin stuff.

24 FEMALE PARTICIPANT: Oh, I see, I see.

25 Okay.

1 MS. JACKSON: And he's supporting the
2 responses.
3 FEMALE PARTICIPANT: Oh, and you got stuck
4 in the middle of that one, huh?
5 MS. JACKSON: Right, right.
6 FEMALE PARTICIPANT: Listen, no we would
7 make arrangements directly. So I thought Calvin was
8 over there with you.
9 MS. JACKSON: Well, I mean no. Like I
10 said, he's been keeping a driver, I guess, available
11 more often than normal or something --
12 FEMALE PARTICIPANT: Yes, yes, I see.
13 MS. JACKSON: -- being here on --
14 FEMALE PARTICIPANT: Do you have his
15 number? I'll call him directly.
16 MS. JACKSON: Sure. Wait a minute, let me
17 find my list. I have a phone list with my points of
18 contact.
19 FEMALE PARTICIPANT: I know, it's just so
20 handy until you can't find it. Well, I actually see
21 it might be 7402. I looked it up on the NRC thing.
22 MS. JACKSON: Okay, yes 7402 is his office.
23 You can try that. He gave me his cell phone.
24 FEMALE PARTICIPANT: Well, I better take
25 that, then.

1 MS. JACKSON: (b)(6)

2 FEMALE PARTICIPANT: Okay, great.

3 MS. JACKSON: Okay?

4 FEMALE PARTICIPANT: Thank you very much.

5 MS. JACKSON: Thank you.

6 FEMALE PARTICIPANT: Bye, bye.

7 MS. JACKSON: Bye, bye.

8 (END CONFERENCE CALL)

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 19, 2011

Work Order No.: NRC-4222 Pages 1-14

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/9

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 SATURDAY,

8 MARCH 19, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 0%HUTK!609565094

4 DOUG: NOC, this is Doug.

5 CRIS BROWN: Yes, Doug, this is Cris Brown

6 in the ops center. And we had requested that a new email

7 account be set up. And it's FOIA@nrc.gov. And it

8 doesn't seem to be working. We have a picket number.

9 Yes, FOIAresource@hoc -- What?

10 MALE PARTICIPANT: (Inaudible) if they get

11 a chance.

12 CRIS BROWN: Anyway, can you pull up the

13 ticket number for me, Omar? Yes, pull it. It was on

14 that status. It's ticket 507031.

15 DOUG: 5070 --

16 CRIS BROWN: Wait, wait, wait. Is that the

17 right one? I'm sorry.

18 (Off microphone comments)

19 CRIS BROWN: Yes, 507031 appears to be the

20 ticket number.

21 DOUG: Okay. Could you give me that one

22 more time?

23 CRIS BROWN: I'm sorry, 507031.

24 DOUG: Okay.

25 CRIS BROWN: How come it doesn't say the

1 name of the --

2 MALE PARTICIPANT: What was the name of the

3 (inaudible)?

4 CRIS BROWN: FOIA resource. Open up

5 within --

6 DOUG: And what was your name?

7 CRIS BROWN: This is Cris Brown, C-R-I-S,

8 B-R-O-W-N.

9 DOUG: What's your number there, Cris.

10 CRIS BROWN: My number is, my number is,

11 my number is --

12 MALE PARTICIPANT: 301.

13 CRIS BROWN: 301.

14 MALE PARTICIPANT: 816.

15 CRIS BROWN: 816.

16 MALE PARTICIPANT: 5100.

17 CRIS BROWN: 5100. And then --

18 MALE PARTICIPANT: Then ask to be

19 transferred to --

20 CRIS BROWN: 53. Okay. So I need you to

21 dial 301-816-5100.

22 DOUG: Okay.

23 CRIS BROWN: And then ask for extension

24 5802.

25 DOUG: Okay. Let me take a look at this,

1 and I'll give you a call right back.

2 CRIS BROWN: All right, thanks.

3 DOUG: All right.

4 CRIS BROWN: Bye.

5 MALE PARTICIPANT: -816-5100

6 (CONFERENCE CALL ENDED)

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

1 (CONFERENCE CALL INITIATED)

2 0%HVE7CL09565094

3 CRIS BROWN: NRC Operations Center, this

4 is Cris.

5 HEADQUARTERS OPERATIONS OFFICER:

6 Headquarters Operations Officer. I have the NOC on

7 line.

8 CRIS BROWN: All right. Thank you.

9 MALE PARTICIPANT: Hello.

10 CRIS BROWN: Yes, hello.

11 MALE PARTICIPANT: Yes, hi, this is the

12 NOC.

13 CRIS BROWN: Yes.

14 MALE PARTICIPANT: You were calling about

15 FOIA.resource.

16 CRIS BROWN: Yes.

17 MALE PARTICIPANT: I see it in the address

18 book. Are you not able to --

19 CRIS BROWN: Well there's a whole bunch of

20 them. And so now we're a little confused as to which

21 address was created as a result of that ticket. Is it

22 the --

23 MALE PARTICIPANT: Well there's only one

24 FOIA.resource@nrc.gov. I'm not sure if the other ones

25 were already there.

1 CRIS BROWN: Yes. There's one that's a dot
2 hoc, which is very bizarre.
3 MALE PARTICIPANT: Okay.
4 CRIS BROWN: It's FOIAresponse.hoc. And
5 the other is FOIAresponse.
6 MALE PARTICIPANT: Response? Okay.
7 Because I thought you said resource. Because --
8 CRIS BROWN: Well it's the
9 FOIAresponse.hocresource.
10 MALE PARTICIPANT: Okay. Because I see
11 the FOIA.response. I don't see a
12 FOIA.response.resource. I'm not --
13 CRIS BROWN: Type FOIA for me, Omar. Okay,
14 so it's FOIA, F-O-I-A --
15 MALE PARTICIPANT: Okay.
16 CRIS BROWN: -- response.hocresource.
17 Were you able to tell if that was associated with that
18 ticket?
19 MALE PARTICIPANT: I actually didn't see
20 the ticket. I couldn't find the ticket in there. But
21 I don't normally work in the CFC. So they would have
22 created the ticket. And I only get to see the tickets
23 that are sent to the NOC.
24 CRIS BROWN: Okay. And there's no help
25 desk?

1 MALE PARTICIPANT: Not until nine o'clock.
2 I mean, I can get back with them at nine o'clock, when
3 they come in at 9:00. But when I call up FOIA in the
4 address book, excuse me, I'm not seeing a FOIAresponse.
5 MALE PARTICIPANT: We need them to use
6 that.
7 CRIS BROWN: Well maybe that's the problem.
8 What we see is, we see a FOIAresponse.hocresource.
9 MALE PARTICIPANT: Okay. Yes, I'm not
10 seeing that. I only see a FOIA.resource.
11 CRIS BROWN: Yes, right.
12 MALE PARTICIPANT: Yes. And then I do see
13 some FOIApaadmresource, panfirresource, like that.
14 CRIS BROWN: Right.
15 MALE PARTICIPANT: But you're saying
16 you're seeing a FOIAhoc?
17 CRIS BROWN: FOIAresponse.hocresource.
18 And the folks are telling us that it's getting bounced
19 back. Can you see who the members are of this
20 FOIAresource?
21 MALE PARTICIPANT: Let's see here.
22 CRIS BROWN: Or FOIAresponse? He can't
23 see this one. The NOC can't see this one.
24 MALE PARTICIPANT: (Inaudible) the hoc for
25 this one.

1 CRIS BROWN: Now, who's supposed to be a
2 member of that? And what are they using it for?
3 MALE PARTICIPANT: I don't know.
4 Apparently we're getting a lot of these (inaudible).
5 CRIS BROWN: So is it a (inaudible) that's
6 getting them?
7 MALE PARTICIPANT: I don't think this has
8 got to do with the FOIA stuff.
9 (Background conversation)
10 CRIS BROWN: You know what? I think I
11 might have found some more information. Because there
12 was email traffic at five o'clock yesterday. So let
13 me pull that up. Three, 18, five.
14 MALE PARTICIPANT: Okay, yes. I see both
15 of them now. I see it. I went into active directory.
16 CRIS BROWN: Yes.
17 MALE PARTICIPANT: I see the FOIAresource
18 and the FOIAresource.hocresource.
19 CRIS BROWN: Right. The dot hoc is new.
20 And it -- I'm seeing owners. I'm seeing who's getting
21 copied on it. What the heck? Oh, this is the user.
22 This is how they access it. So we are not sure why,
23 who is saying that it's bouncing back. It may be a
24 translation of what they've been given. But what I'm
25 -- What's your email address?

1 MALE PARTICIPANT: It would be
2 DAA5@nrc.gov.
3 CRIS BROWN: Okay. I just sent you a copy
4 of this. It looks like if they use FOIAresponse that
5 it will go. It looks like the alias is FOIAresponse.
6 And maybe it's the dot hoc that's messing people up.
7 Did you get it yet?
8 MALE PARTICIPANT: Yes, I got it here. Let
9 me --
10 CRIS BROWN: Okay.
11 MALE PARTICIPANT: It might not have been
12 one they put in the address book either. Yes. Let me
13 call you back real quick. I'm going to have to get into
14 a different server and --
15 CRIS BROWN: Okay.
16 MALE PARTICIPANT: -- take a look at it.
17 CRIS BROWN: All right. Thanks.
18 MALE PARTICIPANT: All right.
19 CRIS BROWN: Bye, bye.
20 (CONFERENCE CALL ENDED)
21
22
23

1 (CONFERENCE CALL INITIATED)

2 0%HW8YNL09565094

3 CRIS BROWN: NRC Operations Center, this

4 is Cris.

5 DOUG: Yes, hi, Cris. This is Doug

6 (inaudible). Yes, you know, I'm looking at that.

7 That's, you know, I'm thinking that that might be the

8 problem. But I just sent one to FOIAresource.

9 CRIS BROWN: Right.

10 DOUG: Or not resource, response.

11 CRIS BROWN: Yes.

12 DOUG: At nrc.gov.

13 CRIS BROWN: And that's the alias?

14 DOUG: Yes. And I didn't get anything

15 back. So I don't know if it went to the box or not.

16 I don't know if I can see if it went there or not.

17 And I'll get somebody to take a look at the dot hoc at

18 nrc.gov.

19 CRIS BROWN: Okay.

20 DOUG: But did you -- Can you see if it's

21 in there? If the FOIAresponse@nrc.gov worked.

22 CRIS BROWN: I sent you a bounce back

23 message from where Jim Wiggins, the ET director tried

24 to use it. And there's, the bounce message is in it.

25 DOUG: Yes, I saw that. But I mean, I just

1 tried to send one to, just to the alias at FOIAresponse.
2 And I just wanted to see if you could see if that made
3 it into the mailbox.
4 CRIS BROWN: I don't have access to the
5 mailbox.
6 : Oh, okay. All right. I think it went
7 through, because I didn't get the response back saying
8 that it was undeliverable.
9 CRIS BROWN: Okay. So here's what's
10 weird, is we sent to FOIAresponse.hocresource. And we
11 also sent to FOIA --
12 DOUG: Oh, oh. I see where his problem is.
13 CRIS BROWN: What? What?
14 DOUG: He sent it to FOIAresource.hoc.
15 It's FOIAresponse.hoc.
16 CRIS BROWN: So that message is totally
17 wrong.
18 DOUG: Yes. The address in it was wrong.
19 CRIS BROWN: And here I did a -- I looked
20 at the hyper link, and I didn't even catch that. So
21 it's a spelling issue.
22 DOUG: Yes, it's too close.
23 CRIS BROWN: Yes. Okay. All right.
24 DOUG: Yes, so it's FOIAresponse.hoc.
25 CRIS BROWN: Got it.

1 DOUG: Okay.

2 CRIS BROWN: All right. We'll get it

3 fixed. Thanks so much for your help.

4 DOUG: All right, thank you.

5 CRIS BROWN: Bye.

6 DOUG: Bye, bye.

7 (CONFERENCE CALL ENDED)

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (CONFERENCE CALL INITIATED)

2 0%I!LMN609565094

3 CRIS BROWN: NRC Operations Center, this

4 is Cris. Can I help you?

5 SAPNA HURD: Hi. I was looking for Tony

6 Bowers.

7 CRIS BROWN: Tony Bower.

8 SAPNA HURD: Anthony Bowers. I think he's

9 the coordinator right now --

10 CRIS BROWN: Oh, okay. Hold on.

11 SAPNA HURD: -- for the schedule.

12 CRIS BROWN: Hold on just a sec.

13 SAPNA HURD: Thank you.

14 CRIS BROWN: Tony Bower. Tony Bower.

15 Okay. But he has been in that role? He's not here right

16 now, so --

17 SAPNA HURD: Oh, he's not? Okay.

18 CRIS BROWN: -- how can I help you?

19 SAPNA HURD: Do you know who might be doing

20 the schedule, Cris?

21 CRIS BROWN: Yes. Hold on.

22 SAPNA HURD: Okay. Thank you so much.

23 CRIS BROWN: And well, and you are?

24 SAPNA HURD: I'm Sapna, S-A-P-N-A.

25 CRIS BROWN: Sapna Hurd?

1 SAPNA HURD: Yes.

2 CRIS BROWN: And then, what role are you

3 looking for?

4 SAPNA HURD: I'm doing the EBT admin

5 assistant.

6 CRIS BROWN: Okay.

7 SAPNA HURD: And I'm looking at, the date

8 I'm looking at is 25th and 26th.

9 CRIS BROWN: Okay. Hold on just a sec.

10 SAPNA HURD: Sure.

11 CRIS BROWN: This is Sapna Hurd. She wants

12 to get on to EBT2, EBT role.

13 MALE PARTICIPANT: Oh, okay.

14 CRIS BROWN: She's looking --

15 MALE PARTICIPANT: Oh, okay. She wants

16 (inaudible).

17 CRIS BROWN: Yes. So can I transfer her?

18 MALE PARTICIPANT: Sure.

19 CRIS BROWN: What's your extension?

20 MALE PARTICIPANT: 4500.

21 CRIS BROWN: 5500 may be right. Okay.

22 Okay, I'm going to transfer you.

23 SAPNA HURD: Okay. Thank you.

24 (CONFERENCE CALL ENDED)

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 20, 2011

Work Order No.: NRC-4222 Pages 1-2

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/10

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 SUNDAY,

8 MARCH 20, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1
2
3 (No audio was recorded on the above-referenced phone
4 line on the above-referenced date.)
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 21, 2011

Work Order No.: NRC-4222 Pages 1-5

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/11

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 MONDAY,

8 MARCH 21, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 0%KHFD4_09565094

3 (CONFERENCE CALL INITIATED)

4 MALE PARTICIPANT: Hello?

5 MALE PARTICIPANT: Hello, I got a call from

6 a trouble ticket, for Roberto Figueroa (inaudible).

7 MALE PARTICIPANT: Go ahead and send it

8 over. Hello?

9 JOEL (PHONETIC): Ah, yes, Roberto?

10 MALE PARTICIPANT: No, Roberto's not here.

11 Can I help you?

12 JOEL: Well, he put in a ticket yesterday

13 to have title assignments added to a series of the

14 Outlook accounts that you guys use over there.

15 MALE PARTICIPANT: Yeah.

16 JOEL: And I wanted to verify that it was

17 just the title assignment that he wanted to have changed,

18 because no one will ever see that. So I don't know what

19 you guys are trying to do. I just have what you guys

20 want me to do, trying to fix your problem.

21 So I was going to ask him what you guys were

22 actually trying to do in case if that wasn't what was

23 in the ticket.

24 MALE PARTICIPANT: You know what? You're

25 John?

1 JOEL: Joel (phonetic).

2 MALE PARTICIPANT: Oh, you're Joel, okay.

3 Because there was an e-mail back and forth from him

4 to John Makings (phonetic) and I'm just trying to read

5 it now, figure out what exactly they were trying to do.

6 Crap. This isn't very clear, now is it?

7 JOEL: Yeah, because the title, if you, you

8 know, at first blush, my thought was, well, they probably

9 want to change the display name so that people outside

10 the NRC don't just see that it's coming from E02Hot.

11 MALE PARTICIPANT: Right.

12 JOEL: But that's not what the request is

13 for, it's to change the title. And title is different

14 than display names. The title shows up whenever you

15 go into the Outlook Address Book, it shows as position,

16 you know, like my title would be Senior Systems Engineer.

17 MALE PARTICIPANT: Yes, yes, I think that's what he's

18 looking for is to change the name that would show

19 whenever you get an e-mail from it.

20 JOEL: Okay. Is John in today?

21 MALE PARTICIPANT: John?

22 JOEL: Makings?

23 MALE PARTICIPANT: I don't know, to be

24 honest.

25 JOEL: Okay. Before I change something

1 that's really going to be noticeable, I'd like to be
2 really sure that that's what they want to have done.
3 MALE PARTICIPANT: Okay.
4 JOEL: So I'll try and get in touch with
5 John Makings because presumably he knows what's going
6 on.
7 MALE PARTICIPANT: Okay, that's cool.
8 JOEL: Okay, and thank you very much.
9 MALE PARTICIPANT: No problem.
10 JOEL: Yes.
11 MALE PARTICIPANT: Okay, bye.
12 JOEL: Bye.
13
14
15
16
17
18
19
20
21
22
23 0%KU03D_09565094 (No words to transcribe.)
24
25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 22, 2011

Work Order No.: NRC-4222 Pages 1-16

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/12

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 TUESDAY,

8 MARCH 22, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 0%M%AB%_09565094 (No words to transcribe)

3 (CONFERENCE CALL INITIATED)

4 0%M1A^BL09565094

5 MALE PARTICIPANT: (Inaudible).

6 KAREN JACKSON: Hi, this is Karen Jackson.

7 Did you get the link, the email? I work with

8 (inaudible) and I'm suppose to talk to you about the

9 link for the photo?

10 MALE PARTICIPANT: Oh, yes, yes, yes, I'm

11 sorry.

12 KAREN JACKSON: That's okay.

13 MALE PARTICIPANT: I was talking to travel

14 about another link --

15 KAREN JACKSON: Okay.

16 MALE PARTICIPANT: -- and you hurt my

17 brain.

18 KAREN JACKSON: Sorry, that's fine.

19 MALE PARTICIPANT: Yes, I got a link that's

20 called et02.hoc@nrc.gov?

21 KAREN JACKSON: Right, and then inside that

22 email there's a link to go to a portal at nrc.gov?

23 MALE PARTICIPANT: Yes.

24 KAREN JACKSON: And --

25 MALE PARTICIPANT: Okay, so what do I need

1 to do at that portal?

2 KAREN JACKSON: When you go into it there's

3 an upload button and it will say upload picture --

4 MALE PARTICIPANT: Okay,

5 KAREN JACKSON: -- and all you have to do

6 is update, there's an upload picture or upload multiple

7 pictures.

8 MALE PARTICIPANT: Okay.

9 KAREN JACKSON: Now I don't know how long

10 that's going to actually take you to do, but --

11 MALE PARTICIPANT: And then just click on

12 the file?

13 KAREN JACKSON: Yes. Now if you can try

14 one and see if it works I guess, then --

15 MALE PARTICIPANT: Okay, I'll tell you, can

16 you read it on that end?

17 KAREN JACKSON: Yes, well I've got it ready

18 here open so as soon as you finish uploading one I can

19 see --

20 MALE PARTICIPANT: Okay.

21 KAREN JACKSON: -- how long it takes us to

22 get it.

23 MALE PARTICIPANT: You stay right here on

24 the phone with me --

25 KAREN JACKSON: I sure will.

1 MALE PARTICIPANT: -- and we will do that
2 right now.
3 KAREN JACKSON: Okay. If you need to do
4 your travel, I don't want to take you away --
5 MALE PARTICIPANT: I'm sorry?
6 KAREN JACKSON: If you need to work with
7 your travel, don't --
8 MALE PARTICIPANT: Oh, no, no, no, no. No,
9 the travel I thought, somebody sent me a link on another
10 computer.
11 KAREN JACKSON: Oh.
12 MALE PARTICIPANT: Not the one you sent.
13 KAREN JACKSON: Got you.
14 MALE PARTICIPANT: And I clicked on it and
15 it crashed the computer, so.
16 KAREN JACKSON: Oh dear.
17 MALE PARTICIPANT: So I've got the computer
18 back up, but when I went back into the email that link
19 was gone. So I don't know what the hell was going, but.
20 Okay, I clicked on and it says Japan support picture
21 library.
22 KAREN JACKSON: Right.
23 MALE PARTICIPANT: It says there are no
24 items and, let's see, view all site contents, I'm looking
25 for what I need --

1 KAREN JACKSON: Do you see in the middle
2 it says, picture libraries and it says the second button
3 over right in the middle, it says upload? You didn't
4 get that?
5 MALE PARTICIPANT: I don't see anything
6 that says upload. There's nothing in the middle.
7 KAREN JACKSON: Because it should say
8 picture, you're reading this kind of on the left side?
9 Japan support pic library?
10 MALE PARTICIPANT: Yes, I see that.
11 KAREN JACKSON: And then you see view all
12 site contents?
13 MALE PARTICIPANT: View all site content,
14 yes.
15 KAREN JACKSON: And then recycle bin?
16 MALE PARTICIPANT: Yes.
17 KAREN JACKSON: Okay, you don't see
18 anything to the right of that?
19 MALE PARTICIPANT: I do see, I just clicked
20 on view all site content and it says, all site content,
21 document libraries, picture libraries, discussion board
22 surveys, but --
23 KAREN JACKSON: Okay.
24 MALE PARTICIPANT: It doesn't say anything
25 about upload or --

1 KAREN JACKSON: Okay, all right. Okay,
2 hold one sec.
3 MALE PARTICIPANT: Okay.
4 (Off record comments)
5 KAREN JACKSON: Okay, when you're in, oh,
6 I see. In the middle you'll see picture libraries, you
7 don't get any selection there, it says picture library
8 with a little squared orange box folder?
9 MALE PARTICIPANT: Okay, it's over on the
10 left, it's over on the left, it's not in the middle.
11 KAREN JACKSON: Okay, so picture
12 libraries? And you have a selection under there?
13 MALE PARTICIPANT: Yes.
14 KAREN JACKSON: Do you have something you
15 can pick under that one that says picture library?
16 MALE PARTICIPANT: View all site content.
17 KAREN JACKSON: Hmm.
18 MALE PARTICIPANT: Let's go back and get
19 rid of this view all site content stuff.
20 KAREN JACKSON: If you just reload that
21 page, what happens?
22 MALE PARTICIPANT: Okay, I just got a
23 picture library with a link. Or not a link, but a, okay,
24 so I'm back to the original screen that opened up.
25 KAREN JACKSON: Okay.

1 MALE PARTICIPANT: It says, picture
2 library, oh, there's upload. Okay, so you want me to
3 click on upload?
4 KAREN JACKSON: Yes, I do. And you should
5 have two selections?
6 MALE PARTICIPANT: Upload document --
7 KAREN JACKSON: Wait a minute, you got
8 something totally --
9 MALE PARTICIPANT: I get to browse.
10 KAREN JACKSON: You have upload document
11 not upload picture?
12 MALE PARTICIPANT: That's what it said was
13 upload document, I believe. Yes, it says upload
14 document.
15 KAREN JACKSON: He's got one that says
16 upload document --
17 MALE PARTICIPANT: In picture library.
18 KAREN JACKSON: -- in picture library.
19 Are we in the same place? What's funny is when I go
20 to that page I don't get any other items, I mean I can
21 get what you are talking about, but my picture library
22 just came up when I went to that link.
23 MALE PARTICIPANT: Hmm. Well I've got,
24 it's new, upload and actions.
25 KAREN JACKSON: New upload and --

1 MALE PARTICIPANT: And when I click on
2 upload --
3 KAREN JACKSON: Well go ahead and upload
4 something and we'll see if we see it someplace --
5 MALE PARTICIPANT: It says upload document. All
6 right, well let's browse it, see if I can figure out
7 where I put it on this thing.
8 KAREN JACKSON: I'm going to hand the phone
9 to Omar, I'll be right back, okay?
10 MALE PARTICIPANT: Okay.
11 KAREN JACKSON: All right, thank you.
12 OMAR: Hello.
13 MALE PARTICIPANT: Hello. We're going to
14 see if we can find this thing here.
15 OMAR: All right, nothing is ever smooth
16 is it?
17 MALE PARTICIPANT: No it's not. And the
18 thing is, with this damn Citrix. All right, we've got
19 to find, I wonder, can I upload it from the drive, from
20 the CD?
21 OMAR: Yes, you should be able to.
22 MALE PARTICIPANT: To this?
23 OMAR: Right.
24 MALE PARTICIPANT: Let me do that.
25 OMAR: Yes.

1 MALE PARTICIPANT: That way I can find the
2 damn thing.
3 OMAR: All right.
4 MALE PARTICIPANT: Because trying to
5 decide between Citrix folders and Windows folders has
6 about wasted me. I just went through a big long
7 iteration with the TTC to try to do this too, so.
8 OMAR: Well now with the TTC were they
9 trying to do like a file transfer or?
10 MALE PARTICIPANT: We were trying to, yes.
11 OMAR: Oh, okay. And that didn't work?
12 MALE PARTICIPANT: We had some success, but
13 we're not sure how successful, so I'm living with
14 parallel paths here. So, let's see where this disc
15 comes up.
16 It's not the E drive. Okay, what I was
17 trying to do was through the Citrix fold out menu would
18 get to the computer's C drive.
19 OMAR: Right.
20 MALE PARTICIPANT: Okay, is that W? Okay,
21 documents and settings.
22 There we go, Fukushima. All right, let's
23 get that open. Now I'm going to select one picture --
24 OMAR: Right.
25 MALE PARTICIPANT: -- from this file. I

1 don't get it.

2 OMAR: So when you click on upload and did

3 it ask you to browse?

4 MALE PARTICIPANT: There it is. Okay, so

5 it's in the picture library file, I just browsed to get

6 it. So now if I click okay you should get, right?

7 OMAR: Yes, that's the plan.

8 MALE PARTICIPANT: All right, I clicked

9 okay. It says, file name is invalid or the file is empty.

10 All right, let's try this again. Browse, let's pick

11 another one. It doesn't matter if you get two of the

12 same one later?

13 OMAR: No.

14 MALE PARTICIPANT: Okay, it's in there,

15 clicking okay. And I clicked okay, I don't know what

16 it's doing but --

17 OMAR: Yes, will probably take awhile

18 because, you know, depending on the size of the -

19 MALE PARTICIPANT: These things are 7 to

20 8 meg each.

21 OMAR: Oh wow.

22 MALE PARTICIPANT: And there's 310 of them.

23 OMAR: And going through Citrix? Oh, man

24 --

25 MALE PARTICIPANT: Yes.

1 OMAR: -- that's going to take us forever.

2 MALE PARTICIPANT: Oh, yes. And right

3 now, well I've got a secure portal that I'm connected

4 to the TTC with --

5 OMAR: Right.

6 MALE PARTICIPANT: -- that's taking about

7 five minutes per picture.

8 OMAR: Oh, that's nothing. That's pretty

9 good actually.

10 MALE PARTICIPANT: Yes.

11 OMAR: Now how can the TTC get it to us?

12 Hmmm.

13 MALE PARTICIPANT: What he's going to have

14 to do is burn it to disc because it's, well I don't know.

15 But he's going to have to burn it to disc and then save

16 that disc to whatever drive the headquarters wants us

17 to save it to --

18 OMAR: Okay.

19 MALE PARTICIPANT: -- and then they'll have

20 access. But we're working both paths in parallel to

21 try to get success out of either one of them.

22 OMAR: Okay.

23 MALE PARTICIPANT: And a third path is, I'm

24 going to go through, preview the pictures and select

25 one or two or three or four and send them by email.

1 OMAR: Send then by email, yes.

2 MALE PARTICIPANT: But it's 8 meg each,
3 it's going to, I don't even know if the email, you know,
4 is going to make it.

5 OMAR: Yes, because we're probably going
6 to have to get them to lift the email restriction on
7 the size too.

8 MALE PARTICIPANT: Yes.

9 OMAR: Right.

10 MALE PARTICIPANT: Well they extended, who
11 was it? Somebody I talked to earlier made my email box
12 bigger.

13 But I don't know, I've been working with
14 this all night trying to get these things there. Right
15 now, let's see, we were three in, so this is Number 4.
16 We've basically started at 0500 with four pictures
17 already done.

18 OMAR: Okay.

19 MALE PARTICIPANT: And so there's probably
20 nine or ten.

21 OMAR: 0500, oh so you're talking Japan
22 time, huh. 0500.

23 MALE PARTICIPANT: Yes.

24 OMAR: Okay. Wow you're up early.

25 MALE PARTICIPANT: Did a, no, I've been up

1 all night.

2 OMAR: Oh gosh.

3 MALE PARTICIPANT: I'm up late. So did you

4 guys see anything come through?

5 OMAR: Not yet.

6 MALE PARTICIPANT: Not yet, huh?

7 OMAR: Not yet.

8 MALE PARTICIPANT: Okay. It's either --

9 OMAR: Yes, you see something called a

10 document library?

11 MALE PARTICIPANT: Well it's labeled

12 picture library.

13 OMAR: Okay.

14 MALE PARTICIPANT: But then under that it

15 says upload document and then under that it says browse

16 to the picture you intend to upload. So I did, I mean,

17 I've got a picture and I browsed and I get a picture

18 file name in there and I clicked okay, and right now

19 it doesn't look like the computer is doing anything.

20 OMAR: Hmm, yes, maybe --

21 MALE PARTICIPANT: And what's going to

22 happen to Citrix's --

23 OMAR: Yes, that's --

24 MALE PARTICIPANT: What's going to happen

25 is Citrix is going to timeout.

1 OMAR: Yes, timeout, right. Well we'll
2 have to see how this, because, okay while this is cooking
3 maybe we can setup a secure file down support portal
4 here too.
5 MALE PARTICIPANT: Okay.
6 OMAR: Let's see if you can do it, I don't
7 know.
8 MALE PARTICIPANT: Yes, he's got a, what
9 I'm doing to the TTC is encrypted and SSL. And I don't
10 know what any of that shit means, but.
11 OMAR: Right.
12 MALE PARTICIPANT: I know that it's
13 protected from outside eyes, so.
14 OMAR: Okay, all right.
15 MALE PARTICIPANT: And that still has
16 probably 20 hours to go.
17 OMAR: Yes, five minutes each, that's, yes.
18 MALE PARTICIPANT: Well what's interesting
19 is that, I'm wondering, it looks like it might have
20 stopped. I don't know, so.
21 OMAR: Yes. I mean this at least probably
22 take a little longer then the five minutes it takes for
23 the thing, but its already been a couple of minutes so
24 we'll have to give it another, maybe ten minutes to see
25 if anything happens.

1 MALE PARTICIPANT: Yes. So far we've
2 transferred to the TTC 86 meg. And I've got no action
3 on the other computer, so.
4 OMAR: Right.
5 MALE PARTICIPANT: Are you guys in the,
6 with the Executive Team?
7 OMAR: Yes, kind of. We're just outside
8 of it. We can look in.
9 MALE PARTICIPANT: Okay. I was just
10 wondering how I could get a hold of you?
11 OMAR: Oh, if you call the 5100 number,
12 (301)816-5100 --
13 MALE PARTICIPANT: Yes.
14 OMAR: -- and ask for either the status
15 officer or Garen (phonetic) or myself, Omar.
16 MALE PARTICIPANT: How about just IT status
17 officer?
18 OMAR: IT, yes, that's good.
19 MALE PARTICIPANT: Okay.
20 OMAR: All right.
21 MALE PARTICIPANT: Yes, like I say, I've
22 got no indication of what's going on with your link.
23 OMAR: Okay.
24 MALE PARTICIPANT: But if you get it --
25 OMAR: We'll give you a call.

1 MR. MURPHY: If you receive it, give me a
2 call and we'll start trying to transferring it that way
3 too.
4 OMAR: Okay, will do.
5 MALE PARTICIPANT: Okay, thank you very
6 much.
7 OMAR: Sure, thank you.
8 MALE PARTICIPANT: Bye, bye.
9 OMAR: Bye.
10 MALE PARTICIPANT: Yes, bye.
11 (CONFERENCE CALL ENDED)
12
13
14
15
16
17
18

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 24, 2011

Work Order No.: NRC-4222 Pages 1-13

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/13

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 THURSDAY,

8 MARCH 24, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 0%OI$F6_09565094

3 (CONFERENCE CALL INITIATED)

4 KAREN JACKSON(PHONETIC): Executive

5 (indiscernible, possibly "Core") Team, Karen.

6 MALE PARTICIPANT: Yes, hi, Karen. Brian

7 McDermott wanted to speak with someone right in there.

8 KAREN JACKSON: Okay.

9 MALE PARTICIPANT: So, bye.

10 KAREN JACKSON: Bye.

11 BRIAN MCDERMOTT: Yes, hi, this is Brian

12 McDermott.

13 KAREN JACKSON: Hey, Brian, this is Karen.

14 Can I help you?

15 BRIAN MCDERMOTT: Hey, Karen. Yes, I

16 guess Hector's there as the ET or the EST Chronology

17 Officer?

18 KAREN JACKSON: That's right, yes.

19 BRIAN MCDERMOTT: I need to get them some

20 feedback on the items he's putting in the chronology.

21 KAREN JACKSON: Okay.

22 BRIAN MCDERMOTT: So if you look at the

23 last one that's up on the board there?

24 KAREN JACKSON: Yes?

25 BRIAN MCDERMOTT: Rainwater showed 18 to

1 19, I think that's supposed to be curies, picocuries
2 per liter.
3 KAREN JACKSON: Yes.
4 BRIAN MCDERMOTT: You know, we should be
5 specific about the kind of stuff we're capturing there.
6 KAREN JACKSON: Okay.
7 BRIAN MCDERMOTT: So if he's unclear as
8 to what it is that he's hearing, he needs to kind of
9 pursue that with some of the people on the side so that
10 we have kind of factual log entries.
11 KAREN JACKSON: Okay.
12 BRIAN MCDERMOTT: Okay?
13 KAREN JACKSON: So you think that's wrong?
14 BRIAN MCDERMOTT: It doesn't tell me what
15 isotopes they're detecting.
16 KAREN JACKSON: Oh, okay, okay, okay.
17 BRIAN MCDERMOTT: Rainwater samples
18 where?
19 KAREN JACKSON: Okay.
20 BRIAN MCDERMOTT: I mean --
21 KAREN JACKSON: I will have him --
22 BRIAN MCDERMOTT: And, is it California,
23 is it New York?
24 KAREN JACKSON: Okay, I'll tell him to get
25 a little more specific.

1 BRIAN MCDERMOTT: Yes.

2 KAREN JACKSON: All right.

3 BRIAN MCDERMOTT: Thanks.

4 KAREN JACKSON: Thanks, bye.

5 (END CONFERENCE CALL)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24 0%OK0B)L09565094

25 (CONFERENCE CALL INITIATED)

1 MALE PARTICIPANT: Good morning,
2 (inaudible).
3 OMAR KHAN: Hello, (inaudible).
4 MALE PARTICIPANT: This is he.
5 OMAR KHAN: Hi, this is Omar Khan, I'm
6 calling from the Operations Center. Hey, you gave
7 rights to Rebecca Stone to the Japan photo site?
8 MALE PARTICIPANT: Yes.
9 OMAR KHAN: She's gone off shift and we
10 just received a whole bunch more photographs.
11 MALE PARTICIPANT: Okay.
12 OMAR KHAN: So if you could give rights
13 to me, too?
14 MALE PARTICIPANT: Okay, can you spell
15 your last name?
16 OMAR KHAN: Yes, last name is Khan,
17 K-H-A-N.
18 MALE PARTICIPANT: K-H-A-N?
19 OMAR KHAN: Yes, and first name is Omar,
20 O-M-A-R.
21 MALE PARTICIPANT: Okay.
22 OMAR KHAN: And if you could also give
23 rights to, we're taking shifts.
24 MALE PARTICIPANT: I understand.
25 OMAR KHAN: Yes. So if you could also give

1 rights to last name, Jackson, J-A-C-K-S-O-N, first name
2 Karen, K-A-R-E-N. And the third person is Stransky,
3 S-T-R-A-N --
4 MALE PARTICIPANT: S-T-R-E-N?
5 OMAR KHAN: R-A-N.
6 MALE PARTICIPANT: R-A-N.
7 OMAR KHAN: S-K-Y.
8 MALE PARTICIPANT: Stansky, yes?
9 OMAR KHAN: And then Robert, R-O-B-E-R-T.
10 Okay?
11 MALE PARTICIPANT: Okay. All right.
12 OMAR KHAN: Thank you very much.
13 MALE PARTICIPANT: All right, bye.
14 OMAR KHAN: Bye.
15 (END CONFERENCE CALL)
16
17
18
19
20
21
22
23
24 0%OU3{4_09565094
25 (CONFERENCE CALL INITIATED)

1 KAREN JACKSON: Hello?

2 MATT (PHONETIC): Hello?

3 KAREN JACKSON: Hello?

4 MATT: I'm sorry, Operations, this is Matt

5 (phonetic).

6 KAREN JACKSON: Matt?

7 MATT: I was actually picking the phone

8 up to dial somebody else.

9 KAREN JACKSON: Oh, okay, I heard it ring

10 once, and then you picked up. Funny. All right, this

11 is Karen Jackson from the Ops center and I know we had

12 made a request yesterday to have, and I don't know who

13 I need to talk to, the mailbox size increased.

14 MATT: Ah.

15 KAREN JACKSON: And I know that there --

16 MATT: I believe I know who you need to

17 speak with.

18 KAREN JACKSON: Oh, okay.

19 MATT: Can I put you on hold for a second?

20 KAREN JACKSON: Sure, sure.

21 MATT: All right.

22 KAREN JACKSON: Having fun?

23 JOEL (PHONETIC): This is Joel (phonetic).

24 KAREN JACKSON: Joel, this is Karen

25 Jackson.

1 JOEL: Hi, Karen, how are you doing?

2 KAREN JACKSON: I'm okay, how are you?

3 JOEL: Pretty good.

4 KAREN JACKSON: Good! I know you're

5 working on these Outlook e-mail accounts, or are they

6 finished?

7 JOEL: Which set?

8 KAREN JACKSON: Well, the ones that need

9 to be expanded in size.

10 JOEL: I was asked by Joe to give a

11 recommendation and my recommendation was to move all

12 of those out to a new storage group and it would be,

13 you know, there's not a ridiculous amount of time, but

14 do you have some that are just ready to pop?

15 KAREN JACKSON: Right, right, I have one,

16 which is one, there's four OST accounts, OST01 through

17 four, or 1,2,3,4,5, yes. Or at least 1,2, and 3,

18 anyway.

19 JOEL: OST1 shows --

20 KAREN JACKSON: Zero-one.

21 JOEL: -- shows to be at 350 MEG loads and

22 loads and loads of space. OS2, on the other hand, is

23 over the limit.

24 KAREN JACKSON: Right, she's getting a

25 message. I'm going to try to have archives of this

1 stuff, but well, I wanted the limit up a little bit
2 because it implied, when I looked at the documents,
3 that there was 1.2 GIGs.
4 JOEL: So that the --
5 KAREN JACKSON: That she, or I don't know
6 if it was the full mailbox or if it was just the large
7 documents. I'm not sure what it was.
8 JOEL: Okay, --
9 KAREN JACKSON: I guess my question is,
10 is there some way I can get that one enlarged for the
11 moment?
12 JOEL: And that's OST02?
13 KAREN JACKSON: Yes.
14 JOEL: I'll tell you what, if you can hang
15 on the line here for just a second, I'll, assuming I
16 can find the right thing to click on.
17 KAREN JACKSON: Okay.
18 JOEL: OST02, Hot, Mailbox Settings,
19 Storage Quotas, going to (inaudible), oh, boy. How
20 many zeroes are in that?
21 KAREN JACKSON: (inaudible)?
22 JOEL: No, no, I'm trying to, because it
23 doesn't do them by MEGs, it does them by tags.
24 KAREN JACKSON: Well, exactly. I would
25 get it confused.

1 JOEL: Yes, now I'm trying to think of,
2 let's see, LI07 was one that we did earlier, wasn't
3 it?
4 KAREN JACKSON: Right, yes.
5 JOEL: There we go. I'll just copy that.
6 Cancel, cancel. OST02, Mailbox Settings, Storage
7 Quotas.
8 KAREN JACKSON: Do you need (inaudible)?
9 Okay, have a writer name them. And then I will get
10 back to you once I've done it and we can all go
11 (inaudible).
12 JOEL: Okay, and we'll double check.
13 Okay, OST02 is now at the 2 GIG limit, so it's only
14 at 50 percent.
15 KAREN JACKSON: Okay.
16 JOEL: Okay?
17 KAREN JACKSON: Thank you.
18 JOEL: No problem.
19 KAREN JACKSON: Bye-bye.
20 JOEL: Bye.
21
22 0%PD991609565094
23 (CONFERENCE CALL INITIATED)
24 OMAR KHAN: This is Omar. Hello?
25 MALE PARTICIPANT: Hey, Omar, I got

1 Kowalczik on the line.

2 OMAR KHAN: Mr. Kowalczik?

3 JEFF KOWALCZIK: Hey Omar, what's up?

4 OMAR KHAN: Nothing much.

5 JEFF KOWALCZIK: You busy?

6 OMAR KHAN: No, no, almost quitting time

7 here.

8 JEFF KOWALCZIK: All right. Hey, I was

9 going to see, before you left, if you could do me a

10 quick personal favor?

11 OMAR KHAN: sure.

12 JEFF KOWALCZIK: Could I call your cell

13 phone and have you run to my desk and scan something

14 for me?

15 OMAR KHAN: Sure.

16 JEFF KOWALCZIK: Because I'm not coming

17 back into the office tonight or tomorrow morning. I

18 just need one of my schedule things scanned.

19 OMAR KHAN: Scanned and e-mailed too?

20 JEFF KOWALCZIK: Yes, you know that

21 scanner right, like if you left the break center?

22 OMAR KHAN: Right, right, yes.

23 JEFF KOWALCZIK: That's, yes, I think it's

24 got my name in it. It should have a pull-out keyboard

25 in it.

1 OMAR KHAN: And in case it doesn't?

2 JEFF KOWALCZIK: It's just J, it'll be

3 JXK7.

4 OMAR KHAN: Oh, okay, just send it to

5 your --

6 JEFF KOWALCZIK: From me to me. Yes.

7 OMAR KHAN: Okay.

8 JEFF KOWALCZIK: Okay. At my desk, on

9 the, you want me to call your cell phone?

10 OMAR KHAN: Yes. Let me, call me in, yes.

11 JEFF KOWALCZIK: Five minutes? You want

12 me to call you in a couple minutes?

13 OMAR KHAN: Yes, certainly, okay. You

14 have my cell phone?

15 JEFF KOWALCZIK: Let's see. Yes, I've got

16 it.

17 OMAR KHAN: Okay.

18 JEFF KOWALCZIK: It's (b)(6)

19 OMAR KHAN: Yes, it is.

20 JEFF KOWALCZIK: Okay, cool. Yes, I'll

21 call you in a minute.

22 OMAR KHAN: Okay.

23 JEFF KOWALCZIK: Bye, then.

24 OMAR KHAN: Bye.

25 (END CONFERENCE CALL)

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 25, 2011

Work Order No.: NRC-4222 Pages 1-33

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/14

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 FRIDAY,

8 MARCH 25, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 CONFERENCE CALL INITIATED

2 0%P^D9!L09565094

3 MALE PARTICIPANT: Hello.

4 FEMALE PARTICIPANT: Hey, good morning.

5 MALE PARTICIPANT: Hey, how are you?

6 FEMALE PARTICIPANT: I'm good. How are

7 you?

8 MALE PARTICIPANT: Good. Hey, you know,

9 you got a hold of me which is awesome, but I can't call

10 via, the Magic Jack.

11 FEMALE PARTICIPANT: Yes.

12 MALE PARTICIPANT: So, I'm wondering

13 what's going on there?

14 FEMALE PARTICIPANT: Maybe it's a Magic

15 Jack issue? You know, I've had trouble reaching some

16 the tribes, in different parts of the country. And

17 sometimes --

18 MALE PARTICIPANT: With Magic Jack?

19 FEMALE PARTICIPANT: Yes. Sometimes I get

20 a message from Magic Jack, saying there is no like,

21 partner connectivity between this, you know like, hub,

22 or they don't use the word hub, but they use some other

23 phone lingo. And then other times, I just get that beep,

24 beep, beep, neg, you know, that bad --

25 MALE PARTICIPANT: Yes.

1 FEMALE PARTICIPANT: Dial, you know, the
2 busy signal. That just kind of goes, and then stops,
3 you know.
4 MALE PARTICIPANT: Did you ever get that
5 dialing from your phone in your office?
6 FEMALE PARTICIPANT: No. I don't, oh,
7 when calling your phone? Or when calling the trends?
8 MALE PARTICIPANT: When calling the brand
9 new cell phone?
10 FEMALE PARTICIPANT: No, I haven't had, I
11 don't, I can't remember if I tried it or not, from my
12 office.
13 MALE PARTICIPANT: Yes. There is
14 something funky about Magic Jack, because when I look
15 up the number in it, I just hung up on AT&T.
16 FEMALE PARTICIPANT: Yes.
17 MALE PARTICIPANT: It has an underscore,
18 (b)(6) instead of just the number, (b)(6)
19 FEMALE PARTICIPANT: Interesting.
20 MALE PARTICIPANT: So Magic Jack is
21 actually, ditching that phone number. And I'm trying
22 to figure out, this number was provisioned to somebody
23 in Gaithersburg?
24 FEMALE PARTICIPANT: Interesting.
25 MALE PARTICIPANT: And that's probably why

1 we got the creditor's call.

2 FEMALE PARTICIPANT: Right.

3 MALE PARTICIPANT: Yes, I'm wondering if,

4 I'm wondering if the phone number was used improperly?

5 FEMALE PARTICIPANT: I don't know, maybe.

6 Maybe.

7 MALE PARTICIPANT: Yes, I don't know.

8 Well I'm trying to figure out what to do. Because I

9 need to be able to call you on this phone, on Magic Jack.

10 FEMALE PARTICIPANT: Right, exactly.

11 MALE PARTICIPANT: Because I need to be

12 able to port Magic Jack anywhere.

13 FEMALE PARTICIPANT: I did call you from

14 our, didn't I call you from home? Because you remember

15 when you first got it fixed. You could look at the Magic

16 Jack list, and you can see if the phone calls are incoming

17 or outgoing, and you could look at the time.

18 I mean if you want to, but I'm thinking that

19 I called you one time from the Magic Jack, to that phone.

20 I'm pretty sure it was sitting right there, and I

21 thought, oh, I'm just going to try it. And I called

22 and I got through. And what I can't remember is if I

23 did that from my office, or if I did that from Magic

24 Jack.

25 MALE PARTICIPANT: And is it incoming, (b)(6)

1 No, no, that's (b)(6) That's the other phone, (b)(6)

2 FEMALE PARTICIPANT: It would have been

3 over this weekend I think. Because I at the, or say

4 last Friday, I was at the office, no. And then, it might

5 have been over the weekend? Or it might have been

6 Monday?

7 MALE PARTICIPANT: Yes. See this phone

8 number always comes in, no matter in or out, as an

9 underscore (b)(6)

10 FEMALE PARTICIPANT: Interesting.

11 MALE PARTICIPANT: It, Magic Jack

12 recognizes this phone number differently.

13 FEMALE PARTICIPANT: Yes.

14 MALE PARTICIPANT: And will not connect the

15 call. It instantly just dumps it.

16 FEMALE PARTICIPANT: So maybe we have go

17 through Magic Jack to figure out why it's doing that?

18 MALE PARTICIPANT: It looks like I do.

19 Yes, I wonder how to do that? I don't see any kind of

20 tech support or anything, on the --

21 FEMALE PARTICIPANT: On the Magic Jack?

22 MALE PARTICIPANT: Yes.

23 FEMALE PARTICIPANT: Yes, I don't know.

24 MALE PARTICIPANT: I'll have to go to their

25 web site and look it up. I feel like I need to get this

1 thing figured out.

2 FEMALE PARTICIPANT: Yes.

3 MALE PARTICIPANT: They reprovisioned the

4 phone. I talked to someone in Canada, and he reset the

5 whole thing, so.

6 FEMALE PARTICIPANT: Okay.

7 MALE PARTICIPANT: And that part works.

8 FEMALE PARTICIPANT: Well that's good.

9 MALE PARTICIPANT: Can you talk, you sound

10 like you can't talk right now? That you're in a place

11 you can't talk --

12 FEMALE PARTICIPANT: I'm just looking,

13 just a sec.

14 FEMALE PARTICIPANT: Hi, sorry. I heard

15 a phone ringing and I had to figure out where it was.

16 So, anyway.

17 MALE PARTICIPANT: Oh, you're in the

18 response center?

19 FEMALE PARTICIPANT: Yes. I'm not working

20 in the office today.

21 MALE PARTICIPANT: Okay.

22 FEMALE PARTICIPANT: I just have access to

23 my computer.

24 MALE PARTICIPANT: Email. Okay.

25 FEMALE PARTICIPANT: I got them to give me

1 an air card for the day.

2 MALE PARTICIPANT: Good for you.

3 FEMALE PARTICIPANT: I know. And then

4 the, he told me, he said, you just need to ask to have

5 them, a permanent air card. I said okay. I've been

6 told upstairs that I couldn't do that, but the IT guy

7 said to try that. And I put in there because I need

8 to access my desk, from working in the OP Center, so

9 we'll see. This whole bond, tearing your hair, could

10 be helpful to me.

11 MALE PARTICIPANT: I think it will be.

12 I'll let you get back to it, because you sound a little

13 bit stressed.

14 FEMALE PARTICIPANT: Oh, I just probably

15 shouldn't have long dialogs, but I'm okay.

16 MALE PARTICIPANT: All right. (b)(6)

17 (b)(6)

18 FEMALE PARTICIPANT: Wonderful.

19 MALE PARTICIPANT: (b)(6)

20 (b)(6)

21 FEMALE PARTICIPANT: Wonderful. (b)(6)

22 (b)(6)

23

24

25

1 MALE PARTICIPANT: Okay.

2 FEMALE PARTICIPANT: (b)(6)

3 (b)(6)

4

5

6

7 MALE PARTICIPANT: Okay.

8 FEMALE PARTICIPANT: (b)(6)

9 (b)(6)

10

11

12 MALE PARTICIPANT: (b)(6)

13 FEMALE PARTICIPANT: (b)(6)

14 (b)(6)

15 MALE PARTICIPANT: (b)(6)

16 (b)(6)

17 FEMALE PARTICIPANT: (b)(6)

18 (b)(6)

19

20

21

22 (b)(6) MALE PARTICIPANT: So.

23 FEMALE PARTICIPANT: So, anyway.

24 MALE PARTICIPANT: (b)(6)

25 (b)(6)

1 FEMALE PARTICIPANT: I know.

2 MALE PARTICIPANT: We need to go.

3 FEMALE PARTICIPANT: (b)(6)

4 (b)(6)

5 MALE PARTICIPANT: No. It doesn't, don't

6 even think that.

7 FEMALE PARTICIPANT: All right. I'll talk

8 to you later.

9 MALE PARTICIPANT: Yes. Bye

10 FEMALE PARTICIPANT: Bye.

11 CONFERENCE CALL ENDED

12

13

14

15

16

17

18

19

20

21

22 CONFERENCE CALL INITIATED

23 0%Q1(7!L09565094

24 WALTER: Operations, this is Walter.

25 CHRIS BROWN: Yes, Walter. This is Chris

1 Brown in the Operations Center.

2 WALTER: Oh. Hi.

3 CHRIS BROWN: Hi. We needed some

4 additional folks added to a distro list for Japan.

5 WALTER: Okay.

6 CHRIS BROWN: And we had been dealing with

7 Joe Vaughn (phonetic) earlier.

8 WALTER: All right.

9 CHRIS BROWN: I sent over the email, to him.

10 And I haven't heard back. So I'm calling because I'm

11 thinking maybe he's off shift?

12 WALTER: Is there a lot of people?

13 CHRIS BROWN: Three.

14 WALTER: Three people. I could do it for

15 you right now.

16 CHRIS BROWN: All right.

17 WALTER: Let's see, roster. Can you

18 forward that email to me?

19 CHRIS BROWN: Yes, hold on, just a sec.

20 Okay, and I'm sorry, can you give me your name again?

21 WALTER: Walter and my last name is

22 Stebler, S-T-E-B.

23 CHRIS BROWN: I'm sorry V, as in Victor,

24 or B?

25 WALTER: B, like boy.

1 CHRIS BROWN: Okay. Okay, you got it.

2 WALTER: Okay, right. Liaisons, Japan?

3 CHRIS BROWN: Yes.

4 WALTER: Okay. By the way, do you know who

5 uses the ETO2 HOC account?

6 CHRIS BROWN: That's me.

7 WALTER: Because you should be able to tap

8 right to add people yourself.

9 CHRIS BROWN: Oh?

10 WALTER: If you go into address book.

11 CHRIS BROWN: And so ETO2's an owner?

12 WALTER: Yes.

13 CHRIS BROWN: Oh, awesome. I'll make that

14 note.

15 WALTER: It's the manager for the

16 distribution, yes.

17 CHRIS BROWN: Okay. Great.

18 WALTER: Do you want to try it now, and see

19 if you can?

20 CHRIS BROWN: Sure.

21 CHRIS BROWN: It says, change to the distro

22 list can not be saved. You do not have permission.

23 WALTER: Are you logged in as the, in the

24 ETO2 mail box? Or are you logged into your mail box?

25 CHRIS BROWN: No. It's a, I'm in the ETO2,

1 on the --

2 WALTER: On your folder list, do you have

3 multiple mail boxes? Like on your left?

4 CHRIS BROWN: No. I've got ETO2 HOC.

5 WALTER: And that's it?

6 CHRIS BROWN: Yes.

7 WALTER: Let's see.

8 CHRIS BROWN: I went to the address book.

9 Typed in the name of the group. Found it, and opened

10 it. And then said modify members.

11 WALTER: Right.

12 CHRIS BROWN: Okay. And then said, add.

13 WALTER: Oh, okay. I see what's wrong.

14 CHRIS BROWN: What?

15 WALTER: I have to update something.

16 CHRIS BROWN: Okay.

17 WALTER: Close the address book, and then

18 try it again.

19 CHRIS BROWN: Okay.

20 CHRIS BROWN: Okay. It didn't fight me

21 that time.

22 WALTER: Okay.

23 CHRIS BROWN: Let me see if the guy I added

24 is in there? And he's there.

25 WALTER: All right, correct.

1 CHRIS BROWN: So we're good.

2 WALTER: All right.

3 CHRIS BROWN: So, I'll take care of that,

4 adding the three.

5 WALTER: All right.

6 CHRIS BROWN: All right, thanks.

7 WALTER: You're welcome.

8 CHRIS BROWN: Bye.

9 CONFERENCE CALL ENDED

10

11

12

13

14

15

16

17

18 0%Q6S98L09565094 (Contains no words to transcribe)

19

20

21 CONFERENCE CALL INITIATED

22 0%Q7!(IL09565094

23 MARY JANE: Hello.

24 CHRIS BROWN: MJ?

25 MARY JANE: Yes.

1 CHRIS BROWN: Hey, it's Chris Brown from
2 the NRC Operations Center.
3 MARY JANE: Yes, sure. Hey, Chris, what's
4 up?
5 CHRIS BROWN: We've got a request to send
6 somebody to support Admiral Willard in Hawaii. And
7 we're sending Vince Holahan on Sunday. Would do we talk
8 --
9 MARY JANE: Now, did that just turn back
10 on, because you know it got turned off?
11 CHRIS BROWN: It got turned back on.
12 MARY JANE: Okay. I was going to say,
13 because that definitely had been turned off when I left
14 at 4 o'clock this afternoon.
15 CHRIS BROWN: Chairman supports it.
16 MARY JANE: Oh, okay.
17 CHRIS BROWN: So we're like on the phone
18 with him now, telling him that it's Vince and he's going
19 Sunday. So who do we talk to, about approving this
20 travel order, so he can leave on Sunday?
21 MARY JANE: My suggestion. I would just
22 call straight to Jim Dyer. Because he was there on day
23 shift with me all day.
24 CHRIS BROWN: Yes. Okay.
25 MARY JANE: And they're moving (inaudible)

1 on humanitarian efforts, to USAID isn't going to fund
2 it.
3 CHRIS BROWN: Correct. It's probably
4 going to have to be on our dime.
5 MARY JANE: Yes. So I would definitely
6 suggest, just calling Jim Dyer. He's going to know all
7 about this.
8 CHRIS BROWN: Okay, so.
9 MARY JANE: I'd just call him direct and
10 see if, you know, if he feels confident, that, you know,
11 CFO gets the approval for the travel.
12 CHRIS BROWN: Okay.
13 MARY JANE: It has to come out of their
14 office anyways, so.
15 CHRIS BROWN: So what info do we need to
16 think about gathering to give to Dyer?
17 MARY JANE: Nothing. I think other than
18 tap, you know he's going to say, I thought that effort
19 got turned off today?
20 CHRIS BROWN: Right, right.
21 MARY JANE: He was a key director, so you
22 might want to tell him why it got turned around.
23 CHRIS BROWN: Yes.
24 MARY JANE: I know (b)(5)
25 (b)(5)

1 (b)(5)

2

3 CHRIS BROWN: Yes.

4 MARY JANE: But he, Jim's just not going

5 to understand, what hap, what transpired. So you could

6 just tell him why it got turned around, why they think

7 it's a good idea and that you're just making, you wanted

8 to get verification that we'll be able to come up with

9 funding to send a guy to Hawaii for two weeks.

10 CHRIS BROWN: Okay, okay.

11 MARY JANE: And, and he'll understand. I

12 mean he'll be familiar enough with the effort. And he's

13 got duty tomorrow anyway, so.

14 CHRIS BROWN: Okay. And then Vince just

15 needs to talk to the travel contractor and somebody on

16 the back end will approve that?

17 MARY JANE: Yes. I get, yes. I mean I

18 think, I'm not sure how he got, was it domestic travel?

19 CHRIS BROWN: Yes.

20 MARY JANE: So I would think he could just

21 either do, either do it in paper, or do it quickly through

22 eTravel, you know to get the, and then you have the

23 re-imbursement will just have to come, you know, when

24 he comes back like normal.

25 CHRIS BROWN: Okay.

1 MARY JANE: Okay?

2 CHRIS BROWN: All righty. We'll give Dyer

3 a call.

4 MARY JANE: Bye.

5 CHRIS BROWN: Thanks.

6 MARY JANE: Thanks.

7 CHRIS BROWN: All right. Bye.

8 MARY JANE: Bye-bye.

9 CONFERENCE CALL ENDED

10

11

12

13

14

15

16

17

18

19 CONFERENCE CALL INITIATED

20 0%Q7QSHL09565094

21 JIM DYER: Hello.

22 CHRIS BROWN: Hello, is this Jim Dyer?

23 JIM DYER: This is he.

24 CHRIS BROWN: Hi, Jim Dyer. This is Chris

25 Brown in the NRC's Operations Center.

1 JIM DYER: Yes, Chris.

2 CHRIS BROWN: How are you?

3 JIM DYER: Okay.

4 CHRIS BROWN: I'm calling you at the
5 suggestion of MJ Ross-Lee. We're sending Vince Holahan
6 to Hawaii on Sunday.

7 JIM DYER: Okay.

8 CHRIS BROWN: And so we're looking at how
9 we make the travel plans, since this is going to be on
10 the NRC's dime. And it's, you know, not International.
11 I've talked to Carlson, and Carlson will book this on
12 Vince's Government credit card. Except, they do not
13 guarantee reimbursement unless it's approved by the
14 Agency. So, that's where you come in.

15 JIM DYER: Okay. Yes. It's, it'll be,
16 it's approved. I mean, I take it we've shifted course
17 again and now we're doing it?

18 CHRIS BROWN: Yes.

19 JIM DYER: Okay.

20 CHRIS BROWN: They've changed in the last
21 hour and a half. The Chairman supports it. They pulled
22 the string and made sure that this was indeed a necessary
23 request. And we're moving forward.

24 JIM DYER: Okay. So, well I'll verbally
25 approve it. If you want to call Mary Matheson, they,

she can make it happen. And I don't know if that's the best way to do it. To put it on his credit card, or if she can just call up and authorize it. Carlson to do it.

CHRIS BROWN: Okay.

JIM DYER: Okay?

CHRIS BROWN: All right. Thank you.

JIM DYER: Thank you.

CHRIS BROWN: Yes.

JIM DYER: Bye-bye

CHRIS BROWN: Bye-bye

CONFERENCE CALL ENDED

CONFERENCE CALL INITIATED

0%Q7WY!609565094

MARY MATHESON: Hello.

CHRIS BROWN: Yes, is this Mary?

MARY MATHESON: Yes.

CHRIS BROWN: Mary, this is Chris Brown in the NRC Operations Center.

MARY MATHESON: Yes.

1 CHRIS BROWN: We're sending Vince Holahan
2 to Hawaii on Sunday.
3 MARY MATHESON: Okay.
4 CHRIS BROWN: And talked to Carlson, and
5 Carlson says they'll make the arrangements on his
6 Government credit card. And I just talked to Jim Dyer,
7 and he said he would approve it. He suggested that I
8 call you to see if there was a better way to do than
9 to put it on a credit card?
10 MARY MATHESON: Oh, sure. They, did you
11 the Carlson Travel Agent, the 1-800 number?
12 CHRIS BROWN: Yes, I did. And I said how,
13 what's the best way to do this and they said well you
14 can put it on a Government travel card if you want.
15 MARY MATHESON: Okay.
16 CHRIS BROWN: They also said though,
17 there's no guarantee of reimbursement unless it's
18 approved. And Dyer, we just got off the phone and Dyer
19 said well it's approved, but he said that you may have
20 an alternative to using the credit card.
21 MARY MATHESON: Okay, sure. Let me, do you
22 have his reservation there?
23 CHRIS BROWN: No we haven't done that yet,
24 but we can.
25 MARY MATHESON: You haven't made the

1 reservation?

2 CHRIS BROWN: Not yet.

3 MARY MATHESON: Okay. I can give them a

4 call right behind you, making the reservations.

5 CHRIS BROWN: Okay.

6 MARY MATHESON: Or they can call me,

7 because they routinely call me at home, so.

8 CHRIS BROWN: Okay.

9 MARY MATHESON: So,

10 CHRIS BROWN: Sounds like we need to go

11 ahead and make the reservations?

12 MARY MATHESON: Sure.

13 CHRIS BROWN: And then, either reach you,

14 or have Carlson reach you?

15 MARY MATHESON: Yes. So when Carlson,

16 when you ask for a credit card, tell them you want to

17 put it on the centrally billed account.

18 CHRIS BROWN: Okay.

19 MARY MATHESON: And that they can call me

20 for approval, or you know, or I can call them. And then

21 if they want me to call them, you can just give me a

22 call back, and I could, I'll call them right behind.

23 CHRIS BROWN: Okay.

24 MARY MATHESON: Okay?

25 CHRIS BROWN: All right. Thank you so

1 much.

2 MARY MATHESON: Sure. Bye.

3 CHRIS BROWN: Bye.

4 CONFERENCE CALL ENDED

5

6

7

8

9

10

11

12

13

14

15

16

17 CONFERENCE CALL INITIATED

18 0%Q738M609565094

19 AUTOMATED RECORDING: CWTSatoTravel is

20 required to collect secure flight, personnel data, at

21 time of booking. For additional information on the

22 Secure Flight Program, see the TSA website at

23 www.TSA.gov. Thank you for calling the Carlson

24 Wagonlit Emergency response team.

25 The Emergency response team only handles

1 International collect calls or after hours emergencies
2 involving travel within 24 business hours. If you are
3 calling to make travel arrangements to be funded by Red
4 Cross, please press 1. Otherwise please hold for the
5 next available agent.
6 AUTOMATED RECORDING: For quality
7 assurance, this call may be monitored or recorded.
8 Currently we are experiencing heavy call volume, with
9 longer than expected hold times. Please stay on the
10 line and your call will be answered in the order it was
11 received. The expected wait time may be over ten
12 minutes.
13 AUTOMATED RECORDING: Please continue to
14 hold for the next available agent.
15 AUTOMATED RECORDING: Currently we are
16 experiencing heavy call volume with longer than expected
17 hold times. Please stay on the line and your call will
18 be answered in the order it was received.
19 AUTOMATED RECORDING: Please continue to
20 hold for the next available agent. AGENT JOEL:
21 CWTSatoTravel, Emergency service. This is Joel
22 (phonetic), how may I assist you?
23 CHRIS BROWN: Yes, Joel. I'm calling you
24 from the NRC's Operation Center. The Nuclear
25 Regulatory Commission's Operations Center.

1 AGENT JOEL: Yes.

2 CHRIS BROWN: We're going to be sending
3 somebody out on Sunday. And so that we do this as
4 efficiently as possible, once we call you and make the
5 arrangements, do you, you have to have approval done?
6 Is there another way to do it besides going through
7 eTravel and getting all the appropriate approvals which
8 we won't be able to get on a Saturday?

9 AGENT JOEL: Okay. If you're not able to
10 get the authorizations, the only other way to assist,
11 is to use a Government travel card.

12 CHRIS BROWN: Okay.

13 AGENT JOEL: In this instance, where you
14 to use a Government travel card, I understand, I think
15 you guys don't even use a Government travel card?

16 CHRIS BROWN: No, we.

17 AGENT JOEL: My understanding.

18 CHRIS BROWN: We do. We have, sure. We
19 have Government travel cards.

20 AGENT JOEL: Okay. Okay. I thought you
21 guys didn't. Okay, well in that case, we can book
22 anything you guys want with a Government travel card,
23 we just don't guarantee any type of reimbursement, if
24 the traveler's never authorized to travel. So that's
25 going to be up to the, how do you say? The organization

1 that's funding the trip.

2 CHRIS BROWN: Right.

3 AGENT JOEL: And the person that's holding

4 the Government travel card.

5 CHRIS BROWN: Okay. All right. Thank you

6 so much.

7 AGENT JOEL: Sure. You're welcome. Hope

8 that answers your questions.

9 CHRIS BROWN: Yes. Thanks.

10 AGENT DILL: Yes. Bye-bye.

11 CONFERENCE CALL ENDED

12

13

14

15

16

17 CONFERENCE CALL INITIATED

18 0%QQ@C(_09565094

19 MARY MATHESON: Hello.

20 CHRIS BROWN: Hi. Mary. It's Chris Brown

21 from the --

22 MARY MATHESON: Yes.

23 CHRIS BROWN: So I have Vince's reservation

24 code.

25 MARY MATHESON: Okay, let me grab a pen.

1 I just walked out of the room. Hold one second.

2 CHRIS BROWN: Yes.

3 MARY MATHESON: Okay.

4 CHRIS BROWN: It is E.

5 MARY MATHESON: I'm sorry, B?

6 CHRIS BROWN: And E as in --

7 MARY MATHESON: Elton?

8 CHRIS BROWN: Elton, J as in John. C as

9 in Charlie. X as in X-ray. S as in Sam, and I believe

10 the last one is an I.

11 MARY MATHESON: All righty. And he's

12 traveling tomorrow?

13 CHRIS BROWN: Actually he's traveling, it

14 is Monday now.

15 MARY MATHESON: Monday, okay. Are there

16 going to be more, or just do you think, him?

17 CHRIS BROWN: We think just him.

18 MARY MATHESON: Okay. And is it Monday

19 morning, or Monday afternoon?

20 CHRIS BROWN: It is Monday at 2:47.

21 MARY MATHESON: 2:47, okay. I'll try and

22 get that issued to him tonight.

23 CHRIS BROWN: Yes.

24 MARY MATHESON: And then they usually send

25 it his email address.

1 CHRIS BROWN: Yes.

2 MARY MATHESON: Then, so, but if not. We

3 still have time on, you know, I'll keep trying if I can't

4 get through, but we definitely have time even on Monday.

5 But I'll call tonight.

6 CHRIS BROWN: Okay.

7 MARY MATHESON: Okay.

8 CHRIS BROWN: Thank you.

9 MARY MATHESON: Sure. Bye.

10 CHRIS BROWN: Bye-bye.

11 CONFERENCE CALL ENDED

12

13

14

15

16

17 CONFERENCE CALL INITIATED

18 %QQLL)609565094

19 CHRIS BROWN: NRC, Operations Center.

20 This is Chris. This is a recorded line.

21 FRED: Chris, is Becky (phonetic) in there?

22 CHRIS BROWN: Becky?

23 FRED: Karas.

24 CHRIS BROWN: Yes, hold on just a sec.

25 FRED: Thank you.

1 CHRIS BROWN: Yes.

2 BECKY KARAS: Yes, this is Becky Karas.

3 FRED: Hi, Becky. It's Fred.

4 BECKY KARAS: Hey.

5 FRED: Hey, I have Leigh Trocine on the

6 line. She's working down at USA AID, as the NRC Rep.

7 BECKY KARAS: Yes.

8 FRED: And she has some questions about

9 after shock.

10 BECKY KARAS: Oh. Okay. That's not, that

11 shouldn't be me though. That should be the on-call

12 seismologist.

13 FRED: Okay.

14 BECKY KARAS: You shouldn't ask me, I'm an

15 (inaudible) even though I manage the site. Did you guys

16 just get the list on the seismologist on-call?

17 FRED: Yes.

18 BECKY KARAS: Yes. Call that person.

19 FRED: Would we want to call them at this

20 time of night, or?

21 BECKY KARAS: Hey, they're on call for

22 those shifts.

23 FRED: Okay.

24 BECKY KARAS: That are designated on there,

25 so, yes. You just call, it should be on the roster.

1 I can't remember who's on-call for tonight, but it
2 should be on the regular, on the shift list.
3 Hang on I want to ask. Who's the on-call seismologist
4 right now?
5 (Off the microphone comments)
6 BECKY KARAS: It's actually Annie right
7 now. But we, you know, we're getting her off of the
8 list right now, it's still her.
9 FRED: Okay.
10 BECKY KARAS: Okay?
11 FRED: Okay. I should have the call list
12 here, but I don't know where it is.
13 BECKY KARAS: Hang on, hang on, hang on.
14 Let me give you her phone number, from my iPhone.
15 FRED: So you're just a seismic branch
16 chief.
17 BECKY KARAS: I'm just a branch chief, I'm
18 stupid. No. No. That's why I keep coming over there,
19 because I'm Nuclear Engineering.
20 FRED: Oh.
21 BECKY KARAS: Oh. Okay, let's see.
22 Annie, okay is (b)(6)
23 FRED: Go ahead.
24 BECKY KARAS: (b)(6)
25 FRED: Okay.

1 BECKY KARAS: Okay?

2 FRED: Thank you.

3 BECKY KARAS: Right. Bye.

4 FRED: Bye-bye.

5 CONFERENCE CALL ENDED

6

7

8

9

10

11

12

13

14

15

16 CONFERENCE CALL INITIATED

17 0%QU2(-609565094

18 OPERATOR: (inaudible) Johnson

19 (phonetic), can I help you?

20 CHRIS BROWN: Yes, this is Chris Brown in

21 the NRC Operations Center.

22 OPERATOR: Chris Brown is not here.

23 CHRIS BROWN: No, no. I'm Chris Brown.

24 OPERATOR: Okay. Hi.

25 CHRIS BROWN: Hi. I'm calling you from the

1 NRC Operations Center.

2 OPERATOR: Yes.

3 CHRIS BROWN: We have another person that

4 is traveling and we have a request for a laptop.

5 OPERATOR: Request for a laptop?

6 CHRIS BROWN: Yes.

7 OPERATOR: Okay. One moment.

8 Information, which, when they need the laptop by?

9 CHRIS BROWN: He is flying out at 2:47 on

10 Monday, so he needs it pretty early Monday morning.

11 OPERATOR: On Monday, all right.

12 CHRIS BROWN: He has to, he has to be at

13 the airport at what, 12:47?

14 OPERATOR: 12:47 so he need laptop by like

15 10 o'clock in the morning?

16 CHRIS BROWN: Yes, yes.

17 OPERATOR: Okay. So what's the name, do

18 you know, or do you have, do you have open the ticket

19 or anything?

20 CHRIS BROWN: No. This just happened.

21 OPERATOR: Okay. For the (inaudible)

22 right?

23 CHRIS BROWN: Yes.

24 OPERATOR: So what's his name, can I get

25 his code?

1 CHRIS BROWN: Yes. It's Vince.

2 OPERATOR: Vince.

3 CHRIS BROWN: Holahan.

4 OPERATOR: Holahan. Can you spell that?

5 CHRIS BROWN: H-O-L-A-H-A-N. H-O.

6 OPERATOR: HOLAN, that's right?

7 CHRIS BROWN: H-O-L-A-H-A-N.

8 OPERATOR: H-A-N. Okay. So he need the
9 laptop by Monday, like eight or, early in the morning.

10 CHRIS BROWN: Yes, with an air card.

11 OPERATOR: The air card.

12 CHRIS BROWN: Yes.

13 OPERATOR: All right.

14 CHRIS BROWN: Oh, and you, the thing you
15 need to know is he's not going to Japan.

16 OPERATOR: Okay.

17 CHRIS BROWN: So it doesn't have to be
18 International.

19 OPERATOR: Okay.

20 CHRIS BROWN: This, he's going to Hawaii.

21 OPERATOR: Hawaii.

22 CHRIS BROWN: So you know, standard.

23 OPERATOR: All right. Standard card, all
24 right.

25 CHRIS BROWN: Yes.

1 OPERATOR: Okay.

2 CHRIS BROWN: Okay?

3 OPERATOR: All right.

4 CHRIS BROWN: All right. Thank you.

5 OPERATOR: Thank you very much.

6 CHRIS BROWN: Yes. Bye-bye.

7 CONFERENCE CALL ENDED

8

9

10

11

12

13

14

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 26, 2011

Work Order No.: NRC-4222 Pages 1-13

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/15

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 SATURDAY,

8 MARCH 26, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 0%R1CN5L09565094

3 (CONFERENCE CALL INITIATED)

4 OMAR KHAN: Good morning.

5 DOUG (PHONETIC): NOC, this is Doug

6 (phonetic).

7 OMAR KHAN: Hi Doug, this is Omar down in

8 the Operations Center.

9 DOUG: Yes, hi, how are you doing?

10 OMAR KHAN: Pretty good, how are you?

11 DOUG: Good.

12 OMAR KHAN: Hey, I have a question. We got

13 a guy in Japan and he didn't take a laptop with him,

14 but he's trying to use one of the laptops down there

15 and he says he tried to log into it, but his ID and

16 password wouldn't work.

17 DOUG: Okay. I was given a couple log ins.

18 So is this the one he got from Bill Cook?

19 OMAR KHAN: I'm not sure. I think this is

20 a John Geissner. Do you have his name?

21 DOUG: Yes, yes.

22 OMAR KHAN: Okay, that's probably the one.

23 DOUG: Yes. Have him try, and this is (b)(6)

24 (b)(6) (b)(6)

25 OMAR KHAN: Right.

1 DOUG: As the log in name, (b)(6)

2 OMAR KHAN: Okay.

3 DOUG: And the password is (b)(6)

4 OMAR KHAN: Okay.

5 DOUG: And if that doesn't work, have him

6 try at log in name, (b)(6)

7 (b)(6)

8 OMAR KHAN: (b)(6)

9 DOUG: Yes.

10 OMAR KHAN: (b)(6)

11 (b)(6)

12 DOUG: Yes.

13 OMAR KHAN: Okay.

14 DOUG: It should be the first one, but, you

15 know.

16 OMAR KHAN: Okay.

17 DOUG: All right, if this doesn't work, let

18 me know.

19 OMAR KHAN: Thank you. Okay.

20 DOUG: All right, bye.

21 OMAR KHAN: Thanks. Bye.

22

23

24

25

1

2 0%R7RNCL09565094

3 (CONFERENCE CALL INITIATED)

4 TED (PHONETIC): NOC, this is Ted.

5 OMAR KHAN: Hey guys, it's Omar again.

6 Hey, we just got a call. Mike Weber is saying that he's

7 having a problem with getting e-mails on his Blackberry.

8 Apparently, he can get them, but he can't send out.

9 TED: Can send?

10 OMAR KHAN: Right.

11 TED: He can send, but he's not getting

12 incoming?

13 OMAR KHAN: No, he's getting incoming, but

14 he can't send.

15 TED: Oh, he's getting incoming.

16 OMAR KHAN: But he can't send.

17 TED: But can't send. Okay. Okay.

18 OMAR KHAN: Okay?

19 TED: Mike Weber?

20 OMAR KHAN: Yes, Mike Weber.

21 TED: Okay, thank you.

22 OMAR KHAN: Okay.

23 TED: All righty.

24 OMAR KHAN: Okay.

25 TED: Bye-bye.

1

2 0%R8!RO609565094

3 (CONFERENCE CALL INITIATED)

4 DOUG: NOC, this is Doug.

5 OMAR KHAN: Hey, Doug, it's Omar again.

6 Hey, when you get that fixed or whatever, just call me.

7 Call that 5100, 331-816-5100.

8 DOUG: Get what fixed, there?

9 OMAR KHAN: This Mike Weber's e-mail.

10 DOUG: Oh, yes, I believe it is fixed.

11 OMAR KHAN: Oh yes? Okay.

12 DOUG: Yes, I see it flowing and I see he's

13 getting and sending e-mails off his Blackberry, so.

14 OMAR KHAN: Okay, cool, cool.

15 DOUG: I was going to get ready to give him

16 a call, just make sure he wasn't having any problems,

17 but.

18 OMAR KHAN: Okay, that'll be good.

19 DOUG: Okay.

20 OMAR KHAN: Thanks.

21 DOUG: All right, bye.

22 OMAR KHAN: Bye.

23

24

25

0%R8JDK609565094

(CONFERENCE CALL INITIATED)

DOUG: NOC, this is Doug.

OMAR KHAN: Hey Doug, this is Omar again. Hey, did you have an e-mail I can send? There's another thing. A person from Japan sent an e-mail. And apparently, when people call the number it rolls over to this voicemail stuff. She's having a problem with her voicemail and cell phone there.

DOUG: Yes.

OMAR KHAN: Can I send it to you?

DOUG: Yes, my account is DAA5.

OMAR KHAN: DAA5? Okay.

DOUG: Okay. Thanks.

OMAR KHAN: Yes, bye.

DOUG: Bye.

0%R9NP1L09565094

(CONFERENCE CALL INITIATED)

OPERATOR: Thank you for contacting the NRC Customer Service Center. For quality assurance, this call may be monitored. Please listen to the following menu in its entirety, as some options have changed.

You may make your selection at any time. For Atom Support, press 1. For the CSC Customer Service Center, press 2. For HRMS Support, press 3. For iLearn Support, press 4.

For EPM and SharePoint Support, press 5. For EDAC Support, press 6. For FEMA Support, press 7. For all other IT support services, please press zero and someone will assist you momentarily.

OPERATOR: One moment, please. The Operator is not available.

OPERATOR: Thank you for contacting the NRC Customer Service Center.

OPERATOR: One moment, please. Your call is very important to us. Please hold. Assistance is just a moment away. Thank you for holding. We'll be with you in just a moment. Thank you for calling. Please be assured that your call will be answered as quickly as possible.

OMAR KHAN: I'm calling 1,2,3,4. And I'm

1 on hold. You wouldn't think there's anyone on here,
2 unless they're -- I really shouldn't stay, but we're
3 not here. There should be someone.
4 OPERATOR: Please continue to hold for just
5 a moment longer. We will be on the lien shortly to answer
6 your call.
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25 0%R@%D$609565094

1 (CONFERENCE CALL INITIATED)

2 ERIC (PHONETIC): NRC, Eric (phonetic),

3 may I help you?

4 OMAR KHAN: Hey Eric, this is Omar with the

5 Operations Center.

6 ERIC: How are you, my friend?

7 OMAR KHAN: I am fine, thank you. Hey, I

8 don't know if you can do anything now, it's not critically

9 urgent, but it'll probably take some time. There's a

10 Danielle Emche, she was given a Blackberry. I

11 just sent an e-mail to the TSC Resource, but I CC'd you

12 and apparently, the Blackberry tells her she has

13 voicemail, but when she selects Call Voicemail, it rolls

14 over to leave her a message for herself.

15 ERIC: Yes?

16 OMAR KHAN: And also, when people call the

17 new number, the phone reports that the voicemail isn't

18 set up.

19 ERIC: Okay, so yes, I can call someone.

20 Did she say it was urgent?

21 OMAR KHAN: Well, right now it's like, 1:35

22 in the morning in Japan, so it's not. But, you know,

23 it may be seven, eight hours to --

24 ERIC: I can call somebody in. I mean,

25 I'll get Joe Turner, but somebody's going to have to

1 _____ for their phone. Is the person asleep?

2 OMAR KHAN: Yes, probably right now it's

3 asleep. So I would wait until --

4 ERIC: Tomorrow morning?

5 OMAR KHAN: Tomorrow morning, so probably

6 seven hours from now, so maybe this evening sometime?

7 ERIC: Yes, yes, we can work that. We'll

8 tackle it with her.

9 OMAR KHAN: Okay. I sent you the, CC'd you

10 on the e-mail if you want her phone number.

11 ERIC: Yes, I felt it vibrate in my pocket,

12 so I knew I had something.

13 OMAR KHAN: Okay.

14 ERIC: But let me work on it.

15 OMAR KHAN: Okay.

16 ERIC: Bye.

17 OMAR KHAN: Okay, bye.

18

19

20

21

22

23

24

25 0%RLPN0609565094

1 (CONFERENCE CALL INITIATED)

2 CHRIS (PHONETIC): NRC Operations Center,
3 this is a recorded line.

4 ERIC: Is this Chris (phonetic)?

5 CHRIS: This is Chris.

6 ERIC: This is your favorite, Eric. Hey.

7 CHRIS: Hey, how are you?

8 ERIC: Just fine. The chairman is leaving
9 at quarter after 7:00 from the (indiscernible, possibly
10 limo) outside. And I'm desperately trying to get in
11 there to get his Blackberry provisioned.

12 CHRIS: Okay.

13 ERIC: Is there a way that you can say
14 everybody in the world is coming in to help him?

15 CHRIS: I'm sorry, can you repeat that?

16 ERIC: Everybody in the world is coming and
17 a TSC and a CSC technician coming in right now to get
18 him an overseas Blackberry.

19 CHRIS: Okay.

20 ERIC: So I'm not sure how to tell him or
21 if he's going to wait or what we want to do.

22 CHRIS: All right. Let me --

23 ERIC: But I can actually see our building
24 now and now we found out who's going, like 11 minutes
25 ago, and I'm the one that called the Ops center to say,

1 hey, is the Chairman really going?

2 CHRIS: Yes. Well, he just came onto a

3 bridge call and confirmed. We had heard rumor. We only

4 found out that he was leaving a few minutes ago.

5 ERIC: All right, so can you confirm and

6 tell him, or somehow relay to him that there's a team

7 of folks coming in to support him and get him what he

8 needs?

9 CHRIS: So he has to have a different

10 Blackberry than the one he has now?

11 ERIC: Right and we have it. We always

12 have a spare for the chairman to go overseas. We just

13 have to provision it real quick on the (indiscernible,

14 possibly BEZ)There's somebody standing on the BES, I

15 got to break into the TSC room, get it running, or get

16 it provisioned, which will take about five minutes, and

17 get it to him.

18 CHRIS: Okay. What, do I have your

19 Blackberry number?

20 ERIC: Yes, it should be on every e-mail

21 that I send to you.

22 CHRIS: All right, so let me find out what

23 communications we have with the chairman to see how we

24 can arrange for the pass off for this BlackBerry.

25 ERIC: Right.

1 CHRIS: And I'll get back to you.

2 ERIC: All right, bye.

3 CHRIS: Thanks, bye.

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 27, 2011

Work Order No.: NRC-4222 Pages 1-2

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/16

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 SUNDAY,

8 MARCH 27, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (No audio was recorded on the above-referenced phone
2 line on the above-referenced date.)
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 28, 2011

Work Order No.: NRC-4222 Pages 1-32

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/17

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 MONDAY,

8 MARCH 28, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 0%T_1LGL09565094

4 RECORDING: We are unable to take your

5 call. Please leave a message after the tone.

6 KAREN JACKSON: Hey, Debbie, this is Karen

7 Jackson. Could you please call me at the ops center,

8 301-816-5100? At this time you can ask for extension

9 5802. Thanks. Bye.

10 (CONFERENCE CALL ENDED)

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

1 (CONFERENCE CALL INITIATED)

2 0%U!GX8609565094

3 CALVIN: Hello.

4 KAREN JACKSON: Calvin, this is Karen

5 Jackson.

6 CALVIN: Hey, Karen. How are you doing?

7 KAREN JACKSON: Okay. Am I interrupting

8 your lunch? I'm sorry.

9 CALVIN: No, no, no. (Inaudible).

10 KAREN JACKSON: Well we're doing fine. I

11 just have a quick question for you. I have a requisition

12 here for copy, I mean printer toner supplies.

13 CALVIN: Okay.

14 KAREN JACKSON: And normally, you know, it

15 takes a while and stuff. But we're using these black

16 4100 cartridges, and we're out totally.

17 CALVIN: Right.

18 KAREN JACKSON: So if I take a requisition

19 over to supply, is there a way I can get it rushed?

20 CALVIN: Yes, I mean, now you can --

21 KAREN JACKSON: I don't --

22 CALVIN: -- get it from supply, or are they

23 going --

24 KAREN JACKSON: They actually have to order

25 out, because it's not a standard stock item.

1 CALVIN: Okay.

2 KAREN JACKSON: They order it with, they

3 have some kind of toner cartridge place they go to.

4 CALVIN: Right.

5 KAREN JACKSON: I mean, I know it may take

6 a little while.

7 CALVIN: Yes.

8 KAREN JACKSON: But I just need to make sure

9 that they realize it's --

10 CALVIN: Right.

11 KAREN JACKSON: Normally it's not a rush.

12 CALVIN: Well --

13 KAREN JACKSON: Is there anybody I --

14 CALVIN: Yes, well there's two things we

15 can do. One, I can talk to --

16 KAREN JACKSON: Who's the head of supply

17 these days? I don't even know.

18 CALVIN: Excuse me?

19 KAREN JACKSON: I said, who's the head of

20 supply these days? I don't even know.

21 CALVIN: Well the person over it is Rod

22 Jarvis. You know Rod?

23 KAREN JACKSON: No.

24 CALVIN: You don't know Rod, Rodney Jarvis?

25 KAREN JACKSON: Oh, he's -- Yes, I do.

1 He did the property.

2 CALVIN: Yes.

3 KAREN JACKSON: Yes.

4 CALVIN: He's the guy. But the fallback

5 if they can't do it right away through the division of

6 contracts, we can do, you know, emergency purchase

7 thing, which would be, you know, they could do it on

8 a credit card.

9 KAREN JACKSON: Right.

10 CALVIN: And they could actually go out

11 there and get it.

12 KAREN JACKSON: Right. Well, I mean, we

13 have a credit card here. But they want us normally to

14 use them. Because they can get it cheaper. But, I mean

15 --

16 CALVIN: Right.

17 KAREN JACKSON: I can use my credit card.

18 CALVIN: Yes. Well, do you have Rod

19 Jarvis' number there?

20 KAREN JACKSON: I'm sure I can find it.

21 CALVIN: Okay. Why don't you do a three

22 way call for me.

23 KAREN JACKSON: Okay. Hold on one second.

24 I think I can add him to this phone call. If I lose

25 you I'll get back to you.

1 CALVIN: Okay.

2 KAREN JACKSON: Let me see if I can find

3 --

4 CALVIN: Or tell me this. What's your

5 number? What number are you on right now?

6 KAREN JACKSON: Well I'm in the ops center.

7 CALVIN: Okay. Yes, okay, you try to reach

8 him and I'll stay on the line. And I'll explain to him

9 what to do --

10 KAREN JACKSON: Okay. All right. Wait a

11 minute, let me see. Jarvis, J-A-R, Rodney. Okay, hold

12 on and let me see if I can do this. Hold on.

13 CALVIN: Yes, okay.

14 KAREN JACKSON: (Inaudible).

15 ROD JARVIS: Rod Jarvis.

16 KAREN JACKSON: Rod, this is Karen Jackson

17 with the operations center.

18 ROD JARVIS: Yes, ma'am.

19 KAREN JACKSON: How are you doing?

20 ROD JARVIS: Okay. How are you doing?

21 KAREN JACKSON: Good. Okay, hold on. I'm

22 trying to connect you and, with me and Calvin Byrd.

23 ROD JARVIS: Okay.

24 KAREN JACKSON: Okay, hold on. If I lose

25 you I'll call you back.

1 ROD JARVIS: All right.

2 KAREN JACKSON: Calvin?

3 CALVIN: Yes.

4 KAREN JACKSON: Rod.

5 ROD JARVIS: Hey, we're all on together.

6 KAREN JACKSON: Sounds cool.

7 ROD JARVIS: How are you doing today?

8 CALVIN: Hey, Rod, how are you doing,

9 buddy?

10 ROD JARVIS: Pretty good. How have you

11 been?

12 CALVIN: Oh, man, I tell you, they're

13 keeping me busy. But that's a good thing. That's job

14 security.

15 KAREN JACKSON: I agree. (Inaudible).

16 ROD JARVIS: Well we haven't had any

17 security breaches. So I guess that's a good thing.

18 CALVIN: Yes, that's a good thing. Hey

19 look, let me say the reason we called. I have Karen

20 Jackson on line. She's with ops. And she's supporting

21 the emergency in Japan. And she has a need for toner

22 cartridge in a quick way.

23 And I know that you guys handle that. But

24 if she really needs it right away I told her we have

25 a emergency contract vehicle we can use also. But is

1 that -- Let's go and see what you have first, and whether
2 your turnaround time would be quick enough for them.
3 ROD JARVIS: Actually, Calvin, we don't,
4 the supply store does handle some toner cartridges.
5 KAREN JACKSON: Rod.
6 ROD JARVIS: Yes.
7 KAREN JACKSON: These are ones that we
8 normally have to order through -- We put a requisition
9 in and say, please order these, because they're not
10 standard stock.
11 ROD JARVIS: To the supply store? Yes,
12 yes. Calvin, I usually don't provide any -- Now do
13 you have a credit card?
14 KAREN JACKSON: Yes.
15 ROD JARVIS: You can go out and buy them
16 with the credit card. When you send the 30 to the supply
17 store, what you're asking them to do is go out with their
18 credit card --
19 KAREN JACKSON: Right.
20 ROD JARVIS: -- and buy it.
21 KAREN JACKSON: Right, right.
22 ROD JARVIS: Yes.
23 KAREN JACKSON: Right. And -- But I
24 guess I was under the impression since they bought a
25 lot of things that way, they got a better rate than I

1 got when I went out and did it. That's all.

2 ROD JARVIS: I'm not sure what rate they

3 get. But usually that's the way it works. Yes, I get

4 my, the toner cartridges for the printers in my branch

5 from the PMDA office, the front office of the Office

6 of Administration.

7 KAREN JACKSON: Right.

8 ROD JARVIS: Yes.

9 KAREN JACKSON: Okay.

10 CALVIN: What would you suggest here, Rod?

11 Should she just use the credit card and do it? Or should

12 we --

13 ROD JARVIS: Have --

14 COURT REPORTER: -- not do it?

15 ROD JARVIS: Do you know for a fact that

16 they don't have them in supply?

17 KAREN JACKSON: I'm 99 percent sure, yes.

18 ROD JARVIS: Okay.

19 KAREN JACKSON: Yes, I mean, I'm 100

20 percent, because we've ordered these before. I mean,

21 through the bank, through the form 30.

22 ROD JARVIS: Right.

23 KAREN JACKSON: I mean, and the one --

24 Anyway, I can order them. That's fine. I was just --

25 Because I'm not sitting at my desk, it just makes it

1 a little harder, that's all.

2 ROD JARVIS: Well, you can ask --

3 KAREN JACKSON: Well I can ask my PMDA.

4 Maybe I'll ask (inaudible) PMDA and see if they can order

5 it for me.

6 ROD JARVIS: Yes, but if you -- The

7 fastest way is to take your credit card and go out and

8 get them.

9 KAREN JACKSON: Right, right.

10 ROD JARVIS: If you call, I'm trying to

11 think of her name, the twit down in the supply store.

12 You know who I'm talking about?

13 KAREN JACKSON: No.

14 ROD JARVIS: The lady that runs the supply

15 store.

16 KAREN JACKSON: I don't know who that is.

17 ROD JARVIS: Let me see here. Find her

18 name and number for you. Joanna Tweet (phonetic).

19 KAREN JACKSON: Oh, okay.

20 ROD JARVIS: And her number is 0187.

21 KAREN JACKSON: Okay.

22 ROD JARVIS: 0187. Now maybe she's about

23 to go out on a run.

24 KAREN JACKSON: Okay.

25 ROD JARVIS: Or maybe she can tell you that

1 she can get them pretty quickly.

2 KAREN JACKSON: Okay.

3 ROD JARVIS: I would check with her first.

4 And then when you know what's the best she can do for

5 you, then you can make a decision about whether you want

6 to go out with your credit card, or have your PMDA staff

7 try to --

8 KAREN JACKSON: Right, right. Okay.

9 CALVIN: Okay. So it's not a problem if

10 she -- If she cannot get it through Johanna, to just

11 use their credit card and go out --

12 ROD JARVIS: No, it's not a problem.

13 CALVIN: Okay. Okay.

14 KAREN JACKSON: All right.

15 CALVIN: So it sounds like a game plan.

16 KAREN JACKSON: Okay.

17 ROD JARVIS: Sorry I couldn't do something

18 for you.

19 KAREN JACKSON: That's all right.

20 ROD JARVIS: We're anxious to -- We keep

21 sending paper up there. We're anxious to participate

22 and do something value added. Because I know a couple

23 of guys that are, you know, working there nights and

24 weekends.

25 KAREN JACKSON: Yes.

1 ROD JARVIS: And I'm not used to being left
2 out of the -- Not that I want to do that. But I'm
3 usually, you know, in the past I was involved in stuff
4 like that.
5 KAREN JACKSON: Got you.
6 CALVIN: Right.
7 KAREN JACKSON: All right. We'll keep you
8 in mind then.
9 ROD JARVIS: Okay. Well if anything else
10 comes up --
11 KAREN JACKSON: Okay.
12 ROD JARVIS: -- logistics, logistically,
13 you got my number and name.
14 KAREN JACKSON: All right, Rod.
15 ROD JARVIS: Well help you if we can.
16 KAREN JACKSON: All right.
17 CALVIN: Okay.
18 KAREN JACKSON: Thank you.
19 CALVIN: All right.
20 ROD JARVIS: Bye, bye.
21 CALVIN: Okay. So, Karen, you going to be
22 okay?
23 KAREN JACKSON: Yes, I'm fine. Thanks,
24 Calvin.
25 CALVIN: Okay. All right.

1 KAREN JACKSON: All right. Bye, bye.

2 CALVIN: Bye.

3 (CONFERENCE CALL ENDED)

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

1 (CONFERENCE CALL INITIATED)

2 0%U#8P1609565094

3 DENNIS: Hello?

4 KAREN JACKSON: Dennis?

5 DENNIS: Yes.

6 KAREN JACKSON: This is Karen.

7 DENNIS: Hi.

8 KAREN JACKSON: Hey, when you get a chance,

9 could you stop by the center? I got a requisition I

10 need you to take over to the supply room.

11 DENNIS: Okay.

12 KAREN JACKSON: When you get a chance.

13 It's not urgent, urgent.

14 DENNIS: I know. But I'll come by in a

15 while. I have to do a couple of errands. Then I'll

16 be, I'll come over.

17 KAREN JACKSON: That's fine. Thank you.

18 DENNIS: No problem.

19 KAREN JACKSON: All righty.

20 DENNIS: All right.

21 KAREN JACKSON: Bye, bye.

22 (CONFERENCE CALL ENDED)

23

24

1 (CONFERENCE CALL INITIATED)

2 0%U0RQC609565094

3 MALE PARTICIPANT: Good afternoon, NRC.

4 LISA GIBNEY: Yes, Trish Holahan, Patricia

5 Holahan, please.

6 MALE PARTICIPANT: Hold on. How do you

7 spell the -- H-O-L-O

8 LISA GIBNEY: H-O-L-A --

9 MALE PARTICIPANT: Ah, A. Okay, okay.

10 LISA GIBNEY: -- H-A-N.

11 MALE PARTICIPANT: Patricia Holahan. I

12 don't see on here.

13 LISA GIBNEY: H-O-L-A-H-A-N.

14 MALE PARTICIPANT: Yes, I see Eugene. I

15 don't see -- There's Gene Holahan.

16 LISA GIBNEY: Patricia.

17 MALE PARTICIPANT: I don't see Patricia.

18 That's what I'm saying. Oh, Trish.

19 LISA GIBNEY: Trish, yes.

20 MALE PARTICIPANT: Yes.

21 LISA GIBNEY: That will work.

22 ASHLEY: (Inaudible) security, Ashley

23 speaking.

24 LISA GIBNEY: Hey, Ashley, is Trish around?

25 ASHLEY: Who may I say is speaking?

1 LISA GIBNEY: This is Lisa Gibney.

2 ASHLEY: Let me see if she's in her office.

3 Hold on.

4 LISA GIBNEY: All right. Thanks.

5 ASHLEY: Let me check.

6 LISA GIBNEY: Sorry about that. Trish?

7 Oh, sorry. I'm sorry, you want me to trade you places?

8 Would that help? Are you going this way?

9 FEMALE PARTICIPANT: Oh, I don't know where

10 I'm going.

11 LISA GIBNEY: You don't know where you're

12 going? (Inaudible) in the elevator, (b)(6)

13 (b)(6)

14

15 He looked at me, it was like, what? Oh,

16 no, actually a couple of days we're on the same shift.

17 It's getting old, isn't it? Yes, we're still my relief.

18 TRISH HOLAHAN: Hi, Lisa.

19 LISA GIBNEY: Hey, Trish. Hey, I'm just

20 -- Sorry to interrupt you. But I had a call from PACOM

21 double checking on Sensa's (phonetic) clearances.

22 They think they might have dropped the ball.

23 And they wanted to be sure that they had given the fax

24 number to fax over his clearances. Did that make any

25 sense to you?

1 TRISH HOLAHAN: Yes, I do.

2 LISA GIBNEY: Okay. Wayne was going to

3 look it up on line. But he didn't have a fax number.

4 TRISH HOLAHAN: He didn't.

5 LISA GIBNEY: He gave me a number. And he

6 said it's unclassified. I remembered to ask that. But

7 it's an unclassified fax, so you can -- I'm learning

8 to ask that.

9 TRISH HOLAHAN: Yes.

10 LISA GIBNEY: Never cared about that for

11 the last couple of weeks. So it's, the number is --

12 Are you ready? Okay, 808.

13 TRISH HOLAHAN: 808.

14 LISA GIBNEY: 477.

15 TRISH HOLAHAN: Okay.

16 LISA GIBNEY: 7318.

17 TRISH HOLAHAN: Okay.

18 LISA GIBNEY: And he said, he thinks that

19 we use something called -- And I know I've got this

20 wrong, scatter castle?

21 TRISH HOLAHAN: Yes.

22 LISA GIBNEY: And they have somebody that

23 read that.

24 TRISH HOLAHAN: Okay.

25 LISA GIBNEY: Yes. Because Wayne told me

1 they could look him up in scattered castles.

2 TRISH HOLAHAN: Okay. And the

3 individual's name?

4 LISA GIBNEY: This is Lieutenant Colonel

5 Eric Price (phonetic).

6 TRISH HOLAHAN: Eric Price, okay.

7 LISA GIBNEY: And he also said that he was

8 able to get Vince parking, which I guess is a huge deal.

9 TRISH HOLAHAN: Oh.

10 LISA GIBNEY: Because the (inaudible) are

11 on the side of a hill. And if you don't have parking

12 you got like a mile walk. So he's like, I got him

13 parking.

14 And I'm like, thanks. And he goes, oh, you

15 probably don't know what I'm doing, do you? You

16 probably don't why it's exciting, do you? No. But I'm

17 willing to be enthused. Thanks.

18 TRISH HOLAHAN: Now did he give you a phone

19 number that he can be reached at?

20 LISA GIBNEY: You know, he gave me an email.

21 TRISH HOLAHAN: Okay.

22 LISA GIBNEY: (b)(6)

23 (b)(6)

24 (b)(6) He

25 said that will go to him and all of his watch officers.

1 So you can send any communications to there.
2 And either -- If he's not right there at his desk,
3 it will go to all of his watch officers and they'll get
4 him --
5 TRISH HOLAHAN: Okay.
6 LISA GIBNEY: -- information.
7 TRISH HOLAHAN: And then that's an
8 unclassified fax number?
9 LISA GIBNEY: That is an unclassified fax
10 number.
11 TRISH HOLAHAN: Okay. I'll let Wayne
12 know. And he can take care of it.
13 LISA GIBNEY: Okay. So I'll send the
14 message back. He asked me to let him know what I found
15 out. So I'll tell him that we, thanks for the number.
16 And that it will be coming in the next few hours.
17 Perfect.
18 TRISH HOLAHAN: Okay.
19 LISA GIBNEY: Thanks, Trish.
20 TRISH HOLAHAN: All right.
21 LISA GIBNEY: Bye, bye.
22 TRISH HOLAHAN: Bye, bye.
23 (CONFERENCE CALL ENDED)
24
25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19

1 (CONFERENCE CALL INITIATED)

2 0%U5LE)_09565094

3 LYNN: Operations, Lynn (phonetic)

4 speaking.

5 CRIS BROWN: Yes, this is Chris Brown in

6 the Operations Center. I'm calling about the move of

7 our email accounts here. The last guy I talked to was

8 Walter.

9 And he said it was 30 minutes per box. And

10 we have about 75 accounts here. Can any of them be done

11 in parallel? Because that's a lot of hours to move those

12 accounts.

13 LYNN: Well actually, I guess Walter and

14 Joel are probably the two that are working on those.

15 CRIS BROWN: Well nothing's been done yet.

16 LYNN: I mean, as far as I know, if they

17 logged on to different -- Yes, they could do more than

18 one at a time, as far as I know.

19 CRIS BROWN: Okay.

20 LYNN: But I wouldn't be the one doing them.

21 And Walter is not in, and neither is Joel. I don't

22 know. You may have to ask Joel. I mean, I personally

23 have moved more than one at one time. I guess it depends

24 on what information and how intense they are doing, and

25 how they're doing it.

1 But you probably have to speak with Joel
2 when he comes in in the morning. Because if there's
3 anything going with exchange of mail boxes, it's
4 probably going to Joel and Walter together.
5 CRIS BROWN: Okay. So what hours do they
6 work? Because we're here 24/7. And we're trying to
7 keep things moving forward.
8 LYNN: I think Joel comes in around about
9 6:00 or 7:00 I think. Because he's usually gone like
10 at 2:30, three o'clock. So he must get in pretty early,
11 between 6:00 and 7:00. Walter usually comes in around
12 about 9:00 or 10:00.
13 CRIS BROWN: So he works until 5:00 or so.
14 LYNN: About five, six o'clock.
15 CRIS BROWN: Okay. One of the things I
16 asked for in an email to the NOC numbers was, the new
17 information that Walter gave me was that there are some
18 people in Japan that are bumping up against the limit.
19 LYNN: Okay.
20 CRIS BROWN: And that was news to us. So
21 who are those people? Because we've determined that
22 they should probably be moved about 4:00 p.m. in the
23 afternoon, given that hopefully they're all asleep in
24 Japan at that time. But we want to notify them. So
25 who are those people?

1 LYNN: Are you able to send an email to
2 Walter? Or was this an email that you already sent to
3 everyone?
4 CRIS BROWN: I sent it to the NOC numbers,
5 yes.
6 LYNN: And when did you send it? Today?
7 CRIS BROWN: Yes, just a short time ago.
8 LYNN: Okay. Well Walter will probably
9 see it when he gets in then. Because I'm not sure.
10 I know there's only like ten, 11 people over there right
11 now.
12 CRIS BROWN: Right.
13 LYNN: But I'm not sure who the people are
14 who have requested to increase their email.
15 CRIS BROWN: Okay. Can you read the TCR?
16 LYNN: TCR? What is that?
17 CRIS BROWN: The technical change request
18 for doing this. Walter pulled it up earlier.
19 LYNN: I don't think I can. Is that --
20 That was a ticket you gave to him? Or what what was
21 it that you gave? Was it a ticket?
22 CRIS BROWN: No. It's a TCR, technical
23 change request. It's OIS's approval system for making
24 changes.
25 LYNN: I'm not sure if I will pull that.

1 Because I've been here all of two, a month or so.

2 CRIS BROWN: Okay.

3 LYNN: So I'm not sure what that is. But

4 let me -- Let's see. Hold on one second.

5 CRIS BROWN: All right.

6 (Background conversations)

7 TODD: Operations, this is Todd.

8 CRIS BROWN: Yes, this is Cris Brown in the

9 Operations Center.

10 TODD: Yes.

11 CRIS BROWN: Okay. So I was calling to

12 kind of talk through how we do the move of these accounts.

13 TODD: The move account?

14 CRIS BROWN: Move of the operations center

15 accounts.

16 TODD: Okay. Why does this need to be

17 moved?

18 CRIS BROWN: Well we're working on that.

19 But I need to understand a little bit more about how

20 long it's going to take. And then also there -- This

21 is all described in the TCR. Do you have access to the

22 TCR system?

23 TODD: What is the TCR number?

24 CRIS BROWN: I have no idea. Walter looked

25 it up today. He didn't tell me.

1 TODD: Well Walter is not here.

2 CRIS BROWN: I know it's still open.

3 TODD: I mean, I could give him a call real

4 quick and see. Was he the one working with you earlier

5 today?

6 CRIS BROWN: I talked to him earlier. This

7 has actually been a several day process. And Walter

8 told me today that we were waiting on Joe Turner's

9 approval, which was news to us. So Joe's now approved

10 it.

11 TODD: Right.

12 CRIS BROWN: But we have -- Walter said

13 there was about 100 accounts.

14 TODD: Okay.

15 CRIS BROWN: Seventy-five are here in the

16 center. So we have control over those. And we can shut

17 them down. But Walter also said it was a 30 minute per

18 account. And so that means we can't even get it done

19 on a single shift. So the question was, can more than

20 one be done at a time?

21 And the other thing that Walter told me is

22 that there's a list of people in Japan whose email

23 accounts are filling up. And they're going to have to

24 be moved. But I need to know who those people are.

25 And they're listed in the TCR.

1 TODD: Okay. Well I guess I have to take
2 a look at this TCR. And I have to catch up with Walter
3 to see what the detail about this move account.
4 CRIS BROWN: Okay.
5 TODD: As far as I know -- I can give him
6 a call real quick. And I can give you a call back.
7 CRIS BROWN: Okay.
8 TODD: If that's what you need.
9 CRIS BROWN: Yes, that would be great.
10 TODD: Can I get your number?
11 CRIS BROWN: Yes. It's 816-5100.
12 TODD: 5100, yes.
13 CRIS BROWN: And you ask for extension
14 5802.
15 TODD: 5802. Okay. I'll give you a call
16 back.
17 CRIS BROWN: Thanks a lot.
18 TODD: Okay.
19 CRIS BROWN: Bye.
20 (CONFERENCE CALL ENDED)
21
22
23

1 (CONFERENCE CALL INITIATED)

2 0%U351B609565094

3 WALTER: Operations, this is Walter.

4 CRIS BROWN: Yes, Walter, this is Cris

5 Brown down in the operations center.

6 WALTER: Hi.

7 CRIS BROWN: Hi. We were going to have

8 some accounts moved from one server to another, to allow

9 for more space. And we were told that it was a 30 minute

10 process. But does that mean all accounts moved in 30

11 minutes? We only have to be out for 30? Or is that

12 a misunderstanding?

13 WALTER: When are you moving these

14 accounts?

15 CRIS BROWN: Well we haven't set it up yet,

16 because we're not sure how long it's going to take.

17 WALTER: Oh, okay. You're talking about

18 the email accounts?

19 CRIS BROWN: Yes.

20 WALTER: Okay, yes. Well it's going to be

21 about 100 mailboxes. And I think it could take up to,

22 let's see, I have to check. I think it's 30 minutes

23 each.

24 CRIS BROWN: Each?

25 WALTER: Yes.

1 CRIS BROWN: Okay, so that's going to --
2 Okay, so that's huge.
3 WALTER: Yes.
4 CRIS BROWN: Okay. So maybe we should try
5 and do it in batches? Or, you know, how do we look today?
6 I mean, should we do them all? Should we only do --
7 WALTER: Well, today I don't think they're
8 ready to move any yet. Because supposedly there's a
9 TCR that hasn't been approved yet.
10 CRIS BROWN: To move them?
11 WALTER: Yes.
12 CRIS BROWN: Okay. All right. Well we
13 need to highly coordinate when they are moved.
14 WALTER: Right.
15 CRIS BROWN: So that we can do it when it's
16 not at a critical time.
17 WALTER: Right.
18 CRIS BROWN: So, but here's my question to
19 you. Is it best to move them all? Or should we only
20 move the offenders, the biggest ones?
21 WALTER: I think they were looking at go
22 ahead and move them all. And I think they were planning
23 to do it on the weekends. I can double check the TCR
24 right now.
25 CRIS BROWN: Okay.

1 WALTER: Let me check. Okay. It looks
2 like we're waiting for approval from Joe Turner and Karen
3 Jackson.
4 CRIS BROWN: Well Karen approved.
5 WALTER: Okay.
6 CRIS BROWN: Because Karen's in the role
7 that I'm in. And so Joe has to approve?
8 WALTER: Right.
9 CRIS BROWN: Okay.
10 WALTER: Let me double check some more.
11 CRIS BROWN: All right.
12 WALTER: I'm just checking the work orders.
13 CRIS BROWN: Sure.
14 WALTER: Move user work order. This
15 should not be done without specific permission from
16 Joseph Turner. Yes, that's what it looks like. We're
17 just waiting for Joseph Turner's approval.
18 CRIS BROWN: Okay. Well this is what I'll
19 do. I'll reach out to Joe. Then I will also come up
20 with the best time for us to do this.
21 WALTER: Okay. Hold on one second. Let
22 me ask one person here.
23 CRIS BROWN: Sure.
24 WALTER: Yes, we're waiting for Joseph
25 Turner.

1 CRIS BROWN: Okay.

2 WALTER: Yes.

3 CRIS BROWN: And then you said 100

4 accounts. Were you --

5 WALTER: Yes, there's about 100. Because

6 a lot of them are like resource accounts.

7 CRIS BROWN: Okay.

8 WALTER: Like half of them.

9 CRIS BROWN: Okay. So you --

10 WALTER: Half of them are like actual

11 people.

12 CRIS BROWN: Actual people?

13 WALTER: Actually, less than half I think

14 are actual people. The other half are like resources,

15 the operations center --

16 CRIS BROWN: Well you should --

17 WALTER: -- resource mailboxes.

18 CRIS BROWN: Like laa01, pmt01 --

19 WALTER: Right.

20 CRIS BROWN: -- rc01. But you said there's

21 people?

22 WALTER: Yes.

23 CRIS BROWN: Like --

24 WALTER: A lot of people who are in Japan.

25 CRIS BROWN: Oh, oh.

1 WALTER: Yes.

2 CRIS BROWN: Well --

3 WALTER: So that's why, yes, we have --

4 CRIS BROWN: Why do we need to move the

5 people?

6 WALTER: Because they're also over the

7 standard mailbox size.

8 CRIS BROWN: Oh, okay.

9 WALTER: Yes.

10 CRIS BROWN: All right.

11 WALTER: All the people who have been

12 increased recently to 2 gigs --

13 CRIS BROWN: Yes.

14 WALTER: Yes, all of those people are going

15 to be moved to this new --

16 CRIS BROWN: Oh, okay. All right. So I'm

17 glad I asked. Because that makes it actually a little

18 more complicated. Because it's not just a matter of

19 shutting down, closing Outlook on every machine here

20 in the center. It's coordinating the closing of Outlook

21 on those people that are, you know, 12 hours difference

22 from us.

23 WALTER: Exactly. That's probably why

24 Joe's probably working on a schedule or something.

25 CRIS BROWN: Okay. All right. You've

1 been helpful.

2 WALTER: Okay.

3 CRIS BROWN: Thanks a lot.

4 WALTER: You're welcome. Bye.

5 CRIS BROWN: Bye.

6 (CONFERENCE CALL ENDED)

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 29, 2011

Work Order No.: NRC-4222 Pages 1-25

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/18

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 Tuesday,

8 MARCH 29, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 (0-UZ01N-09565094)

4 MALE PARTICIPANT: Ms. Elmar (phonetic)?

5 FEMALE PARTICIPANT: Elmar (phonetic)

6 MALE PARTICIPANT: Yes.

7 FEMALE PARTICIPANT: Hey, are there two

8 different, two focus boards?

9 MALE PARTICIPANT: No, there shouldn't be.

10 FEMALE PARTICIPANT: Are you sure?

11 MALE PARTICIPANT: All right, let me call

12 and look.

13 FEMALE PARTICIPANT: Yes, I want to say

14 something real quick.

15 MALE PARTICIPANT: Okay.

16 FEMALE PARTICIPANT: All right.

17 (END CONFERENCE CALL)

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 (0-V48AL609565094)

4 DEBBIE: Good morning, OIS.

5 BOB DRAMPKI: Yes, hi, Debbie, it's Bob

6 Drampki (phonetic).

7 DEBBIE: Hi, Bob.

8 BOB DRAMPKI: Hey, I got a new question for

9 you.

10 DEBBIE: Okay.

11 BOB DRAMPKI: The team in Japan,

12 apparently, are saying they're having trouble with the

13 local internet providers.

14 DEBBIE: Okay.

15 BOB DRAMPKI: And they're trying to see if

16 they can get international air cards for the laptops

17 that they have.

18 DEBBIE: They should have them.

19 BOB DRAMPKI: That's what I thought, but

20 I'm told, that that's not, in fact, correct.

21 DEBBIE: Okay. And do you know who does

22 not have?

23 BOB DRAMPKI: No, I don't. I'm just trying

24 to inquire how we would, if you guys have international

25 capable ones, and how we would get them, and what we

1 need to do to get them.

2 DEBBIE: Okay. Let me check on that for

3 you.

4 BOB DRAMPKI: Okay.

5 DEBBIE: Is there anybody that's going out

6 anytime soon?

7 BOB DRAMPKI: I don't know when the next

8 batch are going.

9 DEBBIE: Okay.

10 BOB DRAMPKI: We're trying to sort all this

11 out.

12 DEBBIE: Okay. I'll find out for you.

13 BOB DRAMPKI: Okay, great.

14 DEBBIE: Okay.

15 BOB DRAMPKI: All right, thanks.

16 DEBBIE: You're welcome.

17 BOB DRAMPKI: All right, bye-bye.

18 DEBBIE: Okay, bye-bye.

19 (END CONFERENCE CALL)

20

21

22

23

24

25

1
2
3 (CONFERENCE CALL INITIATED)
4 (0-VJ7Y4609565094)
5 ROBIN: Thank you, for calling NRC Customer
6 Support, Robin speaking, may I have your log and ID,
7 please?
8 CHRIS BROWN: CLB3.
9 ROBIN: Thank you. And how may I help you,
10 today?
11 CHRIS BROWN: I am looking at the
12 documentation that was provided to the folks that are
13 in Japan.
14 ROBIN: Okay.
15 CHRIS BROWN: And there's something that
16 doesn't quite make sense, and so I'm looking for some
17 help, in the way I'm reading it.
18 ROBIN: Sure.
19 CHRIS BROWN: It says, logging into the
20 laptop from the (b)(6)
21 (b)(6)
22
23 ROBIN: Which guide are you looking at?
24 CHRIS BROWN: What, what?
25 ROBIN: Which guide are you referencing?

1 CHRIS BROWN: I am referencing the Japan
2 Project Loaner Laptop User Reference Guide --
3 ROBIN: Oh, okay.
4 CHRIS BROWN: -- March 18th.
5 ROBIN: Okay. All right, and what page are
6 you on?
7 CHRIS BROWN: Hold on, get back to it. I'm
8 on the first page, or page, yes, Page 1.
9 ROBIN: Okay, so log into the laptop?
10 CHRIS BROWN: Yes.
11 ROBIN: Okay. (b)(6)
12 (b)(6)
13
14 CHRIS BROWN: Yes.
15 ROBIN: (b)(6)
16 (b)(6)
17 CHRIS BROWN: Yes.
18 ROBIN: Press enter, and then they type in
19 the password.
20 CHRIS BROWN: What password?
21 ROBIN: Let's see here. Well, it's the
22 password they're giving. It's a generic password. I'm
23 wondering, I'm guessing, they didn't put this in the
24 documentation, because that's a security --
25 CHRIS BROWN: Okay.

1 ROBIN: -- issue.

2 CHRIS BROWN: How was the password passed?

3 Because we had people go and people come back?

4 ROBIN: Yes. I do know, the first set that

5 went, they received it in a blue envelope. Each person,

6 who had a laptop, had a blue envelope with the password

7 in it.

8 CHRIS BROWN: Okay.

9 ROBIN: Yes. And I believe, the second set

10 that went out, they should have also, I can double check,

11 but I believe they also got that pass, it was hand-given

12 to them, or the people who were responsible for

13 delivering the equipment to them.

14 CHRIS BROWN: Okay. But what I thought I

15 read in an email, that Deseret (phonetic) had sent out

16 today, the first five of the 11, have been configured

17 with a generic encryption password that's requested upon

18 initial power.

19 The remaining six have been configured with

20 the generic password, so that any user can log in with

21 a generic ID and password. What does that really mean?

22 ROBIN: I think that means it's, from what

23 I just heard, to understand, it's saying the same thing.

24 They're giving a generic login, (b)(6)

25 (b)(6)

1 (b)(6)
2
3
4 CHRIS BROWN: Right.
5 ROBIN: So I'm guessing that's what that
6 meant.
7 CHRIS BROWN: Okay. So I might have not
8 read that correctly. So the first five of the 11 on
9 the list, have not been configured with the generic
10 encryption software password. So if it doesn't have
11 a generic, does that mean it doesn't have one, it's not
12 required, or does that mean it's specific?
13 ROBIN: It sounds like the secured doc boot
14 login --
15 CHRIS BROWN: Yes?
16 ROBIN: -- they're saying the first five
17 don't have that.
18 CHRIS BROWN: Okay.
19 ROBIN: So you would move on to where it
20 says logon to Windows.
21 CHRIS BROWN: Okay.
22 ROBIN: That's what they get, and then the
23 rest do.
24 CHRIS BROWN: Okay.
25 ROBIN: And that's where this comes into

1 play.

2 CHRIS BROWN: All right. I think that's

3 it.

4 ROBIN: Okay.

5 CHRIS BROWN: Oh, so Danielle Emche, who's

6 over there.

7 ROBIN: Yes?

8 CHRIS BROWN: I'm going to email her, and

9 have her call you.

10 ROBIN: Okay.

11 CHRIS BROWN: Because it seems like, you

12 know, we've been trying to solve this. We provided

13 information and she's still having issues. So I'm going

14 to send her and email directly and then have her call

15 into you.

16 ROBIN: Yes, we are waiting for her to call.

17 CHRIS BROWN: Okay.

18 ROBIN: Yes.

19 CHRIS BROWN: I'll let her know.

20 ROBIN: Okay.

21 CHRIS BROWN: Thanks, a lot.

22 ROBIN: No problem.

23 CHRIS BROWN: Bye.

24 ROBIN: Bye.

25 (END CONFERENCE CALL)

1

2 (CONFERENCE CALL INITIATED)

3 (O-VJPW--09565094)

4 OPERATOR: (Automated Message.)

5 ROBIN: Thank you for calling NRC Customer

6 Support. Robin speaking. May I have your log and ID,

7 please?

8 CHRIS BROWN: CLB3.

9 ROBIN: Thank you, and how can I help you

10 today?

11 CHRIS BROWN: Robin, this is Chris Brown,

12 again.

13 ROBIN: Hi.

14 CHRIS BROWN: Hi. You guys are there until

15 9:00 p.m., what time do you start?

16 ROBIN: In the morning?

17 CHRIS BROWN: Yes.

18 ROBIN: Well, we're 24/7 for the Japan

19 users, so if they called in to the help desk, it rolls

20 over to another analyst.

21 CHRIS BROWN: Okay.

22 ROBIN: Yes. So no matter what time they

23 call, they'll always get somebody.

24 CHRIS BROWN: All right, good.

25 ROBIN: Yes.

1 CHRIS BROWN: All right, thank you.

2 ROBIN: No problem.

3 CHRIS BROWN: And that's Saturday and

4 Sunday too?

5 ROBIN: Yes.

6 CHRIS BROWN: All right, thanks.

7 ROBIN: No problem. Bye.

8 (END CONFERENCE CALL)

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 (O-VK$2-L09565094)

4 OPERATOR: (Automated Message.)

5 JUDE: Thank you for calling NRC Customer

6 Support Center, this is Jude, may I put you on hold for

7 one minute, please?

8 CHRIS BROWN: Sure.

9 JUDE: Can I please have your User ID?

10 CHRIS BROWN: Yes, it's CLB3.

11 JUDE: Chris Brown?

12 CHRIS BROWN: Yes.

13 JUDE: Are you directly involved with the

14 Japan's Internet Response Team?

15 CHRIS BROWN: Am I what?

16 JUDE: Are you directly involved with the

17 Japan's Internet Response Team?

18 CHRIS BROWN: Yes.

19 JUDE: And how may I help you?

20 CHRIS BROWN: I need you to check a list

21 of accounts, to make sure that they're not locked out.

22 JUDE: Is it like users account, or --

23 CHRIS BROWN: Yes, yes, the folks that are

24 in Japan.

25 JUDE: Is it like new users account, or --

1 CHRIS BROWN: Yes, yes, the folks that are
2 in Japan.
3 JUDE: Give me one moment.
4 CHRIS BROWN: Yes.
5 JUDE: Okay, what's the first person's
6 name?
7 CHRIS BROWN: Monninger, John Monninger.
8 JUDE: No, is --
9 CHRIS BROWN: Okay.
10 JUDE: -- in good status.
11 CHRIS BROWN: Dan Dorman.
12 JUDE: In good status.
13 CHRIS BROWN: Okay. Richard Devercelly.
14 JUDE: Good status.
15 CHRIS BROWN: Okay. Chuck Casto.
16 JUDE: Who?
17 CHRIS BROWN: Chuck Casto.
18 JUDE: Good status.
19 CHRIS BROWN: Okay. Alan Blamey,
20 B-L-A-M-E-Y.
21 JUDE: Good status.
22 CHRIS BROWN: Okay. Todd Jackson.
23 JUDE: Give me one moment.
24 CHRIS BROWN: Yes.
25 JUDE: You only gave me four names, right,

1 four?

2 CHRIS BROWN: One, two, three, four, five,

3 we're on the sixth one.

4 JUDE: You gave me Kirk Foggie?

5 CHRIS BROWN: No, I didn't give you that

6 one.

7 JUDE: Oh, John Monninger, then Dorman.

8 CHRIS BROWN: Richard Devercelly, Chuck

9 Casto, Alan Blamey, and now you're on Todd Jackson.

10 JUDE: Todd Jackson.

11 CHRIS BROWN: Todd, yes.

12 JUDE: Good status.

13 CHRIS BROWN: Okay. Michael Scott.

14 JUDE: Is in good status.

15 CHRIS BROWN: Okay. William Cook.

16 JUDE: William Cook?

17 CHRIS BROWN: Yes.

18 JUDE: Good status.

19 CHRIS BROWN: Okay. Brooke Smith.

20 JUDE: Brooke Smith?

21 CHRIS BROWN: Yes.

22 JUDE: Is in good status.

23 CHRIS BROWN: Ralph Way (phonetic).

24 JUDE: Ralph Way. Good status.

25 CHRIS BROWN: Robert Taylor.

1 JUDE: Robert Taylor?

2 CHRIS BROWN: Yes.

3 JUDE: Good status.

4 CHRIS BROWN: Okay. Marie Miller.

5 JUDE: Marie Miller?

6 CHRIS BROWN: Yes.

7 JUDE: A good status.

8 CHRIS BROWN: Okay. John Giessner.

9 JUDE: John Giessner.

10 CHRIS BROWN: G-I-E-S-S-N-E-R.

11 JUDE: Good status.

12 CHRIS BROWN: Okay. Siad Ali (phonetic).

13 JUDE: Siad is in good status.

14 CHRIS BROWN: Okay. Abdul Shaikh

15 (phonetic).

16 JUDE: Abdul Shaikh?

17 CHRIS BROWN: Yes.

18 JUDE: Is in good status.

19 CHRIS BROWN: Okay. Danielle Emche.

20 JUDE: Danielle Emche?

21 CHRIS BROWN: Yes, E-M-C-H-E.

22 JUDE: Is in good status.

23 CHRIS BROWN: Okay. Eric Stahl, last one.

24 JUDE: Good status.

25 CHRIS BROWN: All right. Thank you, so

1 much, for your help.

2 JUDE: You're welcome.

3 CHRIS BROWN: All right, bye.

4 JUDE: Bye.

5 (END CONFERENCE CALL)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 (O-VKD(FL09565094)

4 TEH (phonetic): Operations.

5 CHRIS BROWN: Yes, this is Chris Brown, in

6 the Operations Center.

7 TEH: Yes.

8 CHRIS BROWN: Whom am I talking to?

9 TEH: This is Teh (phonetic).

10 CHRIS BROWN: Todd, you said?

11 TEH: Teh.

12 CHRIS BROWN: Teh.

13 TEH: Yes.

14 CHRIS BROWN: Is Joel around?

15 TEH: Joel is not here. I think he left,

16 he left for a while already.

17 CHRIS BROWN: Okay. He was moving some

18 mailboxes, and we just wanted a status on them.

19 TEH: Oh, I have no idea. He didn't give

20 us any, when I came in, he was already gone.

21 CHRIS BROWN: Okay.

22 TEH: I can --

23 CHRIS BROWN: Well --

24 TEH: -- see, I can give him a call, or I

25 can give you the cell phone number.

1 CHRIS BROWN: That would be good, if you
2 give me his cell.
3 TEH: Give me one second.
4 CHRIS BROWN: All right.
5 TEH: Cell phone is (b)(6)
6 CHRIS BROWN: (b)(6)
7 TEH: (b)(6)
8 CHRIS BROWN: (b)(6)
9 TEH: (b)(6)
10 CHRIS BROWN: (b)(6) All right, thanks,
11 much.
12 TEH: Okay.
13 CHRIS BROWN: Bye-bye.
14 (END CONFERENCE CALL)
15
16
17
18
19
20
21
22
23
24
25
26

1 (CONFERENCE CALL INITIATED)

2 (0-VKF1-09565094) (NO WORDS TO TRANSCRIBE)

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 (CONFERENCE CALL INITIATED)

2 (0-VKPK7-09565094)

3 TEH: Operations.

4 CHRIS BROWN: Yes, this is Chris Brown, in

5 --

6 TEH: Yes.

7 CHRIS BROWN: -- the Operations Center.

8 TEH: Yes.

9 CHRIS BROWN: I tried calling that cell

10 phone --

11 TEH: Yes.

12 CHRIS BROWN: -- that you gave me, and it

13 didn't work. Can we make sure I got the number right?

14 TEH: You know what, Joe Vrohn (phonetic),

15 (b)(6)

16 CHRIS BROWN: Yes. It just says this

17 caller isn't available, and there's no opportunity to

18 leave voice mail.

19 TEH: Let's see. Hold on, let me search

20 real quick.

21 CHRIS BROWN: Okay.

22 TEH: (b)(6) yes, that's his

23 number, all right.

24 CHRIS BROWN: Yes. That's as good as it

25 gets. All right, I'll keep trying.

1 TEH: Okay.

2 CHRIS BROWN: Thanks.

3 TEH: All right, bye.

4 CHRIS BROWN: Bye.

5 (END CONFERENCE CALL)

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (CONFERENCE CALL INITIATED)

2 (0-VNK(L609565094)

3 CHRIS BROWN: I'm not sure that's going to,

4 okay, it's ringing.

5 ERIC STAHL: NRC (inaudible).

6 CHRIS BROWN: Yes, is Eric Stahl there?

7 ERIC STAHL: Yes, speaking.

8 CHRIS BROWN: Eric, this is Chris Brown in

9 the NRC Operations Center.

10 ERIC STAHL: Hey, Chris.

11 CHRIS BROWN: Hey. I understand you have

12 some questions about computer use, laptop use there.

13 ERIC STAHL: Yes. Well, I think, it's

14 actually regarding Web Mail --

15 CHRIS BROWN: Okay.

16 ERIC STAHL: -- more so than the computer

17 use.

18 CHRIS BROWN: Okay.

19 ERIC STAHL: Chuck Casto mentioned that,

20 he received word that CSC could waive the restriction

21 on forwarding emails through Web Mail with attachments.

22 CHRIS BROWN: Yes. Well, you can do it,

23 it's just that, I think, there's a 25-meg limit, or

24 something.

25 ERIC STAHL: Okay.

1 CHRIS BROWN: So you can open attachments
2 in Web Mail, you just, oh, you can't forward them, that's
3 right.
4 ERIC STAHL: Yes, you can't forward them.
5 CHRIS BROWN: That's right. Right, right,
6 right, right, right. So can I ask why you guys aren't
7 using Citrix?
8 ERIC STAHL: I just got here, so I'm not
9 sure.
10 CHRIS BROWN: Okay.
11 ERIC STAHL: I think some people, why
12 aren't (inaudible) Citrix?
13 FEMALE PARTICIPANT: We can't access
14 (inaudible).
15 MALE PARTICIPANT: Well, not until they
16 figure out how to get (inaudible).
17 FEMALE PARTICIPANT: I can.
18 FEMALE PARTICIPANT: And the other problem
19 is, you can't print to the printer, from somebody else's
20 account.
21 ERIC STAHL: Okay. So some people having
22 access through Citrix, some people aren't having access.
23 And some people having trouble printing --
24 CHRIS BROWN: Okay.
25 ERIC STAHL: -- from it, as well.

1 CHRIS BROWN: Okay. I sent an email to the
2 entire team, earlier today, that kind of explains it.
3 Let me ask you one thing, do you know if everybody has
4 pulled out the air cards, because there were air cards
5 with every single laptop.
6 ERIC STAHL: So people would need to pull
7 out the air card?
8 CHRIS BROWN: Yes, there's air cards in,
9 every laptop had an air card.
10 ERIC STAHL: Okay. I'm not sure, I'll have
11 to ask.
12 CHRIS BROWN: Okay. So then, we talked to
13 OIS about the Web Mail, okay, to address your question,
14 and OIS hasn't made a decision yet, because they don't
15 believe that they can do it on a per user basis, that
16 it's a global issue.
17 ERIC STAHL: Okay.
18 CHRIS BROWN: And they're not sure that
19 they want to take that step globally. So they are going
20 to look at it tomorrow morning, here.
21 ERIC STAHL: Okay.
22 CHRIS BROWN: To see if they can get beyond
23 that. But in the meantime, if we can get you into Citrix,
24 then you can do whatever you need to do.
25 ERIC STAHL: Yes.

1 CHRIS BROWN: Now, the CSC 1, 2, 3, 4, is
2 available 24/7.
3 ERIC STAHL: Okay.
4 CHRIS BROWN: So if somebody, if one
5 particular person needs assistance with Citrix, have
6 them get on the phone and call them.
7 ERIC STAHL: Okay. Okay, well that's
8 great. That'll be helpful. I'll ask around about the
9 air cards, and I'll let people know if they're having
10 issues on a neutral basis, to give CSC a call.
11 CHRIS BROWN: Okay. All right, thanks.
12 ERIC STAHL: All right.
13 CHRIS BROWN: All right.
14 ERIC STAHL: Thanks a lot, Chris.
15 CHRIS BROWN: Yes, sure. Bye.
16 ERIC STAHL: Bye.
17 (END CONFERENCE CALL)
18
19
20
21
22
23

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
ET Status Summary Officer

Docket Number: N/A

Location: N/A

Date: March 30, 2011

Work Order No.: NRC-4222 Pages 1-42

NEAL R. GROSS AND CO., INC.
Court Reporters and Transcribers
1323 Rhode Island Avenue, N.W.
Washington, D.C. 20005
(202) 234-4433

FH/19

1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

3 + + + + +

4 JAPAN'S FUKUSHIMA DAIICHI

5 ET STATUS SUMMARY OFFICER

6 + + + + +

7 WEDNESDAY,

8 MARCH 30, 2011

9 + + + + +

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 (0%W}8T5_09565094)

4 ERIC STAHL: NRC Liaison Team, this is

5 Eric.

6 CHRIS BROWN: Eric, this is Chris Brown,

7 in the NSI.

8 ERIC STAHL: Hey, Chris.

9 CHRIS BROWN: How are you?

10 ERIC STAHL: Outside, how are you?

11 CHRIS BROWN: I'm good. I'm calling to

12 check to see how the IT stuff's going.

13 ERIC STAHL: I think, everything's fine.

14 Except for, I actually, the computer, that I'm using

15 now, which I think is the computer that Brooke is, she

16 was using before, I think it came with Tony, we're still

17 having trouble getting on Citrix at that one.

18 CHRIS BROWN: Okay.

19 ERIC STAHL: I don't think there's any

20 certificates to install. I think that that's what I

21 overheard someone saying.

22 CHRIS BROWN: okay, there's a work around

23 for that.

24 ERIC STAHL: Okay.

25 CHRIS BROWN: And there should have been

1 a set of instructions. But if you don't have it, it's,
2 what wasn't clear to me, when I read it, is it says to
3 install it from email. But I'm thinking, if you can't
4 get into Citrix, how the heck are you going to install
5 it from email?
6 ERIC STAHL: Well, we have Web Mail.
7 CHRIS BROWN: All right.
8 ERIC STAHL: But if someone can send us
9 Citrix, send us the certificate to email, in theory,
10 we could download them that way, right?
11 CHRIS BROWN: In Web Mail?
12 ERIC STAHL: Yes, because we can open
13 attachments from Web Mail.
14 CHRIS BROWN: Okay. All right.
15 ERIC STAHL: Or, you can send it to our
16 personal email accounts, which we can open attachments
17 to, as well.
18 CHRIS BROWN: Which you can go into another
19 Citrix account. Can you give me to property number of
20 that laptop --
21 ERIC STAHL: Sure.
22 CHRIS BROWN: -- or some identifying --
23 ERIC STAHL: Yes, the asset number is
24 209519.
25 CHRIS BROWN: One nine, 209519.

1 ERIC STAHL: Do you want the service tag,
2 also?
3 CHRIS BROWN: No, the asset's good.
4 ERIC STAHL: Okay. So, yes, I'm not sure
5 if there's ever been certificates installed. So I'm
6 not sure if there's a work around, or if you could send
7 us certificates, and I can install those ones, whatever
8 works.
9 CHRIS BROWN: We'll get them sent to you.
10 ERIC STAHL: Okay.
11 CHRIS BROWN: So all the Citrix is working
12 on all the laptops?
13 ERIC STAHL: I haven't heard anybody else
14 have any issues --
15 CHRIS BROWN: Okay.
16 ERIC STAHL: -- today, or yesterday
17 afternoon.
18 CHRIS BROWN: Okay. And you found all the
19 air cards?
20 ERIC STAHL: I think so. Although, I don't
21 know if we're using them, because we were able to
22 connect. The Embassy is giving us internet connects
23 and saying the (inaudible). CHRIS BROWN: How
24 is that working? I heard Chuck say that they provided
25 you a land. And I'm thinking, how did they do that,

1 if they didn't have admin rights to add them to the
2 domain?
3 ERIC STAHL: I don't know. All I know is,
4 when I got here, everyone's laptop was already plugged
5 in to, they all had, you know, internet chords plugged
6 in, and it's all working. So I'm not sure how they were
7 able to do it, but --
8 CHRIS BROWN: Okay.
9 ERIC STAHL: -- they have an IT guy, he's
10 been very helpful. CHRIS BROWN: Okay.
11 ERIC STAHL: So I guess they've worked
12 something out.
13 CHRIS BROWN: So can you print?
14 ERIC STAHL: We can print from almost
15 everyone. I think a few of the laptops, I think,
16 Danielle said the ones with the blue tops, hasn't been
17 able to. But that's only, like, a few of those are like
18 that, so most of them are fine.
19 CHRIS BROWN: Okay. So do we need to try
20 and solve that printing for the other laptops?
21 ERIC STAHL: I don't think it's a big deal,
22 because we have just been, you know, if somebody needs
23 a printing, we'll just send it to one of the --
24 CHRIS BROWN: Okay.
25 ERIC STAHL: -- other computers, and, you

1 know, it only takes a couple of seconds.

2 CHRIS BROWN: Okay. And then, you've got

3 a scanner hooked up to one of them, so that's working?

4 ERIC STAHL: I don't know, but I haven't

5 heard of any issues of that, so I assume it's all fine.

6 CHRIS BROWN: Okay. All right. So we had

7 been talking to OIS about getting the forwarding of

8 attachments turned on. And, actually, there's a

9 limitation in Web Mail, where you can only open stuff

10 if it's below a certain size.

11 ERIC STAHL: Yes.

12 CHRIS BROWN: And they have to go to the

13 DAA's to do that, which we can do, but they had the

14 question of, before we do that, you know, is there

15 something else that we can solve, in terms of Citrix,

16 or whatever? So how important, go ahead.

17 ERIC STAHL: Yes, I think, if, and I'll be

18 sure to double check with everybody, to make sure that

19 everyone's Citrix is now working. But assuming it is,

20 and I think the issue about forwarding attachments might

21 be irrelevant, or at least, not that important anymore.

22 Let me double check.

23 CHRIS BROWN: Okay.

24 ERIC STAHL: Just one second.

25 CHRIS BROWN: All right.

1 ERIC STAHL: Yes, have we heard anything
2 about forwarding attachments? Is everyone's Citrix
3 kind of working now, except for mine?
4 (Off microphone discussion)
5 ERIC STAHL: I'm on the phone with Chris
6 Brown, at Headquarters, and she's asking to ensure that
7 all of our IT stuff is working.
8 (Off microphone discussion)
9 ERIC STAHL: Yes, there might be only one
10 other person that's having Citrix issues. And if she
11 still is, I can have someone call back to Headquarters
12 and talk to --
13 CHRIS BROWN: Yes.
14 ERIC STAHL: -- the IT folks.
15 CHRIS BROWN: Yes, definitely. Okay, so
16 what I'll do is, I will ensure that you get a Citrix
17 Cert mailed. Is there anybody else we should copy,
18 besides you? Well, we can send it to somebody else
19 that's got Citrix, and then they can pull it down.
20 ERIC STAHL: Okay. If you want, send it
21 to Danielle Emche, also.
22 CHRIS BROWN: Okay.
23 ERIC STAHL: Because she's sitting right
24 next to me, and her Citrix is up and working.
25 CHRIS BROWN: Okay, good. All right, I'll

1 get that working for you. And, please, let us know if
2 you need anything else, either through Chuck or calling
3 1234. The other option is, the email account that we
4 all share is ET02.
5 ERIC STAHL: Okay.
6 CHRIS BROWN: And so we can take action on
7 it. And we were initially trying to send you guys to
8 the Liaison Team, but we find that some things get lost
9 in translation.
10 ERIC STAHL: Yes.
11 CHRIS BROWN: So just go right to the
12 technical people at ET02, and we can help you.
13 ERIC STAHL: Sounds great.
14 CHRIS BROWN: All right. Thanks, Eric.
15 ERIC STAHL: Thank you, very much.
16 CHRIS BROWN: All right, sure. Bye-bye.
17 ERIC STAHL: Bye.
18 (END CONFERENCE CALL)
19
20

1 (CONFERENCE CALL INITIATED)

2 (0%W}GQGL09565094)

3 MALE PARTICIPANT: Operations.

4 CHRIS BROWN: Yes, this is Chris Brown, in

5 the Operations Center.

6 MALE PARTICIPANT: Yes.

7 CHRIS BROWN: I'm calling, because one of

8 the laptops that's in Japan, doesn't appear to ever have

9 gotten a Citrix Cert on it.

10 MALE PARTICIPANT: Okay.

11 CHRIS BROWN: So we need a generic Citrix

12 Cert emailed.

13 MALE PARTICIPANT: Yes, we don't provide

14 that here, can you call the CSC? They will be able to

15 help you with that.

16 CHRIS BROWN: That's right, they're still

17 open.

18 MALE PARTICIPANT: Yes.

19 CHRIS BROWN: All right, thanks.

20 MALE PARTICIPANT: Okay.

21 CHRIS BROWN: Bye-bye.

22 MALE PARTICIPANT: Bye.

23 (END CONFERENCE CALL)

24

25

1 (CONFERENCE CALL INITIATED)

2 (0%W}HU$609565094)

3 OPERATOR: (Automated message.)

4 JUDE: Thank you for calling NRC Customer

5 Support Center, this is Jude, may I please have your

6 User ID?

7 CHRIS BROWN: Yes, it's CLB3.

8 JUDE: Chris Brown?

9 CHRIS BROWN: Yes.

10 JUDE: How may I help you, Chris?

11 JUDE: I just talked to the folks in Japan,

12 and one of the laptops does not appear to have a Citrix

13 Cert on it.

14 JUDE: Okay, do you know which user?

15 CHRIS BROWN: I know which asset.

16 JUDE: Okay. And also, do you have a

17 contract number, so I can reach them?

18 CHRIS BROWN: Sure. Okay. So you have to

19 dial (b)(6)

20 JUDE: (b)(6)

21 CHRIS BROWN: Yes. Then you dial (b)(6)

22 JUDE: (b)(6)

23 CHRIS BROWN: (b) (6)

24 JUDE: (b)(6)

25 CHRIS BROWN: (b)(6)

1 JUDE: 224.

2 CHRIS BROWN: 5066.

3 JUDE: 5066. Do you have their blackberry

4 numbers, if they have a blackberry? Because I'm not

5 sure if I'm going to be able dial internationally on

6 the phone.

7 CHRIS BROWN: Right. No, this is the only

8 number I have.

9 JUDE: Do you know who it is for?

10 CHRIS BROWN: Eric Stahl.

11 JUDE: Okay, let me just double check.

12 CHRIS BROWN: You know what, I may have his

13 blackberry number in an email from Debra Reyes.

14 JUDE: How do you spell his last name?

15 CHRIS BROWN: S-T-A-H-L. Here we go.

16 Okay, Debra Reyes reports his blackberry number as --

17 JUDE: Yes.

18 CHRIS BROWN: You ready?

19 JUDE: Yes.

20 CHRIS BROWN: (b)(6)

21 JUDE: (b)(6)

22 CHRIS BROWN: Yes. (b)(6)

23 JUDE: (b)(6)

24 CHRIS BROWN: (b)(6)

25 JUDE: (b)(6) Did he just call you?

1 CHRIS BROWN: I called him.

2 JUDE: Oh, so he's available for me to call

3 him right now, right?

4 CHRIS BROWN: Yes. Yes.

5 JUDE: Okay. So what I'm going to do,

6 since I have the Certificate on my desktop, I can go

7 ahead and logon to his laptop, provide him with the

8 password for him to connect with Citrix.

9 CHRIS BROWN: Right. And, actually, if

10 you can email both him and Danielle Emche, she's sitting

11 right next to him. And then she can help get the Cert

12 over.

13 JUDE: Let me email them right now, while

14 I'm on the phone with you.

15 CHRIS BROWN: Okay.

16 JUDE: Danielle --

17 CHRIS BROWN: E-M-C-H-E.

18 JUDE: Eric Stahl. I'm going to CC you on

19 it.

20 CHRIS BROWN: Okay. ET02, please.

21 JUDE: LB3.

22 CHRIS BROWN: No, actually, send it to

23 ET02.

24 JUDE: Oh, ET02?

25 CHRIS BROWN: Yes.

1 JUDE: E-T-O --

2 CHRIS BROWN: E-T-zero, sorry.

3 JUDE: I'm going to say I'm going to be

4 calling you in, like, couple of minutes, for me to log

5 into your computer --

6 CHRIS BROWN: Okay.

7 JUDE: -- for you to access the Citrix.

8 CHRIS BROWN: You may not, you may not be

9 able to remote in.

10 JUDE: Yes, we have a tool.

11 CHRIS BROWN: Okay, you can try.

12 JUDE: As long as he's connected to the

13 internet, we can connect to --

14 CHRIS BROWN: Okay. All right. If not,

15 Eric's pretty IT savvy.

16 JUDE: Okay, I'm going to go ahead and call

17 him --

18 CHRIS BROWN: Can you hold on just a second?

19 (Off microphone discussion)

20 CHRIS BROWN: Okay. Okay, you can call

21 him. I'm sorry.

22 JUDE: (b)(6) right?

23 CHRIS BROWN: I've already closed it, hold

24 on a second. (b)(6) yes.

25 JUDE: Okay.

1 CHRIS BROWN: All right.

2 JUDE: I'll go ahead and give him a call.

3 CHRIS BROWN: Okay.

4 JUDE: Okay. Thanks, Chris.

5 CHRIS BROWN: Okay, so you're done with me?

6 JUDE: Yes.

7 CHRIS BROWN: All right, thanks.

8 JUDE: You're welcome.

9 CHRIS BROWN: Bye.

10 (END CONFERENCE CALL)

11

12

13

14

15

16

17

18

19

20

21

1 (CONFERENCE CALL INITIATED)

2 (0%WGEW5L09565094)

3 DREW DELMAR (phonetic): Drew Delmar.

4 HEADQUARTERS OPERATION OFFICER: Hi, this

5 is the Headquarters Ops Officer.

6 DREW DELMAR: Yes?

7 HEADQUARTERS OPERATION OFFICER: Hey, I

8 just got an email from a Ms. Gibbs, the Admin Assistant

9 to Chairman Jaczko.

10 DREW DELMAR: Yes?

11 HEADQUARTERS OPERATION OFFICER: I guess,

12 she got the ET Chronology.

13 DREW DELMAR: Right.

14 HEADQUARTERS OPERATION OFFICER: Did you

15 forward that to her?

16 DREW DELMAR: It wasn't me. Hold on, let

17 me check.

18 HEADQUARTERS OPERATION OFFICER: All

19 right.

20 (Off microphone discussion)

21 HEADQUARTERS OPERATION OFFICER: She's

22 just wondering if the document is supposed to be that

23 many pages.

24 DREW DELMAR: It wasn't the Status Officer,

25 either.

1 HEADQUARTERS OPERATION OFFICER: No? I'm
2 not sure, she sent it back to us.
3 MALE PARTICIPANT: It's 84 pages.
4 HEADQUARTERS OPERATION OFFICER: Yes, it's
5 84 pages of chronology, and she's wondering whether it
6 should be that many pages. It's probably true.
7 DREW DELMAR: Yes, I mean, if so, I mean,
8 it's, we've been doing this since '11, so yes, I don't
9 doubt. And she doesn't know who sent it to her?
10 HEADQUARTERS OPERATION OFFICER: No, she
11 just sent it back to us saying "good morning, I received
12 the attached update this morning, should it be that many
13 pages?" I think I'll just call this woman and ask her
14 what's up.
15 DREW DELMAR: Okay.
16 HEADQUARTERS OPERATION OFFICER: Yes.
17 DREW DELMAR: Okay.
18 HEADQUARTERS OPERATION OFFICER: Thanks,
19 anyway?
20 DREW DELMAR: Sure.
21 (END CONFERENCE CALL)
22
23

1 (CONFERENCE CALL INITIATED)

2 0%WITM1609565094 (Contains no words to transcribe.)

3 (END CONFERENCE CALL)

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2 (CONFERENCE CALL INITIATED)

3 (0%WW4MDL09565094)

4 CHRIS BROWN: NRC Operations Center, this

5 is a recorded line.

6 MALE PARTICIPANT: Got a call for you,

7 please, hold.

8 CHRIS BROWN: I'm sorry, can you say that

9 again?

10 QUINN: 5802.

11 CHRIS BROWN: This is Chris Brown, how can

12 I help you?

13 QUINN: Hey, Chris, it's Quinn.

14 CHRIS BROWN: It's who?

15 QUINN: Quinn.

16 CHRIS BROWN: Quinn. Hey, Quinn, how are

17 you?

18 QUINN: Good. I guess, I am asking for the

19 default password for the Web EOC. My role is going to

20 be an OPA Public Affairs role.

21 CHRIS BROWN: Yes. You didn't get the

22 email from ET02?

23 QUINN: That's the email, from you, that

24 I got, yes.

25 CHRIS BROWN: Okay.

1 QUINN: It says to call to get the --

2 CHRIS BROWN: Oh, oh, oh, okay. All right.

3 So that was days ago, I'd forgotten already.

4 QUINN: Yes, understandably.

5 CHRIS BROWN: Yes. (b)(6)

6 (b)(6)

7 QUINN: Okay.

8 CHRIS BROWN: And then, you will be

9 prompted to change it.

10 QUINN: Yes.

11 CHRIS BROWN: (b)(6)

12 (b)(6)

13

14

15

16

17 QUINN: Got it.

18 CHRIS BROWN: All right?

19 QUINN: Thank you.

20 CHRIS BROWN: Let me know, if you have any

21 problems.

22 QUINN: Okay. Thanks a lot.

23 CHRIS BROWN: Sure. Bye.

24 QUINN: Bye.

25 (END CONFERENCE CALL)

26

1 (CONFERENCE CALL INITIATED)

2 (0%WXHH6L09565094)

3 MALE PARTICIPANT: Operations.

4 CHRIS BROWN: Yes, this is Chris Brown, in

5 the NRC's Operation Center.

6 MALE PARTICIPANT: Yes?

7 CHRIS BROWN: I'm calling to get four email

8 accounts moved over.

9 MALE PARTICIPANT: Okay. Let me see. Do

10 you have a person that you worked with before?

11 CHRIS BROWN: Yes, we had been

12 corresponding with, hold on a sec, let me pull up the

13 email, Joel Vaughn (phonetic).

14 MALE PARTICIPANT: Joel Vaughn, yes, he's

15 gone for the day.

16 CHRIS BROWN: Okay.

17 MALE PARTICIPANT: Let me see if I can get

18 somebody else to help you with this.

19 CHRIS BROWN: Okay, thanks.

20 MALE PARTICIPANT: Give me one second.

21 CHRIS BROWN: All right.

22 (Off microphone discussion)

23 JAY: Hello, this is Jay.

24 CHRIS BROWN: Yes, Jay, are you able to move

25 some accounts for me?

1 JAY: Actually, I've been talking to Joel.
2 Have we worked out a schedule to move these boxes?
3 CHRIS BROWN: No, we've heard nothing. I,
4 actually, sent an email last night, requesting that
5 several be moved with certain time frames, and I never
6 got a response back.
7 So I'm on shift again today, and I'm trying
8 to get it reinitiated. Because we have to be out of
9 them when you move them, and I can give you four now
10 that we can stay out of. Are you there?
11 JAY: Yes, I'm listening, but, (inaudible)
12 an email.
13 WALTER: Joel's trying to do it, according
14 to a people's schedule, like, not just on this line.
15 JAY: Is this the users that are, I mean,
16 I think we completed the Japan mailboxes, correct?
17 CHRIS BROWN: Correct. Except there was
18 one that was left off the list. Richard Devercelly was
19 left off the list. Kirk Foggie's already come back,
20 he did his and then Devercelly was a new add, and you
21 guys weren't provided that name, but you did all the
22 others.
23 JAY: So the ones that we got to complete
24 would be, Devercelly?
25 CHRIS BROWN: Yes. So he's knew. And,

1 actually, you could do him now. You're running out of
2 time to do him.
3 JAY: I mean, yes, that's the whole thing
4 we're trying to avoid. We can schedule it, so we don't
5 have to do these on the fly. I think, we've been working
6 with somebody in your team.
7 CHRIS BROWN: Yes, we're all working the
8 same, you know, the same role. It's ET02 is our email
9 address, but there's no communication of a schedule to
10 ET02.
11 If it goes to somebody's personal address
12 book, it doesn't help, because they may not be on shift
13 for a couple days, so everything has to be emailed to
14 ET02.
15 JAY: Yes, we sent, I think, Joel sent out
16 an email last night at 8:40 p.m. (inaudible).
17 CHRIS BROWN: Yes. Yes. And he said that
18 "the team was done, and we'll get with you tomorrow to
19 move accounts." And we heard nothing. Or I didn't
20 hear, I mean, I don't have any evidence that anything
21 was communicated.
22 And so I sent back at 3 o'clock, when I came
23 on shift. Yes, at 8:40 p.m., Joel said, "all the folks
24 in Japan have been moved. I'll get back with you
25 tomorrow to schedule the OPs Center mailboxes."

1 JAY: Yes. Joel, actually, works the
2 early shift, like, 6:00 a.m. to 3:00 p.m.
3 CHRIS BROWN: Well, we can't do them then.
4 We really would prefer to do them on the Midnight shift.
5 So we're at an in between time right now, and I can
6 give you four that we can do.
7 JAY: All right.
8 CHRIS BROWN: So working with Joel in the
9 daytime isn't going to help for the ones that are here
10 in the Center. We need somebody that's working back
11 shift to handle it.
12 JAY: Okay.
13 WALTER: (Inaudible) on both sides, on
14 either volume.
15 JAY: That's Walter, actually, (inaudible)
16 as far as the exchange, the Administrator here.
17 WALTER: Thinking we may should talk to
18 Joel, so we can all communicate together and coordinate
19 the proper way to do it. Because I think he wants to
20 do it in batches.
21 CHRIS BROWN: Well, that would be great,
22 if we did it in batches, but when, you know, we've been
23 working on this for a week, when are going to pull the
24 trigger and actually do it? And we do need to do it
25 either in the mid or Midnight shift, swing or Midnight

1 shift.

2 Well, let me ask this question, in terms

3 of the size of the mailboxes, are there any ones that

4 are critical that we must do right now, and can we get

5 those going?

6 WALTER: What are these? They still have

7 the same size limit, two gigs?

8 CHRIS BROWN: I'm sorry, you were cut off.

9 WALTER: It won't make a difference,

10 because all the mailboxes have a two gig limit.

11 CHRIS BROWN: Okay.

12 WALTER: Volume, but they're still going

13 to have a two gig limit.

14 CHRIS BROWN: So is there anybody there

15 now, that can move four?

16 WALTER: I can move four.

17 CHRIS BROWN: Okay.

18 WALTER: If you could, email me the names.

19 CHRIS BROWN: Okay, and you are?

20 WALTER: Walter.

21 CHRIS BROWN: You're Walter, okay. All

22 right, I'll get them sent over. And can you email me

23 back when they're done? Hello? I'm sorry, I can't hear

24 you.

25 WALTER: I'll email you back.

1 CHRIS BROWN: Great. Okay. Now, after we
2 do these four, can I provide you with some others, or
3 do you want to hold?
4 WALTER: Yes, let's hold after that,
5 because I think Joel can probably make a script where
6 it will automatically move at a certain time, and that
7 way I don't have to --
8 CHRIS BROWN: Yes, but see, the thing is,
9 is we need, there are certain, the computers are used
10 by groups of people. So I'm going to give you an example.
11 In a liaison team, there are federal, there
12 are state, and there are international folks, and they,
13 maybe there are two people that are concentrated on each
14 of those pieces.
15 So if one of them has access to email, then
16 they can leave the other one shut down. But we have
17 to be very specific about which ones we do when, so that
18 we're not shutting down that total function. And that's
19 the way it works for all of the teams.
20 WALTER: All right, so it has to be done
21 at a very specific time.
22 CHRIS BROWN: Right. Or, if we know that
23 it's, you know, a straight out 30 minutes, and we do
24 40 of them, then we just communicate ahead of time, you
25 know, it's just that, how long, we were told 30 minutes

1 per mailbox.

2 WALTER: Right, it's 30 minutes per

3 mailbox.

4 CHRIS BROWN: Okay. You know, that can be

5 a huge amount of time, depending on how we arrange it.

6 So you're welcome to talk to Joel, but I think it really

7 makes more sense for us to kind of dictate when they're

8 available. And, you know, we can certainly do that.

9 WALTER: Right.

10 CHRIS BROWN: The Midnight shift is

11 actually, we can more easily shutdown more of them.

12 (Off microphone discussion)

13 CHRIS BROWN: I'm sorry, I can't hear you,

14 again.

15 WALTER: Would you be able to email, by the

16 morning time, what you want done for the night?

17 CHRIS BROWN: For the following night?

18 WALTER: Maybe that would work better.

19 CHRIS BROWN: Yes, we can do that. So I'll

20 email you the four now, and then we'll work up a schedule

21 for Midnight tomorrow, or Midnight shift tomorrow.

22 WALTER: Yes, maybe we'll stop by tomorrow

23 and just kind of hash this thing out, in person. Could

24 we approach you tomorrow?

25 CHRIS BROWN: I'm actually working 3:00

1 p.m. to 11:00 p.m., so I'm not here tomorrow. Let me
2 look who's on shift tomorrow, during the day. Let' see,
3 tomorrow is Thursday. Okay, Karen Jackson is in 7:00
4 a.m. to 3:00 p.m. And Omar is 3:00 p.m. to 11:00 p.m.
5 WALTER: Who do you prefer that we speak
6 with?
7 CHRIS BROWN: Either of them.
8 WALTER: Okay.
9 CHRIS BROWN: And I'll put in the turnover
10 notes that you guys are going to stop by.
11 JAY: Okay.
12 WALTER: Okay.
13 CHRIS BROWN: All right, thanks much.
14 Look for my email. Thanks, bye.
15 (END CONFERENCE CALL)
16
17
18
19
20
21
22
23 (CONFERENCE CALL INITIATED)
24 (0%X@7XK_09565094)
25 OPERATOR: (Automated Message.)

1 FEMALE PARTICIPANT: Hi.

2 FEMALE PARTICIPANT: (Inaudible.)

3 FEMALE PARTICIPANT: Wait. Yes, I'm --

4 OPERATOR: (Automated Message.)

5 FEMALE PARTICIPANT: Oh.

6 (END CONFERENCE CALL)

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

1 (CONFERENCE CALL INITIATED)

2 (0%X@GE9609565094)

3 OPERATOR: (Automated Message.)

4 JUDE: Thank you for calling NRC Customer

5 Support Center. This is Jude. May I, please, have your

6 User ID?

7 CHRIS BROWN: Hey, Jude, this is Chris

8 Brown.

9 JUDE: Hi, Chris.

10 CHRIS BROWN: Hi. Okay, Eric is still on

11 the call, and you're going home in a few minutes?

12 JUDE: Do you know how long? I mean, I'm

13 able to wait for him, to assist him.

14 CHRIS BROWN: I keep hoping, that they're

15 going to be finished any minute now.

16 JUDE: Because I was just on the phone with

17 Todd Jackson, do you know who he is? He's like from

18 Region 1. He said, like, he had Danielle next to him.

19 But Danielle was next to him, but he advised that I

20 speak to Eric, directly.

21 CHRIS BROWN: Okay, Todd Jackson.

22 JUDE: Yes.

23 CHRIS BROWN: Yes. Okay. Well, I have

24 another request for you, and I'll call you as soon as

25 the, well, what's our contingency plan, if the call ends

1 sometime after 9:00 p.m.?

2 JUDE: What do you mean?

3 CHRIS BROWN: Well, how can we get this done

4 without you calling him, is there another way we can

5 do it?

6 JUDE: Yes, we can.

7 CHRIS BROWN: Okay.

8 JUDE: Because, why we're able to have 50

9 (inaudible) connected to Citrix, you actually have to

10 connect to the computer remotely, just like I did with

11 Todd.

12 CHRIS BROWN: Right.

13 JUDE: Because I will have to provide them

14 with the Certificates, and like, a certificate that we

15 install on the computer, that we are to provide for the

16 Japan issue.

17 CHRIS BROWN: Right.

18 JUDE: And then I also have to provide them

19 with a password.

20 CHRIS BROWN: Okay. The instructions,

21 that you guys prepared for the laptops, talk about how

22 to import a Citrix Cert from Outlook.

23 JUDE: Microsoft Outlook, no, from

24 Internet Explorer, right?

25 CHRIS BROWN: No, there's instructions.

1 Let me pull them up. Okay. There is a, yes, how to
2 import Citrix Cert for the Japan Project. Some of the
3 laptops may have been deployed without Citrix Cert.
4 JUDE: Yes.
5 CHRIS BROWN: If you don't have one, this
6 is how you do it. But it says --
7 JUDE: Because, if I try to send to Web
8 Mail, he won't be able to connect to, to download the
9 Certificate. Actually, you have to connect to the
10 system.
11 CHRIS BROWN: Okay.
12 JUDE: I can transfer the files over and
13 then import them.
14 CHRIS BROWN: Okay. All right. Well,
15 let's hope that the call ends. In the meantime, I have
16 another request for you.
17 JUDE: Yes.
18 CHRIS BROWN: Bill Cook, who actually goes
19 by William Cook, is leaving Japan tomorrow.
20 JUDE: Yes.
21 CHRIS BROWN: And he wants to give his
22 Blackberry to Elmo Collins. Because Elmo Collins came
23 out of Region 4.
24 JUDE: Yes.
25 CHRIS BROWN: And so my request is to,

1 tomorrow, associate Bill Cook's Blackberry with Elmo
2 Collins.
3 JUDE: Let me put in a ticket for it --
4 CHRIS BROWN: Yes.
5 JUDE: -- first.
6 CHRIS BROWN: Yes. If you'll just give me
7 the ticket number, I'll log it down here.
8 JUDE: Blackberry.
9 CHRIS BROWN: When you're done.
10 JUDE: Okay. William Cook, right?
11 CHRIS BROWN: William Cook, yes. William
12 Cook leaving Japan tomorrow, associate Japan Blackberry
13 with Elmo Collins.
14 JUDE: So you say, Chris, you say, like,
15 William Cook is leaving Japan tomorrow, and you'd like
16 to have Elmo Collins to have access to those device,
17 right?
18 CHRIS BROWN: Yes. Yes. So and the
19 (inaudible) re-associated with Elmo.
20 JUDE: Do you know the Blackberry model
21 that he has, or the phone number?
22 CHRIS BROWN: Yes. Hold on just a sec.
23 Cook, William Cook. Let me make sure I got the name
24 right. Yes. Okay, the number is (b)(6)
25 JUDE: (b)(6)

1 CHRIS BROWN: (b)(6)

2 JUDE: (b)(6) And the model will be AT&T?

3 CHRIS BROWN: I have no idea.

4 JUDE: Okay.

5 CHRIS BROWN: You want to repeat the phone

6 number?

7 JUDE: (b)(6)

8 CHRIS BROWN: That's right. And listen,

9 the good news is the conference call's over.

10 JUDE: Yes. Let me send the Blackberry

11 (inaudible) email.

12 CHRIS BROWN: Okay. Can you give me the

13 ticket number?

14 JUDE: Yes. Hello, Chris?

15 CHRIS BROWN: Yes, I'm here.

16 JUDE: I'm just waiting for the system to

17 generate --

18 CHRIS BROWN: Okay.

19 JUDE: -- to get the number.

20 CHRIS BROWN: Okay.

21 JUDE: It's (b)(6)

22 CHRIS BROWN: (b)(6)

23 JUDE: (b)(6)

24 CHRIS BROWN: (b)(6) okay. So I'm going to

25 get off the phone with you, so you can call Eric.

1 JUDE: Okay. I saw that, when he sent me
2 an email, it came up with this number.
3 CHRIS BROWN: What number?
4 JUDE: (b)(6) is that the correct
5 number, or should I just go ahead and call him at the
6 number, at which you provided me, right?
7 CHRIS BROWN: I'm confused. How did you
8 get a hold of --
9 JUDE: He sent me an email, because like,
10 he was on a conference call, and said, like, can I call
11 you when I'm done?
12 CHRIS BROWN: Oh. Okay. How did you
13 reach the other guy, that was next to him?
14 JUDE: Oh, actually, he called me.
15 CHRIS BROWN: Okay.
16 JUDE: Yes.
17 CHRIS BROWN: Try the Blackberry, and I
18 can, you know, I can make the international call. I'll
19 call Eric and have him call you.
20 JUDE: Okay.
21 CHRIS BROWN: If that works?
22 JUDE: Okay.
23 CHRIS BROWN: All right, thanks.
24 JUDE: You're welcome.
25 CHRIS BROWN: All right, bye.

1 (END CONFERENCE CALL)

2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

1 (CONFERENCE CALL INITIATED)

2 (0%XA(-ML09565094)

3 CHRIS BROWN: Zero one, one, right?

4 FEMALE PARTICIPANT: I think (inaudible).

5 MALE PARTICIPANT: So the info phones that

6 they're already moving, those are donations?

7 CHRIS BROWN: I don't know.

8 MALE PARTICIPANT: (Inaudible) as well?

9 CHRIS BROWN: That doesn't sound right.

10 (Off microphone discussion)

11 ROB TAYLOR: NRC Japan Team, Rob Taylor

12 speaking.

13 CHRIS BROWN: Yes, is Eric there?

14 ROB TAYLOR: Yes, hold on one second.

15 CHRIS BROWN: Thanks.

16 ERIC STAHL: This is Eric Stahl.

17 CHRIS BROWN: Hey, Eric, it's Chris Brown.

18 ERIC STAHL: Hey, Chris.

19 CHRIS BROWN: So the CSC can't make an

20 international call.

21 ERIC STAHL: Okay.

22 CHRIS BROWN: So can you call them? He's

23 going to remote in to your laptop and give you the Cert.

24

25 ERIC STAHL: Okay. So just call into 1234?

1 CHRIS BROWN: Yes.

2 ERIC STAHL: All right, and --

3 CHRIS BROWN: And it --

4 ERIC STAHL: And he'll be the one to answer

5 the phone, or should I ask for Jude, or --

6 CHRIS BROWN: Jude, yes. Get a hold of

7 Jude.

8 ERIC STAHL: Okay. I'll call right now.

9 CHRIS BROWN: All right, thanks.

10 ERIC STAHL: Wait, Chris, before you --

11 CHRIS BROWN: Yes. Yes, yes.

12 ERIC STAHL: So apparently, there are

13 issues with printing on a number of computers, so --

14 CHRIS BROWN: Okay.

15 ERIC STAHL: -- the IT person here, would

16 like to talk to the CSC folks.

17 CHRIS BROWN: Okay.

18 ERIC STAHL: So when I get a hold of him,

19 I can just have him call 1234, as well?

20 CHRIS BROWN: Yes, or hand the phone off

21 to the IT guy.

22 ERIC STAHL: Okay. He's not here now, but

23 when he is, then I'll have him call 1234.

24 CHRIS BROWN: Yes.

25 ERIC STAHL: One last question is, I spoke

1 to, at least, one more person, who has Citrix issues.
2 Should they plan on calling and having a one-on-one
3 conversation with Jude, or is there something that, a
4 guidance for the whole team, that I can use?
5 CHRIS BROWN: Jude seems to think that
6 remoting in and adding the Cert, is the easiest way to
7 go.
8 ERIC STAHL: Okay. That sounds easy to me,
9 as well.
10 CHRIS BROWN: Yes.
11 ERIC STAHL: Okay.
12 CHRIS BROWN: All right, thanks.
13 ERIC STAHL: Thanks, Chris.
14 CHRIS BROWN: Yes. Bye.
15 ERIC STAHL: Bye.
16 (END CONFERENCE CALL)
17
18
19
20
21
22
23
24
25 (CONFERENCE CALL INITIATED)

1 0%XAIDM_09565094 (Contains no words to transcribe.)

2 (END CONFERENCE CALL)

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

1 (CONFERENCE CALL INITIATED)

2 (0%XBEPD609565094)

3 CHRIS BROWN: NRC Operations Center, this

4 is a recorded line.

5 MALE PARTICIPANT: Hi, Chris Brown?

6 CHRIS BROWN: This is she.

7 MALE PARTICIPANT: Yes, Chris, I have Alan

8 Blamey from the Japan Group, on the line.

9 CHRIS BROWN: Okay. Hello, this is Chris

10 Brown.

11 ALAN BLAMEY: Chris, Alan Blamey calling.

12 CHRIS BROWN: Yes?

13 ALAN BLAMEY: I'm with the Japan Team,

14 right now.

15 CHRIS BROWN: Yes?

16 ALAN BLAMEY: And I've been having a lot

17 of problems with the email. I have no idea what's going

18 on. My account that I have, I'm in through Citrix,

19 verses, my Blackberry is completely out of sync.

20 And sometimes I receive email on my laptop,

21 sometimes I don't. And I was getting messages,

22 yesterday, about some, I forget what the message was,

23 it led me to believe that the servers were down.

24 CHRIS BROWN: Interesting. I can send an

25 email to the CSC. They, well, let me back up. You can

1 call the CSC, at 1234, the normal NRC Help Desk.

2 ALAN BLAMEY: Right.

3 CHRIS BROWN: Are you out of Headquarters?

4 Normally, you're out of --

5 ALAN BLAMEY: I'm out of Region 2.

6 CHRIS BROWN: Okay. Okay, so the CSC Help

7 Desk, which is 301-415-1234, is actually reachable 24/7.

8 When the actual CSC Help Desk goes home at 9:00 p.m.

9 Eastern Standard Time, their number roles over to the

10 NOC. And the NOC can take a look at your accounts

11 remotely, and see. I actually don't have any access

12 to that.

13 ALAN BLAMEY: Okay, so that's 1234, option

14 two?

15 CHRIS BROWN: Yes. Yes.

16 ALAN BLAMEY: Okay, let me try that.

17 CHRIS BROWN: And then that will role to

18 the NOC.

19 ALAN BLAMEY: Okay.

20 CHRIS BROWN: Alternatively, I can give you

21 the NOC's direct number, because I know it's after 9

22 o'clock, and the CSC isn't there.

23 ALAN BLAMEY: Yes.

24 CHRIS BROWN: It's 3014 --

25 ALAN BLAMEY: 301.

1 CHRIS BROWN: Yes, 415.

2 ALAN BLAMEY: 415.

3 CHRIS BROWN: 8150.

4 ALAN BLAMEY: 8150.

5 CHRIS BROWN: Yes.

6 ALAN BLAMEY: Okay. Let me give them a

7 call.

8 CHRIS BROWN: All right, thanks.

9 ALAN BLAMEY: Thanks. Bye.

10 CHRIS BROWN: Yes, bye.

11 (END CONFERENCE CALL)

12

13

14

15

16

17

18

19

20

21

22