



UNITED STATES  
NUCLEAR REGULATORY COMMISSION

WASHINGTON, D.C. 20555-0001

March 27, 2000

RELEASED TO THE PDR  
3/28/00 DKW  
date initials

SECRETARY

MEMORANDUM TO: William D. Travers  
Executive Director for Operations

FROM: Annette L. Vietti-Cook, Secretary *Annette Vietti-Cook*

SUBJECT: STAFF REQUIREMENTS - SECY-00-0035 - PUBLIC  
CONFIDENCE SURVEY

The Commission has disapproved the staff's recommendation (Option 2) and instead, has approved the augmented outreach and feedback efforts outlined in Option 3 of SECY-00-0035, subject to the following comments. The staff should augment the current process of obtaining feedback from those members of the public who attend agency public meetings or other outreach activities. The staff's primary focus should be on improving the manner in which NRC responds to the extensive feedback it receives.

Any resources necessary for this effort should be reprogrammed within existing agency resources.

The staff should not interpret the Commission's disapproval of Option 2 as indicating that a public confidence survey may not be appropriate in the future.

- cc: Chairman Meserve  
Commissioner Dicus  
Commissioner Diaz  
Commissioner McGaffigan  
Commissioner Merrifield  
OGC  
CIO  
CFO  
OCA  
OIG  
OPA  
Office Directors, Regions, ACRS, ACNW, ASLBP (via E-Mail)  
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