| AMENDMENT OF SOLICITATION/MODIFIC   | ATION OF CONTRACT  | BPA NO.  | 1. CONTRACT ID CODE                                   | PAGE OF PAGES  |
|---|--|--|---|--|
| 2. AMENDMENT/MODIFICATION NO.<br>MOO2   | See Block 16C  | REQUISITION/PURCHASE REQ<br>RFAP#: HR-12-071<br>FAIMIS#: NA                  | NO.   | 5. PROJECT NO. (# applicable)                                |
| 6. ISSUED BY CODE   | 12100  | ADMINISTERED BY (If other th   | an item 6)  | CODE 3100  |
| U.S. Nuclear Regulatory Commission<br>Div. of Contracts<br>Attn: Erika Eam, 301-492-3492<br>Mail Stop: TWB-01-B10M<br>Washington, DC 20555  |  | U.S. Nuclear Red<br>Div. of Contract<br>Mail Stop: TWB-(<br>Washington, DC 2 | 01-B10M   |  |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State   | and ZIP Code)  |  | (X) 9A. AMENDMENT OF SOLICIT                          |  |
| DIVERSIFIED SIGN LANGUAGE SERVICES, L   |  |  | 98. DATED (SEE ITEM 11)                               |  |
| 5462 TREEFROG PL  |  |  | 10A. MODIFICATION OF CON<br>NRC-HQ-11-C-38-0          |  |
| COLUMBIA MD 210452535   |  |  | 108. DATED (SEE ITEM 13)                              | · · · · · · · · · · · · · · · · · · ·                        |
| CODE  | FACILITY CODE  |  | X 09-07-2011  |  |
| 11. THIS ITEM   | ONLY APPLIES TO AMEND  | MENTS OF SOLICITA  | TIONS   | ······································                       |
| (a) By completing items 8 and 15, and returning<br>offer submitted; or (c) By separate letter or telegram with<br>KNOWLEDGMENT TO BE RECEIVED AT THE PLACE<br>RESULT IN REJECTION OF YOUR OFFER. If by virtu-<br>by telegram or letter, provided each telegram or letter in | nich includes a reference to the s<br>E DESIGNATED FOR THE RECE<br>as of this amendment you desire | olicitation and amendmen<br>IPT OF OFFERS PRIOR<br>to change an offer alread | TO THE HOUR AND DATE S<br>y submitted, such change ma | UR AC-<br>SPECIFIED MAY<br>y be made                         |
| and date specified.   | NS#: 825481922; NAICS  |  |   |  |
|   | IES ONLY TO MODIFICATION<br>HE CONTRACT/ORDER NO   |  | -   |  |
| (X) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify a  | whority) THE CHANGES SET FORTH IN I  | TEM 14 ARE MADE IN THE CON   | TRACT ORDER NO. IN ITEM 10A.                          |  |
| B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO<br>SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FA  |  | ES (such as changes in pa  | sying office, appropriation date, etc.)               |  |
| C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURS   | uant to authority of:  | ·  |   |  |
| D. OTHER (Specify type of modification and authority)<br>X FAR 52.212-4   | CONTRACT TERMS AND CON   | DITIONSCOMMERCIA   | AL ITEMS, (c) Changes                                 | (June 2010)  |
| E. IMPORTANT: Contractor is not, X is   | s required to sign this document :   | and return 1   | copies to the issuing office.                         |  |
| 4. DESCRIPTION OF AMENOMENTAMODIFICATION (Organized by UK<br>The purpose of this modification is to   | CF section headings, including sulficiation/co<br>various aspects within                           |  |   | ontract.   |
| Please see the attached beginning on pa   | ge 2 for detailed info   | mation.  |   | •  |
| SBA Requirement#: 0373/11/104423/01   |  |  |   |  |
| Except as provided herein, all terms and conditions of the document referen   |  |  |   |  |
| ISA. NAME AND ITTLE OF SIGNER (Typo or print)<br>MARK ALAN MORRISON - OWN   |  | A NAME AND THE OF CONTR<br>Erika Eam<br>Contracting Offi                     |   |  |
| 158 CONTRACTOR/OF THOSE HOSE MONTACTOR/OF THOSE AND A MONTACTORION (Signature of person suthorized to sign)   |  | B. UNITED STATES OF AMERICA  | Cam<br>of Contracting Officer)                        | 18C. DATE SIGNED<br>   |
| NSN 7540-01-152-8070<br>PREVIOUS EDITION NOT USABLE   | NSI REVIEW CO  | MPLETE   | STAND<br>Prescri                                      | ARD FORM 30 (REV. 10-83)<br>bed by GSA - FAR (48 CFR) 53.243 |
| TEMPLATE - ADMODT   | FEB 2 2 2002 C   | · · · · · · · · · · · · · · · · · · ·  |   | -admod2  |

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Accordingly, the following specific change is to be made to the Contract:

1. Section B.3 PRICE SCHEDULE, delete in its entirety and replace with the following,

All unit prices are fixed unit prices that include all costs (including, but not limited to: labor, fringe benefits, overhead, G&A, and profit) necessary to provide the sign language and transcription services required in the purchase order.

The line items indicated below are line items that may be ordered throughout the duration of the purchase order on an as needed basis.

| ltem<br>No. | Schedule of Supplies/Services   | Unit Price<br>(Per HR)*             |
|-------------|---|-------------------------------------|
| 0001        | Sign Language Interpreters  | \$81.00                             |
| 0002        | On-site CART  | \$195.00                            |
| 0003        | TypeWell  | \$74.00                             |
| 0004        | On-site Sign Language Interpreter   | \$83.00                             |
| 0005        | Program Manager   | \$43.00                             |
|             | In-house Training**   |                                     |
| 0006        | Disability Sensitivity  | \$225.00/class                      |
| 0007        | Disability Etiquette  | \$225.00/class                      |
| 0008        | American Sign Language  | \$175.00/class                      |
| 0009        | Mentoring Service   | \$225.00/class                      |
| 0010        | Job Coaching  | \$225.00/class                      |
| 0011        | Travel, outside of the Washington,<br>DC Metropolitan Area only<br>(Not-To-Exceed)*** | <u>\$100,000</u><br>(Not-To-Exceed) |
| 0012        | Differential Pay (Nights and Weekends)****  | <u>\$10,000</u><br>(Not-To-Exceed)  |

BASE YEAR: SEPTEMBER 7, 2011 – MARCH 6, 2012

**OPTION YEAR 1: MARCH 7, 2012 – MARCH 6, 2013** 

| Schedule of Supplies/Services     | Unit Price<br>(Per HR)*  |
|-----------------------------------|--|
| Sign Language Interpreters        | \$82.62  |
| On-site CART                      | \$198.90   |
| TypeWell                          | \$75.48  |
| On-site Sign Language Interpreter | \$84.66  |
| Program Manager                   | \$43.86  |
| In-house Training**               |  |
|                                   | Sign Language Interpreters<br>On-site CART<br>TypeWell<br>On-site Sign Language Interpreter<br>Program Manager |

| 1006 | Disability Sensitivity  | \$229.50/class                      |
|------|---|-------------------------------------|
| 1007 | Disability Etiquette  | \$229.50/class                      |
| 1008 | American Sign Language  | \$178.50/class                      |
| 1009 | Mentoring Service   | \$229.50/class                      |
| 1010 | Job Coaching  | \$229.50/class                      |
| 1011 | Travel, outside of the Washington,<br>DC Metropolitan Area only<br>(Not-To-Exceed)*** | <u>\$100,000</u><br>(Not-To-Exceed) |
| 1012 | Differential Pay (Nights and Weekends)****  | <u>\$10,000</u><br>(Not-To-Exceed)  |

## OPTION YEAR 2: MARCH 7, 2013 - MARCH 6, 2014

| ltem<br>No. | Schedule of Supplies/Services   | Unit Price<br>(Per HR)*             |
|-------------|---|-------------------------------------|
| 2001        | Sign Language Interpreters  | \$84.27                             |
| 2002        | On-site CART  | \$202.87                            |
| 2003        | TypeWell  | \$76.98                             |
| 2004        | On-site Sign Language Interpreter   | \$86.35                             |
| 2005        | Program Manager   | \$44.73                             |
|             | In-house Training**   |                                     |
| 2006        | Disability Sensitivity  | \$234.09/class                      |
| 2007        | Disability Etiquette  | \$234.09/class                      |
| 2008        | American Sign Language  | \$182.07/class                      |
| 2009        | Mentoring Service   | \$234.09/class                      |
| 2010        | Job Coaching  | \$234.09/class                      |
| 2011        | Travel, outside of the Washington,<br>DC Metropolitan Area only<br>(Not-To-Exceed)*** | <u>\$100,000</u><br>(Not-To-Exceed) |
| 2012        | Differential Pay (Nights and Weekends)****  | <u>\$10,000</u><br>(Not-To-Exceed)  |

# OPTION YEAR 3: MARCH 7, 2014 - MARCH 6, 2015

| ltem<br>No. | Schedule of Supplies/Services     | Unit Price<br>(Per HR)* |
|-------------|-----------------------------------|-------------------------|
| 3001        | Sign Language Interpreters        | \$85.95                 |
| 3002        | On-site CART                      | \$206.92                |
| 3003        | ТуреWell                          | \$78.51                 |
| 3004        | On-site Sign Language Interpreter | \$88.07                 |
| 3005        | Program Manager                   | \$45.62                 |
|             | 1                                 |                         |

|       | In-house Training**   |                                     |
|-------|---|-------------------------------------|
| 3006  | Disability Sensitivity  | \$238.77/class                      |
| 3007. | Disability Etiquette  | \$238.77/class                      |
| 3008  | American Sign Language  | \$185.71/class                      |
| 3009. | Mentoring Service   | \$238.77/class                      |
| 3010  | Job Coaching  | \$238.77/class                      |
| 3011  | Travel, outside of the Washington,<br>DC Metropolitan Area only<br>(Not-To-Exceed)*** | <u>\$100,000</u><br>(Not-To-Exceed) |
| 3012  | Differential Pay (Nights and Weekends)****  | <u>\$10,000</u><br>(Not-To-Exceed)  |

## **OPTION YEAR 4: MARCH 4, 2015 – MARCH 6, 2016**

| ltem<br>No. | Schedule of Supplies/Services   | Unit Price<br>(Per HR)*             |
|-------------|---|-------------------------------------|
| 4001        | Sign Language Interpreters  | \$87.66                             |
| 4002        | On-site CART  | \$211.05                            |
| 4003        | TypeWell  | \$80.08                             |
| 4004        | On-site Sign Language Interpreter   | \$89.83                             |
| 4005        | Program Manager   | \$46.53                             |
|             | In-house Training**   |                                     |
| 4006        | Disability Sensitivity  | \$243.54/class                      |
| 4007        | Disability Etiquette  | \$243.54/class                      |
| 4008        | American Sign Language  | \$189.42/class                      |
| 4009        | Mentoring Service   | \$243.54/class                      |
| 4010        | Job Coaching  | \$243.54/class                      |
| 4011        | Travel, outside of the Washington,<br>DC Metropolitan Area only<br>(Not-To-Exceed)*** | <u>\$100,000</u><br>(Not-To-Exceed) |
| 4012        | Differential Pay (Nights and Weekends)****  | <u>\$10,000</u><br>(Not-To-Exceed)  |

## OPTION YEAR 5: MARCH 7, 2016 - SEPTEMBER 6, 2016

| ltem<br>No. | Schedule of Supplies/Services     | Unit Price<br>(Per HR)* |
|-------------|-----------------------------------|-------------------------|
| 5001        | Sign Language Interpreters        | \$89.41                 |
| 5002        | On-site CART                      | \$215.27                |
| 5003        | TypeWell                          | \$81.68                 |
| 5004        | On-site Sign Language Interpreter | \$91.62                 |
|             |                                   | 1                       |

| 5005 | Program Manager   | \$47.46                             |
|------|---|-------------------------------------|
|      | In-house Training**   |                                     |
| 5006 | Disability Sensitivity  | \$248.41/class                      |
| 5007 | Disability Etiquette  | \$248.41/class                      |
| 5008 | American Sign Language  | \$192.30/class                      |
| 5009 | Mentoring Service   | \$248.41/class                      |
| 5010 | Job Coaching  | \$248.41/class                      |
| 5011 | Travel, outside of the Washington,<br>DC Metropolitan Area only<br>(Not-To-Exceed)*** | <u>\$100,000</u><br>(Not-To-Exceed) |
| 5012 | Differential Pay (Nights and Weekends)****  | <u>\$10,000</u><br>(Not-To-Exceed)  |

#### NOTE:

\* Loaded Hourly Rates – If proposed, the fixed hourly rate listed is "loaded" and shall only include the following: Salary cost or consulting fee of the individual providing the services; Payroll costs (fringe benefits, FICA, etc.); Indirect costs applicable to labor; and Profit or fee, if any;

\*\*Prices includes any associated training materials;

\*\*\* Travel – The contractors travel must be pre-approved in writing in accordance with USNRC Government Travel Regulations; and

\*\*\*\* Differential Pay – Only applies to services (1) approved by the Project Officer, (2) after core business hours (8:30am – 4:30pm), and/or (3) weekend services. An additional 5% is to be applied to the basic pay rate for requested services when utilized."

#### 2. Section B.4, STATEMENT OF WORK:

a. Section C.4.2.a, delete and replace in its entirety with the following:

#### **\*C.4.2.a On-Site Interpreters**

The interpreter(s) that is (are) on-site must be available for duty on Tuesdays, Wednesdays, or Thursdays from 8:30 to 4:30 p.m. The interpreter will consult daily with the Project Officer on specific instructions regarding assignments needing coverage. The contractor must arrange for changes or last minute requests within one-half hour of notification. The interpreter is expected to be flexible in assignments due to changes that may develop during the timeframe of the request processed. Generally, the interpreter will be apprised of all assignments in advance. The on-site interpreter will primarily be available for short notice, impromptu meetings, emergency meetings, all-hands meetings from agency leadership and serve as a back-up or replacement interpreter or escort when needed. In addition, the contractor will make arrangements to provide the necessary interpretation services that may extend past core business hours, such as meetings and events, for example."

b. Section I, NRC Cancellations of Service Requested by NRC, <u>delete</u> and <u>replace</u> in its entirety with the following:

"I. NRC Cancellations of Service Requested by NRC

Payment for cancellation of scheduled services shall be made based upon the following schedule:

- Three (3) full business days, (72 hours) or greater, prior to a scheduled event date: o No payment will be made.
- Less than Three (3) full business days, (72 hours) or less, prior to a scheduled event date:
  Full payment will be made.

Notification of cancellation shall be in written form, either by letter or email. A business day shall be deemed to be twenty-four (24) hours."

c. Add the following in its entirety

#### "C.5 Task 5 – Off-Site and Afterhours Interpreter Services

#### C.5.1 Requirement

The off-site and afterhours sign language interpreters must be available to respond to planned requests.

The off-site and afterhours interpreter(s) shall familiarize themselves with client profiles and needs, meet with clients, and meet with NRC Project Officer on contract/service related issues.

#### C.5.2 Standards

The contractor shall provide the services of the required number of off-site and afterhour's interpreter(s) to adequately fulfill the requirement. The standards for the Off-Site Interpreter are the same as those found in Section C.1 and C.2.

#### C.5.3. Off-Site and Afterhours Interpreters

The interpreter(s) that is (are) required for off-site and afterhour's services must be available and assigned to the requirement at least 3 business days prior to the off-site and afterhours training or activity is to take place. These trainings or activities may include but are not limited to colleges/universities, hotels, and/or other conference center locations. Generally, the interpreter will be apprised of all assignments in advance. The off-site and afterhours interpreter(s) must be available for services taking place during normal business hours as well as outside of normal business hours and weekends to support NRC approved and/or sponsored training and/or activities. NOTE: These services are not in support of the Federal Employee Tuition Reimbursement Program. The contractor shall be reimbursed for its interpretation services based on differential pay. Differential pay will only be reimbursed if services were approved by the Project Officer prior to services being rendered.

#### C.5.3 Deliverables

The contractor shall provide off-site Interpreter services that meet the requirements listed in C.5.2."

2. SECTION C - CONTRACT CLAUSES, add the following clause in its entirety,

### "C.42 COMPENSATION FOR ON-SITE CONTRACTOR PERSONNEL (AUG 2011)

(a) NRC facilities may not be available due to (1) designated Federal holiday, any other day designated by Federal Statute, Executive Order, or by President's Proclamation; (2) early dismissal of NRC employees during working hours (e.g., special holidays, water emergency); or (3) occurrence of emergency conditions during nonworking hours (e.g., inclement weather).

(b) When NRC facilities are unavailable, the contractor's compensation and deduction policy (date), incorporated herein by reference, shall be followed for contractor employees performing work on-site at the NRC facility. The contractor shall promptly submit any revisions to this policy to the Contracting Officer for review before they are incorporated into the contract.

(c) The contractor shall not charge the NRC for work performed by on-site contractor employees who were reassigned to perform other duties off site during the time the NRC facility was closed.

(d) On-site contractor staff shall be guided by the instructions given by a third party (e.g., Montgomery County personnel in situations which pose an immediate health or safety threat to employees (e.g., water emergency).

(e) The contractor's Project Director shall first consult the NRC Contracting Officer's Representative (COR) before releasing on-site personnel in situations which do not impose an immediate safety or health threat to employees (e.g., special holidays). That same day, the contractor must then alert the Contracting Officer of the NRC Contracting Officer's Representative's (COR) direction. The contractor shall continue to provide sufficient personnel to perform the requirements of essential tasks as defined in the Statement of Work which already are in operation or are scheduled."

All other terms and conditions remain the same

#### [End of M002]